
Installing the Rocketseed Salesforce App v1.8.1

This document outlines the procedure to add Rocketseed Email Media to your Salesforce org. This allows customer insights and leads to be automatically generated from Rocketseed. Additionally, Salesforce users can apply specific email media to outbound emails sent from within Salesforce.

The steps below should be performed after the Rocketseed server and account have been configured.

Prerequisites

1. a Salesforce user ID with system administrator privileges
2. the API username, password, and Account ID values provided by Rocketseed

Overview

There are several parts to the installation:

1. Install the Rocketseed application into your Salesforce org
2. Configure the app so Rocketseed email media can create Salesforce leads
3. Configure the user interface for the Rocketseed application
4. Assign licenses
5. Optionally, configure outbound emails to route via Rocketseed for branding.

Part 1 - Install the Rocketseed Application

Step 1 - Select the App Installation URL

- Log in to the Salesforce org that is being set up.
- Visit this URL in your browser to install **v1.8.1** of the Rocketseed application:

<https://login.salesforce.com/packaging/installPackage.apexp?p0=04t900000000kZr4>

Package Installation Details

Package Name	Rocketseed
Version Name	1.8
Version Number	1.8
Publisher	Rocketseed
Description	

Continue

Cancel

- Click **Continue**

Step 2: Package API Access Settings

Package Installer
Help for this Page ?

Rocketseed

Step 1. Approve Package API Access
Step 1 of 3

These settings control the access that s-controls and other components in this package have to standard objects via the API. The access will still be constrained by the user's profile. You can view and edit the package API access to standard objects after the package is installed from the package detail page. [Tell me more](#)

Package Custom Objects

This Package will have the user's access (via the API) to all Custom Objects in your Organization.

Extended Object Permissions

	Read	Create	Edit	Delete		Read	Create	Edit	Delete
Accounts	✓	✓	✓	✓	Ideas	✓	✓	✓	✓
Assets	✓	✓	✓	✓	Leads	✓	✓	✓	✓
Campaigns	✓	✓	✓	✓	Opportunities	✓	✓	✓	✓
Cases	✓	✓	✓	✓	Price Books	✓	✓	✓	✓
Contacts	✓	✓	✓	✓	Products	✓	✓	✓	✓
Contracts	✓	✓	✓	✓	Push Topics	✓	✓	✓	✓
Documents	✓	✓	✓	✓	Solutions	✓	✓	✓	✓

General User Permissions

This Package will be able to use all of the General User Permissions from the user's Profile.

Administrative Permissions

This Package will be able to use all of the Administrative Privileges from the user's Profile.

Next
Cancel

- Review the settings and click **Next**

Step 3: Review the Security Level

Package Installer

Help for this Page ?

Rocketseed

Step 2. Choose security level

Step 2 of 3

Select security settings:

☐ Grant access to admins only

Users with your profile get full access (best for limited deployments)

☒ Grant access to all users

All internal custom profiles get full access

☐ Select security settings

User access set by profile (recommended for most packages)

Previous

Next

Cancel

- Select **Grant access to all users** then click **Next**

Step 4: Install the Rocketseed Package

Package Installer
Help for this Page ?

Rocketseed

Step 3. Install Package
Step 3 of 3

The package is ready to be installed. Click Install to continue.

Previous
Install
Cancel

- Click Install.
- After a minute or two, you will see a notification to review the results:

Package Details
Help for this Page ?

Rocketseed (Managed)

« [Back to List: Installed Package](#)


Install Complete
 Follow any remaining steps in the app install guide to complete deployment.

Installed Package Detail
Uninstall
View Components
Manage Licenses
View Dependencies

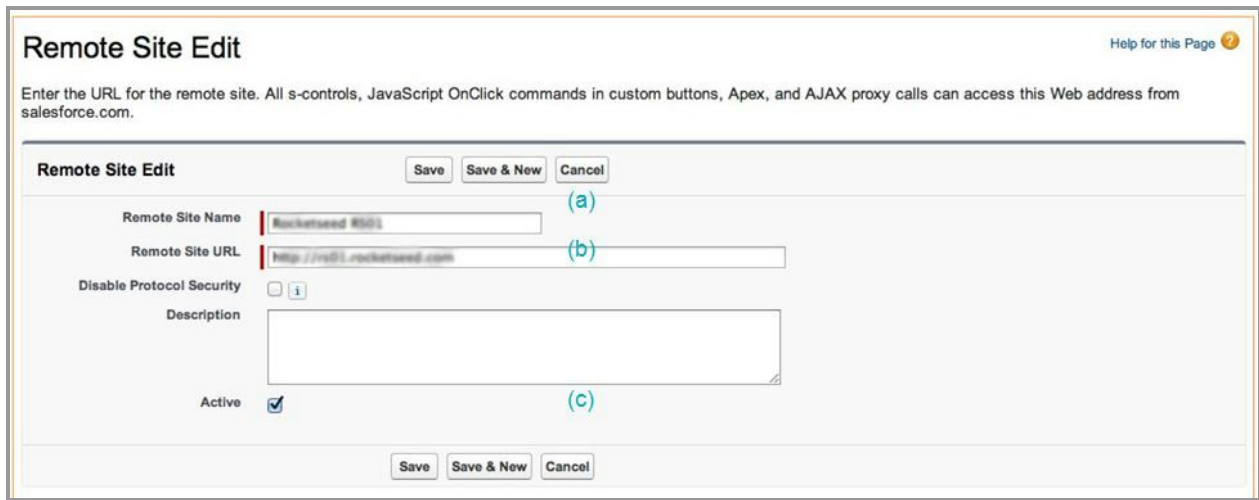
Package Name	Rocketseed	Version Number	1.8
Language	English	First Installed Version Number	1.8
Version Name	1.8	Package Type	Managed
Namespace Prefix	rseed	Allowed Licenses	1
Publisher	Rocketseed	Used Licenses	1
Status	Active	API Access	Unrestricted [Enable Restrictions]
Expiration Date	8/26/2015	Modified By	MitchellSFTB Talisman , 5/29/2015 9:12 AM
Description			
Installed By	MitchellSFTB Talisman , 5/29/2015 9:12 AM		

You can either assign licenses to Salesforce users now or after configuring the application, as described in a later section.

Part 2: Configure the Rocketseed Package

Step 1: Remote Site Settings

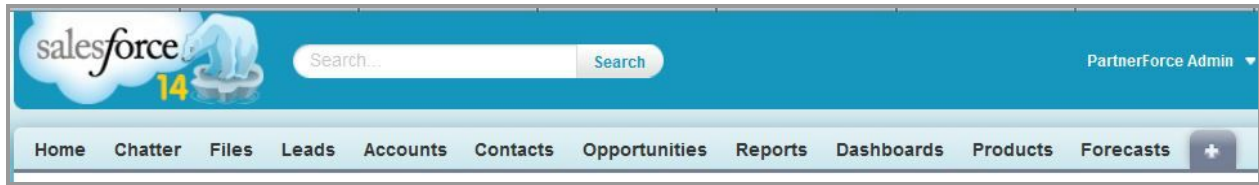
- Log on to your Salesforce org using the credentials for your account
- Navigate to Setup->Administration Setup->Security Controls->Remote Site Settings
- Click **New Remote Site**



- Remote Site Name is the name of the Rocketseed server you will use (a)
- Remote Site URL is the URL of the Rocketseed server. (b)
Example: http://uk03.rocketseed.com
- Make sure the **Active** checkbox is checked (c)
- Click **Save**

Step 2

- Display the list of Salesforce tabs by clicking the + on the tab row



- In the list of all tabs, click on **Rocketseed Credentials**

▼
 Rocketseed Authentication

Server URL	http://sftestbed.rocketseed
Account ID	2
Username	*****
Password	*****

▼
 Preferences

☒ Create a Lead if the recipient is not found in Salesforce.

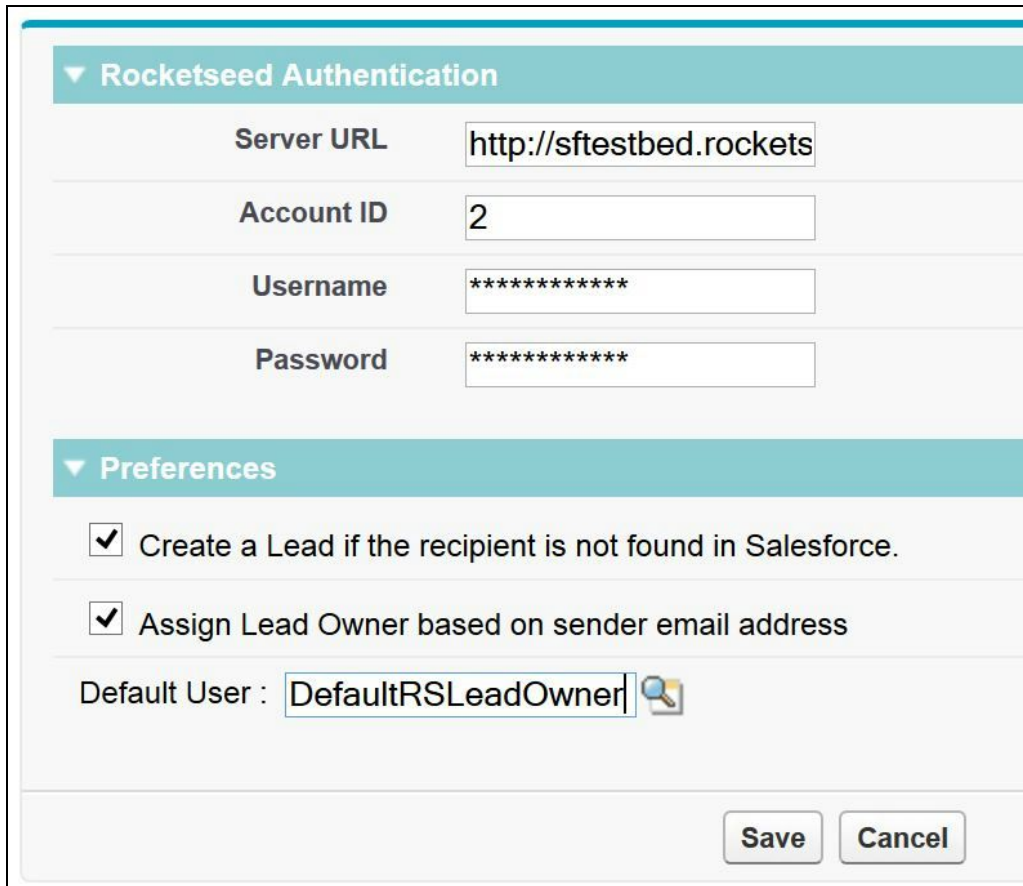
☐ Assign Lead Owner based on sender email address

Save

Cancel

- Fill in the fields as follows:
 - Server URL – provided by Rocketseed. This URL **must** have /services/templates appended. For example:
<http://uk03.rocketseed.com/services/templates>
 - Account ID – provided by Rocketseed
 - Username – provided by Rocketseed
 - Password – provided by Rocketseed
 - Create a Lead – check this box to create a new Lead if the recipient of the Rocketseed mail is not yet in the Salesforce database

- Optionally, check the box marked **Assign Lead Owner based on sender email address** to specify which Salesforce user will own new Leads created by Rocketseed



The screenshot shows a configuration window with two main sections: "Rocketseed Authentication" and "Preferences".

Rocketseed Authentication

Server URL	http://sftestbed.rocketseed
Account ID	2
Username	*****
Password	*****

Preferences

- ☒ Create a Lead if the recipient is not found in Salesforce.
- ☒ Assign Lead Owner based on sender email address

Default User : DefaultRSLeadOwner 

At the bottom right are "Save" and "Cancel" buttons.

- Click **Save**

NOTE: if an error occurs upon saving these settings, confirm that the account number, server URL and credentials are correct for the Rocketseed server to which you are connecting.

Step 3

- Navigate to Setup->App Setup>Develop->Email Services

Email Services

Help for this Page

Email services are automated processes that use Apex classes to process the contents, headers, and attachments of inbound email. For example, you can create an email service that automatically creates contact records based on contact information in messages. Each email service has one or more email service addresses that can receive messages for processing.

Before creating email services, create Apex classes that implement the Messaging.InboundEmailHandler interface.

```

global class myHandler implements Messaging.InboundEmailHandler {
    global Messaging.InboundEmailResult handleInboundEmail(Messaging.InboundEmail email, Messaging.InboundEnvelope envelope) {
        Messaging.InboundEmailResult result = new Messaging.InboundEmailResult();
        return result;
    }
}

```

View: All Create New View

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z Other All

Active	Email Service Name	Apex Class	Last Modified By	Last Modified Date
No records to display.				

New Email Service

- Click New Email Service

Email Service

Help for this Page

Save Save and New Email Address Cancel

Email Service Information

(a) = Required Information

Email Service Name Rocketseed RSOI

Apex Class RocketseedEmailService (b)

Accept Attachments None

Advanced Email Security Settings ☐ (i)

Accept Email From (c)

Convert Text Attachments to Binary Attachments ☐ (i)

Active ☒ (d)

Failure Response Settings

Configure how salesforce.com responds when an attempt to access this email service fails for the reasons shown below.

Over Email Rate Limit Action Discard message

Deactivated Email Address Action Discard message

Deactivated Email Service Action Discard message

Unauthenticated Sender Action Discard message

Unauthorized Sender Action Discard message

Enable Error Routing ☐ (i)

Route Error Emails to This Email Address

Save Save and New Email Address Cancel (e)

- Fill in the fields:
 Email Service Name – should be Rocketseed or the name of the Rocketseed server being used
 Apex Class – Select RocketseedEmailService from the list provided
 Accept Attachments - Select None
 Accept Email From – This text box must be empty: delete any value displayed
 Active – Ensure this is checked
- Click **Save and New Email Address** to continue to the Email Service Address page

Email Service Address

Specify an email address for this email service. The email service processes messages sent to this address. One email service can have multiple email addresses.

Email Service Information

Email Service Name (a)

Accept Email From All email addresses (subject to security settings)

Email Address Information ! = Required Information

Email address (b)
 Specify the local-part of the email address. Salesforce.com assigns the domain name part of the address.

Active ☒ (c)

Context User (d)

Accept Email From (e)

(f)

- Fill in the fields as follows:
 (a) Email Service Name – the name given to the Email Service
 (b) Email Address – auto-generated and will be the prefix of the email address generated
 (c) Active – must be checked
 (d) Context User – the user who has created the service
 (e) Accept Email From – This text box **MUST** be empty: delete any value displayed
- Click **Save**

Step 4

After saving settings you will be back on Setup->App Setup->Develop->Email Services

- Review the Email Service Name of the record you created

Email Service:
[Help for this Page](#)

Edit Deactivate Cancel

Email Service Name	Rocketseed RSD1
Apex Class	RocketseedEmailService
Accept Attachments	None
Advanced Email Security Settings	☐ <a>i
Accept Email From	All email addresses (subject to security settings)
Convert Text Attachments to Binary Attachments	☐ <a>i
Active	☒

▼ Failure Response Settings

Over Email Rate Limit Action	Discard message
Deactivated Email Address Action	Discard message
Deactivated Email Service Action	Discard message
Unauthenticated Sender Action	Discard message
Unauthorized Sender Action	Discard message
Enable Error Routing	☐ <a>i

Email Addresses
New Email Address

Action	Email Address	Context User
<a>View <a>Edit	rocketseed_mkt1@blue1a0tcf7aas8yfaicw29x6d8jovna039600%u0a4vngac12-5uryak.b1.apex.salesforce.com (a)	Janine Beard

- The Email Address shown here must be sent to Rocketseed to complete the app setup.

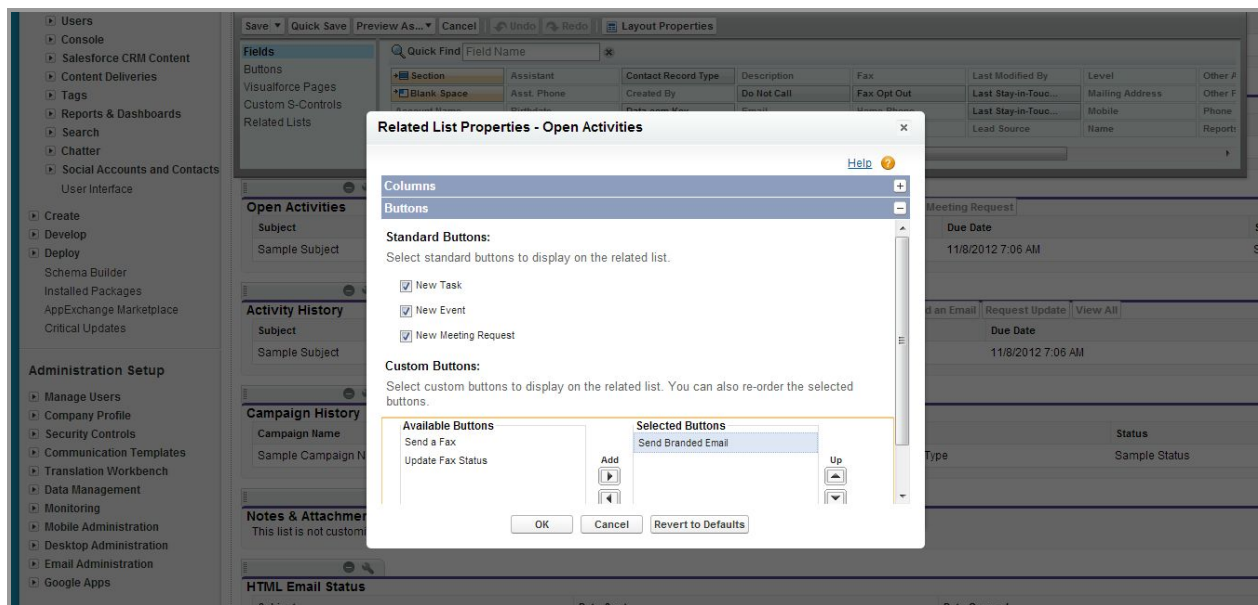
Part 3: Configure Screen Layouts

In this section you will add user interface elements to enable access to the Rocketseed functionality. The specific settings shown in this section are suggestions only; you may prefer to arrange the buttons and links any way you find most convenient.

Step 1: Contact Screen Layout - Rocketseed Button

This step is only needed in installations where Salesforce emails are being routed via a Rocketseed email media server. It will add a button that allows selection of the email media added to each email generated within Salesforce.

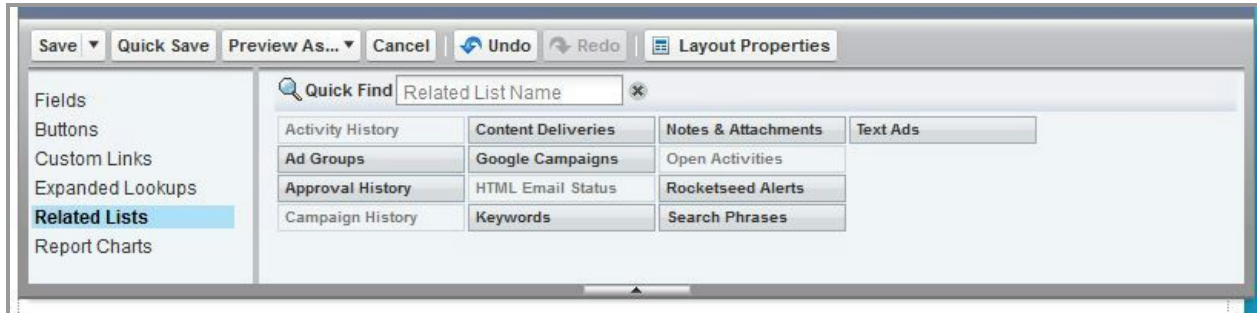
- Navigate to App Setup->App Setup->Customize->Contacts->Page Layouts
- Click **Edit**
- Click the wrench icon above the Activity History related list
- Select Buttons



- Add the Rocketseed button from the Available buttons.
- Click **OK**
- Click the **Save** button at the top of the page

Step 2: Contact Screen Layout - Related Lists

- Navigate to Setup->App Setup>Customize->Contacts->Page Layout
- Select the **Related Lists** section



- Drag and drop Rocketseed Alerts into Open Activities Related List.
- Click the wrench icon in the new Rocketseed Alerts section

Related Lists							
Rocketseed Alerts New							
Rocketseed Alert ID	Template	Tracker	Receiver	Sender	Email Subject	Created Date	Contact
Sample Rocketseed Alert ID	Sample Template	Sample Tracker	sarah.sample@company.com	sarah.sample@company.com	Sample Email Subject	11/26/2013 9:20 AM	Sarah Sample

- Select the desired columns and field order from the Columns section.

Related List Properties - Rocketseed Alerts [X]

[Help](#) ?

Columns [-]

Select fields to display on the related list. You can also re-order the selected fields.

Available Fields		Selected Fields	
City	Add Remove	Template	Up Down
Country		Tracker	
Created By		Tags	
Created By Alias		URL	
IP Address		Sender	
InComingEmail		Email Subject	
Keyword		Created Date	

Sort By: Created Date [v]

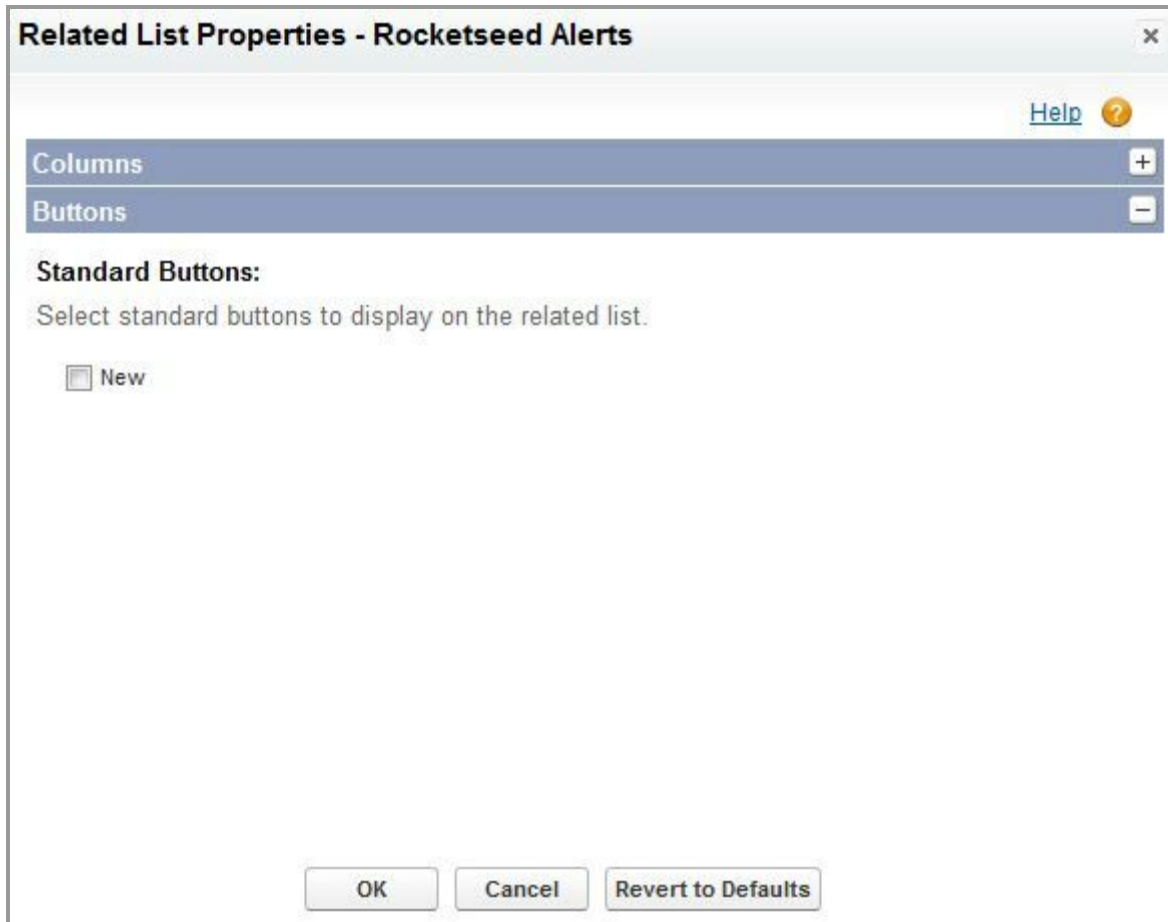
☐ Ascending
☒ Descending

Buttons [+]

OK Cancel Revert to Defaults

- We recommend the field selection and order shown in here:
 1. Template
 2. Tracker
 3. Tags
 4. URL
 5. Sender
 6. Email Subject
 7. Created Date <- sort descending on this field

- Uncheck the box next to the New button in the Buttons section



Related List Properties - Rocketseed Alerts

[Help](#) ?

Columns	+
Buttons	-

Standard Buttons:

Select standard buttons to display on the related list.

☒ New

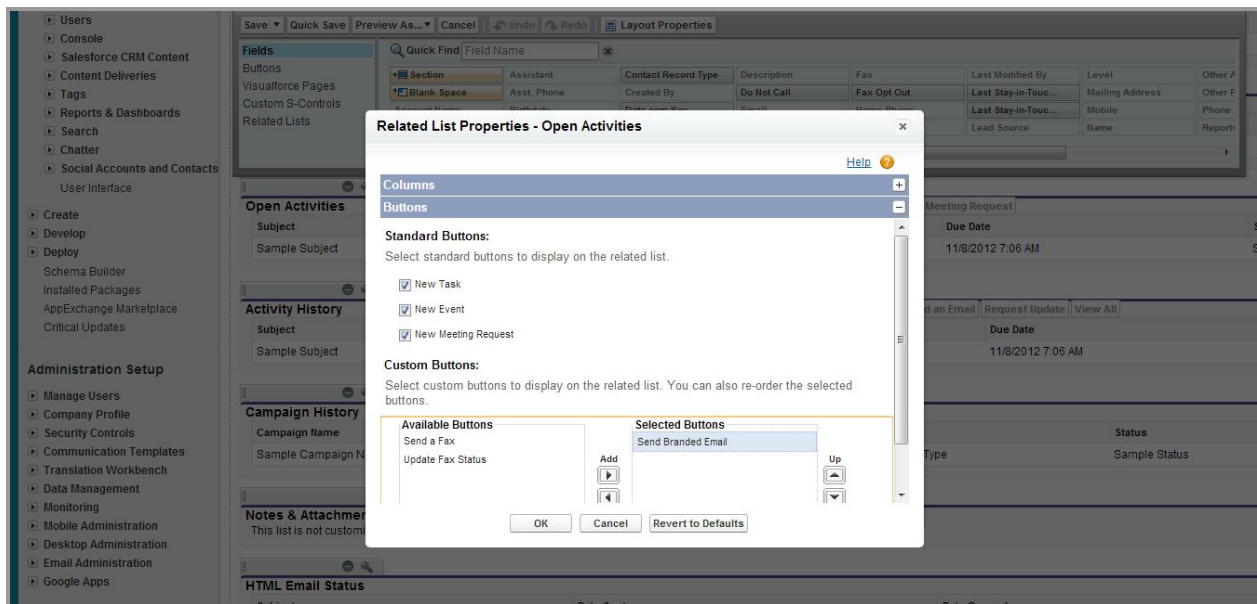
OK Cancel Revert to Defaults

- Click **OK** in the dialog box
- Click **Save** near the top of the page

Step 3: Lead Screen Layout - Rocketseed Button

This step is only needed in installations where Salesforce emails are being routed via a Rocketseed email media server. It will add a button that allows selection of the email media added to each email generated within Salesforce.

- Navigate to Setup->App Setup->Customize->Lead->Page Layouts
- Click **Edit**
- Click the wrench icon above the Activity History related list
- Select Buttons



- Add the Rocketseed button from the Available buttons.
- Click **OK**
- Click the **Save** button at the top of the page

Step 4: Lead Screen Layout - Related Lists

- Navigate to Setup->App Setup>Customize->Leads->Page Layout

Lead Page Layout

This page allows you to create different page layouts to display Lead data.
 After creating page layouts, click the Page Layout Assignment button to control which page layout users see by default.

Lead Page Layouts New Page Layout Assignment

Action	Page Layout Name	Created By	Modified By
Edit Del	Lead Layout	PartnerForce Admin, 10/21/2013 11:50 AM	Oliver EE Howe, 2/13/2014 10:59 AM

- Click **Edit**
- Select the Related Lists section

Save ▾ Quick Save Preview As... ▾ Cancel Undo Redo Layout Properties

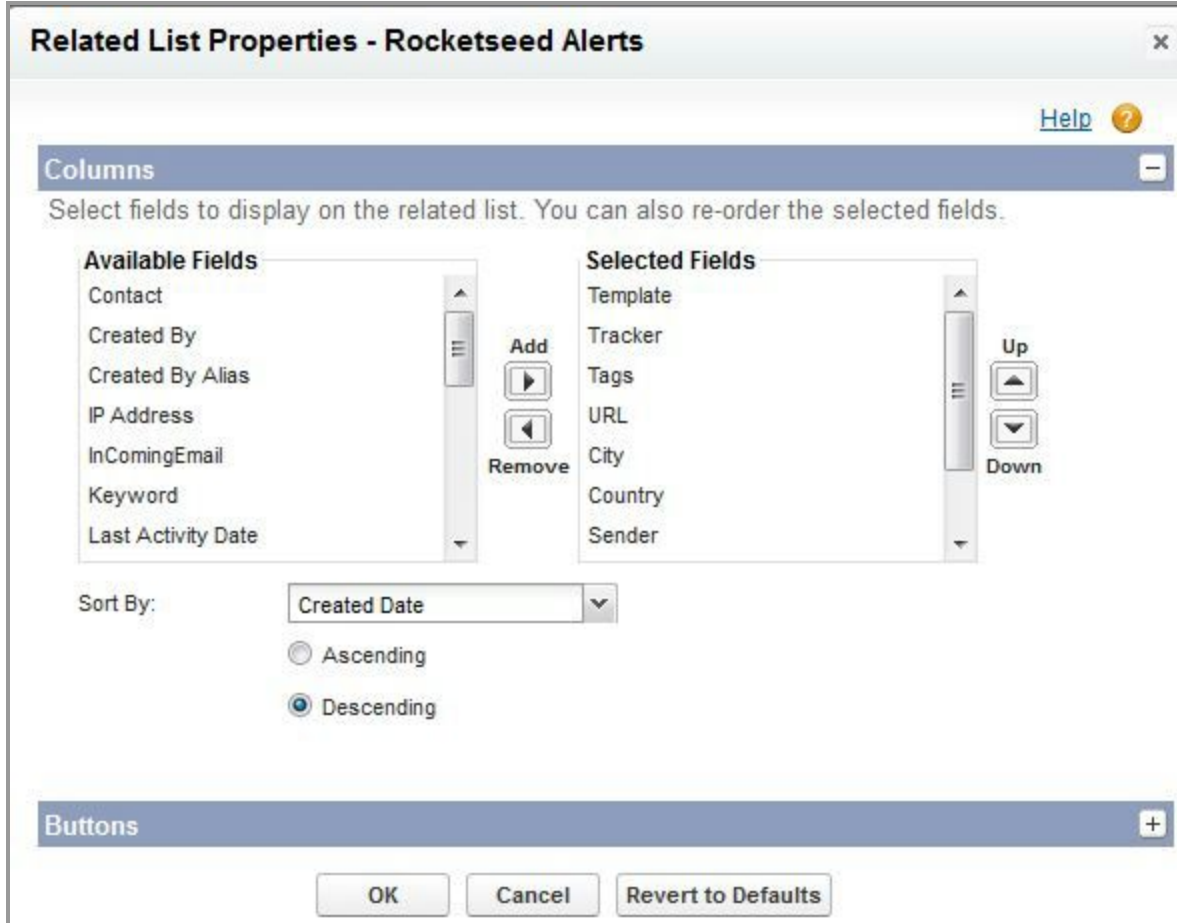
Quick Find

Activity History	Content Deliveries	Notes & Attachments	Text Ads
Ad Groups	Google Campaigns	Open Activities	
Approval History	HTML Email Status	Rocketseed Alerts	
Campaign History	Keywords	Search Phrases	

Fields
 Buttons
 Custom Links
 Expanded Lookups
Related Lists
 Report Charts

- Drag Rocketseed Alerts and drop into the Open Activities Related List
- Click the wrench icon in the new Rocketseed Alerts section

- Select the desired columns and field order from the Columns section



Related List Properties - Rocketseed Alerts

Help ?

Columns

Select fields to display on the related list. You can also re-order the selected fields.

Available Fields		Selected Fields
Contact	Add Remove	Template
Created By		Tracker
Created By Alias		Tags
IP Address		URL
InComingEmail		City
Keyword		Country
Last Activity Date		Sender

Sort By: Created Date

☐ Ascending

☒ Descending

Buttons

OK Cancel Revert to Defaults

- We recommend the field selection and order shown in here:
 1. Template
 2. Tracker
 3. Tags
 4. URL
 5. City
 6. Country
 7. Sender
 8. Email Subject
 9. Created Date <- sort descending on this field

- Uncheck the box next to the New button in the Buttons section

Related List Properties - Rocketseed Alerts ✕

[Help](#) 

Columns	+
Buttons	-

Standard Buttons:

Select standard buttons to display on the related list.

☐ New

- Click **OK** in the dialog box
- Click **Save** near the top of the page

Step 4: Map Lead Fields

- Navigate to Setup->App Setup->Customize->Leads->Fields
- Scroll down to the section labeled Lead Custom Fields & Relationships

Lead Custom Fields & Relationships				
		New Map Lead Fields Field Dependencies		
Action	Field Label	API Name	Installed Package	Data Type
Edit	 Correlation Data	SFGA__Correlation_Data__c	Salesforce for Google AdWords	Long Text Area(32000)
Edit	 CorrelationID	SFGA__CorrelationID__c	Salesforce for Google AdWords	Text(255)
Edit	 Rocketseed	rseed__Rocketseed__c	Rocketseed	Checkbox
Edit	 Web Source	SFGA__Web_Source__c	Salesforce for Google AdWords	Text(255)

- Click on Map Lead Fields

Lead Custom Field Mapping

Map each of your organization's lead custom fields to one of your custom ad when you convert leads.

Lead Custom Field Mapping

Take this lead custom field...

...and map it to this field

Current Generator(s)

--None--

Number of Locations

--None--

Primary

--None--

Product Interest

--None--

Rocketseed

Contact.Rocketseed

SIC Code

--None--

Save

Cancel

- Ensure that the entry for Rocketseed is set to **Contact.Rocketseed**
- Click **Save**

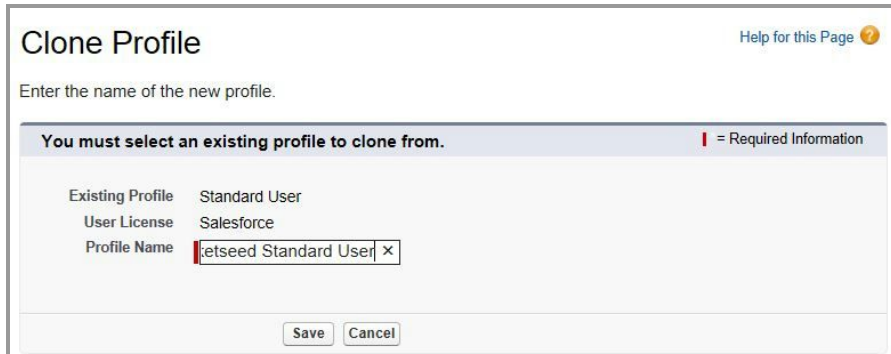
Step 5: Profile Configuration

Note: this step is only required for Enterprise Edition of Salesforce.

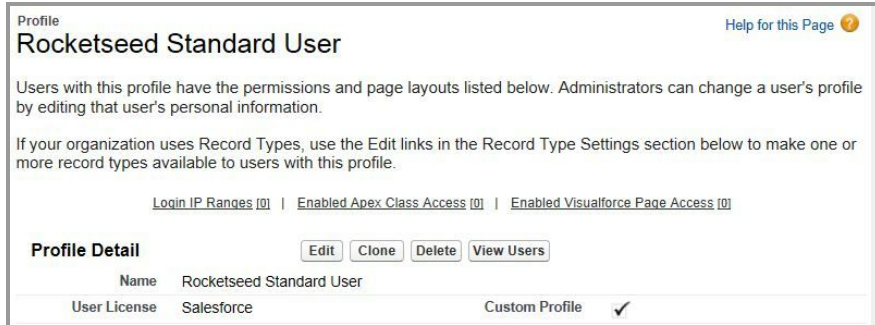
page 20

In order to enable selected Salesforce users to access the features of Rocketseed, you must create a new User Profile in which these features are enabled, and assign the selected users to this profile.

- Navigate to Setup->Administration Setup->Manage Users->Profiles
- Click on the link for **Standard User**
- Click **Clone**



- Name the new entry **Rocketseed Standard User**
- Click **Save**



- Click **Edit**

- Scroll down to **Custom Object Permissions**

Custom Object Permissions

	Basic Access				Data Administration	
	Read	Create	Edit	Delete	View All 	Modify All 
Rocketseed Alerts	☒	☐	☐	☐	☐	☐

- Provide **Read** permission for **Rocketseed Alerts**
- We recommend that the profile assigned to regular users be configured to disable the ability to delete Rocketseed Alerts. This ability will always be present for administrators.
- Click **Save**

- In the list of profiles, click on the **Rocketseed Standard Profile** to open the detailed view

User Profiles

Below is a list of the profiles for your organization. You can view more detailed information by clicking on the profile link.

Profile New		
Action	Name	User License
Edit	Chatter External User	Chatter External
Edit	Chatter Free User	Chatter Free
Edit	Chatter Moderator User	Chatter Free
Edit	Chatter Only User	Chatter Only
Edit	Content Only User	Content Only
Edit	Contract Manager	Salesforce
Edit	Customer Community Login User	Customer Community Login
Edit	Customer Community User	Customer Community
Edit	Customer Portal Manager	Customer Portal Manager
Edit	Customer Portal Manager Custom	Customer Portal Manager Custom
Edit	Customer Portal Manager Standard	Customer Portal Manager Standard
Edit	Customer Portal User	Customer Portal User
Edit	Force.com - One App User	Force.com - One App
Edit	Gold Partner User	Gold Partner
Edit	High Volume Customer Portal User	High Volume Customer Portal
Edit	Knowledge Only User	Knowledge Only
Edit	Marketing User	Salesforce
Edit	Partner Community Login User	Partner Community Login
Edit	Partner Community User	Partner Community
Edit	Read Only	Salesforce
Edit Del	Rocketseed Standard User	Salesforce

- Click the **Edit** button next to **Enabled Apex Class Access** in the newly-created profile.

Enabled Apex Class Access
Edit
Enabled Apex Class Access Help ?

No Apex Classes enabled

- Enable these classes:
 rseed.Find Email
 rseed.RocketseedEmailService

Enable Apex Class Access

Save

Cancel

Available Apex Classes

-None-

Enabled Apex Classes

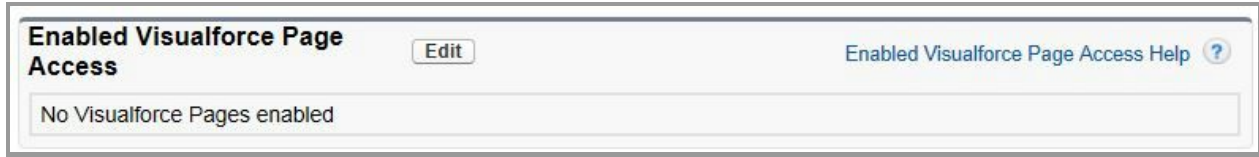
rseed.FindEmail
rseed.RocketseedEmailService

Add

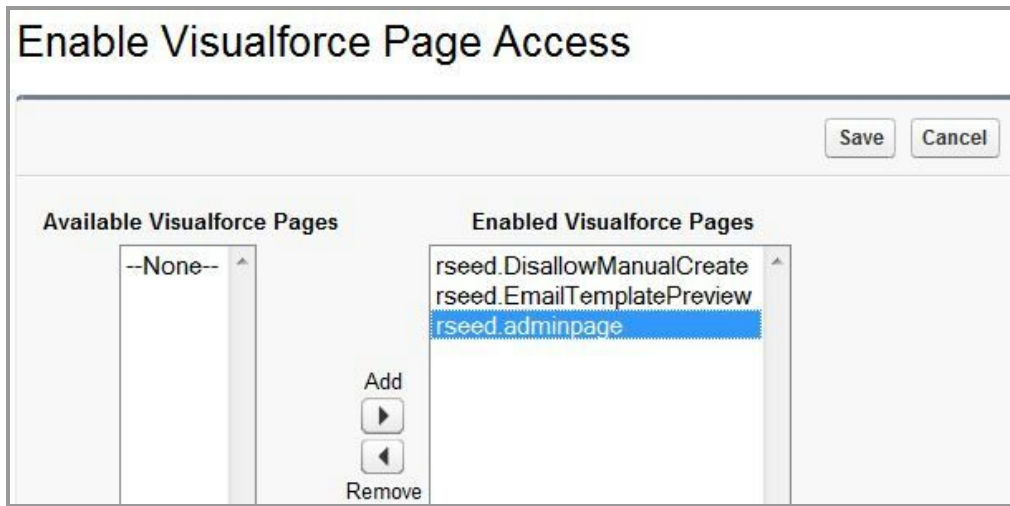
Remove

- Click **Save**

- Click the **Edit** button next to **Enabled Visualforce Page Access**



- Enable following Visualforce pages:
 - rseed.DisallowManualCreate
 - rseed.EmailTemplatePreview
 - rseed.adminPage



- Click Save

- Navigate to Setup->Administration Setup->Security Controls->Field Accessibility

Field Accessibility

Choose the type of record for which you would like to view field accessibility.

Select one:

- [Account](#)
- [Asset](#)
- [Campaign](#)
- [Campaign Member](#)
- [Case](#)
- [Coaching](#)
- [Contact](#)
- [Contract](#)
- [Duplicate Record Item](#)
- [Duplicate Record Set](#)
- [Event](#)
- [Feedback](#)
- [Feedback Question](#)
- [Feedback Question Set](#)
- [Feedback Request](#)
- [Feedback Template](#)
- [Goal](#)
- [Goal Collaborator](#)
- [Goal Link](#)
- [Lead](#)
- [Macro](#)
- [Opportunity](#)
- [Opportunity Product](#)
- [Order](#)
- [Order Product](#)
- [Performance Cycle](#)
- [Price Book](#)
- [Price Book Entry](#)
- [Product](#)
- [Rocketseed Alert](#)
- [Social Persona](#)
- [Solution](#)
- [Task](#)
- [User](#)

- Click on the link for Rocketseed Alert

- Choose **View by Profiles** and select **Rocketseed Standard User**

Field Accessibility

Rocketseed Alert

[« Back to Custom Object: Rocketseed Alert](#)

This page allows you to view Rocketseed Alert field accessibility for the following profiles.

[Choose a different tab](#)

Choose your view

[View by Fields](#)

Use this option to choose a field and view a table of field accessibility for different profiles and record types.

[View by Profiles](#) *Current View*

Choose a profile to view a table of field accessibility for different record types.

Profile:

- Scroll to the **Field Accessibility** section

Field accessibility for Profile: Rocketseed Standard User

Click on a cell in the table below to change the field's accessibility.

Fields	Field Access
City	Read-Only
Contact	Read-Only
Country	Read-Only
Created By	Read-Only
Email Subject	Read-Only
InComingEmail	Hidden
IP Address	Read-Only
Keyword	Read-Only
Last Modified By	Read-Only
Lead	Read-Only
Owner	Editable
Preview	Read-Only
Receiver	Read-Only
Rocketseed Alert ID	Read-Only
Sender	Read-Only
Tags	Read-Only
Template	Read-Only
Tracker	Read-Only
URL	Read-Only
Fields	Field Access

Make all fields in the page layout are Visible and Read-Only except:

-
- Ensure that the InComingEmail field is Hidden
 - Ensure that the Owner field is Editable

Once the Rocketseed Standard User profile has been created, you can assign this role to any Salesforce users who will access Rocketseed for Salesforce.

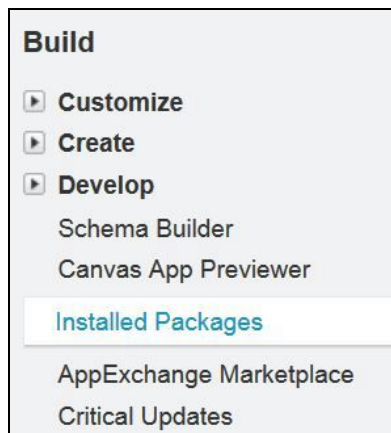
Part 4 - Managing Rocketseed Licenses

When the Rocketseed application is initially installed, one seat license is enabled by default. This license is automatically attached to the Salesforce user performing the installation.

You should advise your Rocketseed representative of the number of Salesforce licences in your organisation so that they can allocate the required number of seats.

Follow the steps below to assign licenses to individual Salesforce users.

Visit Setup->App Setup->Installed Packages



Click the **Manage Licenses** link for the Rocketseed package

Installed Packages

On Force.com AppExchange you can browse, test drive, download, and install pre-built apps and components right into your salesforce.com environment. [Learn More about Installing Packages.](#)

Apps and components are installed in packages. Any custom apps, tabs, and custom objects are initially marked as "In Development" and are not deployed to your users. This allows you to test and customize before deploying. You can deploy the components individually using the other features in setup or as a group by clicking Deploy.

Depending on the links next to an installed package, you can take different actions from this page.

To remove a package, click **Uninstall**. To manage your package licenses, click **Manage Licenses**.



Action	Package Name	Publisher	Version Number	Namespace Prefix	Status	Allowed Licenses	Used Licenses	Expiration Date
Uninstall Manage Licenses 	Rocketseed	Rocketseed	1.8	rseed	Active	1	1	8/27/2015

Use the screen shown here to assign users

Package Details

Rocketseed

[Back to Previous Page](#)

Package Name	Rocketseed	Publisher	Rocketseed
Status	Active	Allowed Licenses	3
Expiration Date	25/10/2014	Used Licenses	2

A B C D E F G H I J K L M N O P Q R S

Licensed Users

Add Users

Remove Multiple Users

Action	Full Name ↑	Role	Active	Profile
Remove	Talisman, MitchellPAID		✓	System Administrator
Remove	Talisman, MitchellPaid2		✓	Rocketseed Standard User

Part 5 - Routing Salesforce Mail via Rocketseed

Effective with the Winter 2016 release of Salesforce email routing can be configured within an org.

Visit Setup->Administration Setup->Email Administration->Email Relay Activation and complete this form:

Email Relay Activation

[Help for this Page](#)

Optionally configure salesforce.com to automatically route Salesforce-generated email through your company's Simple Mail Transfer Protocol (SMTP) server.



If you plan to activate bounce management or email security compliance and email relaying, check with your email administrator to ensure that your organization's email server allows the relaying of email sent from salesforce.com; otherwise, the email you send from salesforce.com may not get delivered.

Email Relaying Properties

! = Required Information

Email Host	rs01.rocketseed.com
Port	587
TLS Setting	Required
Restrict Relay To Domains	☐

Email Relaying Activation

Active	☒
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Part 6 - Removing the Rocketseed Application

To uninstall the Rocketseed app completely do the following

1. Remove Rocketseed button from the Lead page layout.

- Navigate to Setup->Customize->Leads->Page Layouts
- Click **Edit**
- Select the wrench icon in the section where are you placed the Rocketseed button
- Remove the Rocketseed button from the Related list section
- Click **Save**

2. Remove Rocketseed button from the Contact page layout

- Navigate to Setup->Customize->Contacts->Page Layouts
- Click **Edit**
- Select the wrench icon in the section where are you placed the Rocketseed button
- Remove the Rocketseed button from the Related list section
- Click **Save**

3. Delete the Email services

- Navigate to Setup->App Setup->Develop->Email Services
- Click on the link for the Rocketseed Email Service
- Click the View link on the **Email addresses** section.
- Click **Delete**. This will remove the email address record and return to Email service record
- If you have more than one Email addresses, repeat the above steps until you delete all email addresses.
- Click **Delete** on the Email Service record.

4. Uninstall the Application

- Navigate to Setup->App Setup->Deploy->Installed Packages
- Click the **Uninstall** link for the Rocketseed package

There is an option to preserve Custom Object Data. If you will be reinstalling a new version of the Rocketseed application, be sure to choose this option.