

FreshBooks EasyConnect

360° Integration of Freshbooks with Salesforce

USER MANUAL

Astrea IT Services

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www.astreait.com



Freshbooks EasyConnect User Manual

App Overview:

Freshbooks EasyConnect is a Salesforce native Application. This app is used to connect Salesforce with Freshbooks and vice-versa. It supports point and click graphical user interface which is very simple and easy to use.

The app provides bi-directional sync functionality(360 degree) i.e., Salesforce to Freshbooks and Freshbooks to Salesforce. It provides a wide variety of functionality for connecting Salesforce with Freshbooks and vice-versa.

Users can perform the following operations: “**Sync Clients**”, “**Sync Payments**”, “**Sync Invoices**”, “**Create New Invoices**”, “**Generate PDF of Invoices**”, “**Send an Email of Invoices**” by clicking respective buttons on the detail page of objects.

Features:

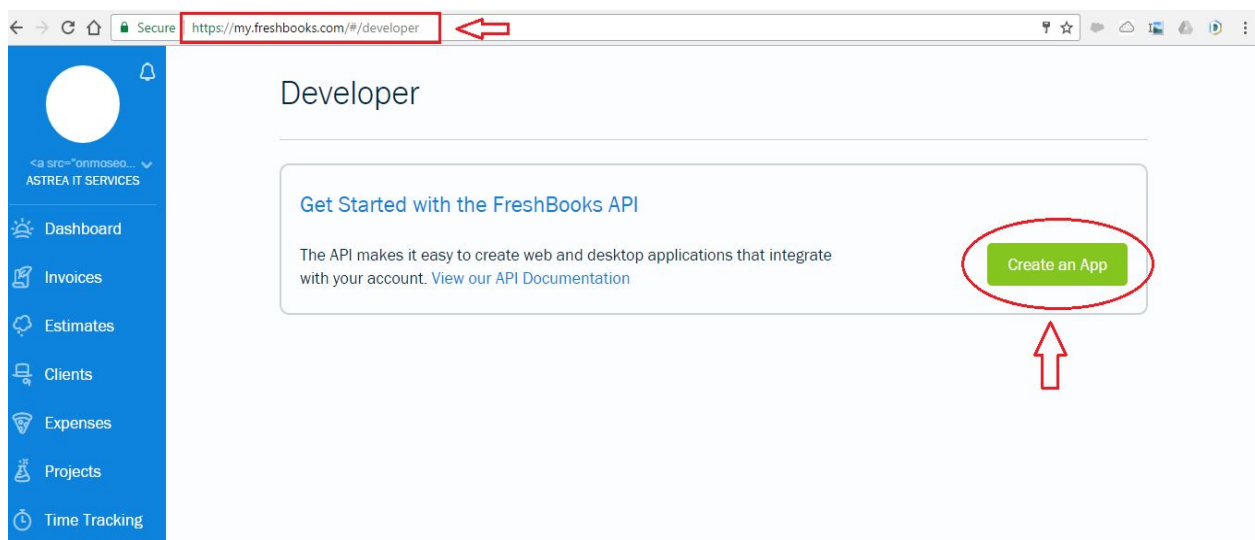
- **Business** and **Client** objects of Freshbooks are synched with **Account** and **Opportunity** objects of Salesforce respectively.
- **Invoice** and **Invoice Line Item** objects of Freshbooks are synched with **Invoice** and **Invoice Line Item** custom objects of Salesforce respectively.
- **Payment** and **Invoice Item Name** objects of Freshbooks are synched with **Payment** and **LineItem** custom objects of Salesforce respectively.

1.CONFIGURATION SETTINGS

i) Admin Setting :

Some prerequisites for using this app are:

- An account in Freshbooks is required.
- The user will have to make a connected app in Freshbooks so that the sync between Salesforce and Freshbooks can happen. Steps to make a connected app in Freshbooks are given below:
 - Login to your Freshbooks account.
 - Go to URL: https://<your_freshbooks_domain>.freshbooks.com/#/developer.
For example: <https://my.freshbooks.com/#/developer>.
 - Click on “**Create an App**” button.



- Enter an Application Name.
- For “**Redirect URIs**”, go to the ‘**Freshbooks Configuration**’ tab in the ‘**Freshbooks Sync**’ app. Copy it’s URL in the Redirect URIs box as given below:
https://<salesforce_domain>/apex/InsertCustomSettings

Secure | https://my.freshbooks.com/#/developer/new

Create Application

Cancel Save

Application Name

First App Test

Description

A description of what your app does...

Max 140 characters

+ Upload Icon
128x128

Website URL

http://myawesomeapp.com

Where might people learn more about this application?

Redirect URIs

https://sonal-agarwal03-dev-ed--freshbook.ap4.visual.force.com/apex/InsertCustomSettings

If multiple, please enter one URI per line.

- Save it. After that save Client Id and Client Secret for future use.

Developer

Get Started with the FreshBooks API

The API makes it easy to create web and desktop applications that integrate with your account. [View our API Documentation](#)

Create an App

>

 My Testing APP
My Testing APP

>

 First App Test

Developer

Get Started with the FreshBooks API

The API makes it easy to create web and desktop applications that integrate with your account. [View our API Documentation](#)

Create an App



My Testing APP
My Testing APP



First App Test

Website URL

Redirect URIs <https://sonal-agarwal03-dev-ed-freshbook.ap4.visual.force.com/apex/InsertCustomSettings>
Authorization URL

Client ID a29ab4e6c6d15ca7ccb323d51f045bb2ae831f0a7f8d22ec1ab43a4725e4642a

Client Secret 7342d8b3238defea5eb28b0461d05fb6f797f5878e78d460f292da0c53c2c257

[Edit Application](#)

- This app uses the Freshbook URL so admin needs to add Freshbook Base URL in **Remote Site Settings**. Follow the below steps to add Remote Site Settings.

Steps:

1. Goto **Setup** > in **Administer** > **Security Controls** > **Remote Site Settings**.
2. Add Freshbook URL (<https://api.freshbooks.com>).

Remote Site Details

Help for this Page ?

[Back to List: Remote Site Settings](#)

Remote Site Detail		Edit Delete Clone
Remote Site Name	Freshbook	Modified By Sunil Sharma 1/6/2017 2:03 AM
Namespace Prefix	Freshbook	
Remote Site URL	https://api.freshbooks.com	
Disable Protocol Security	☐	
Description		
Active	☒	
Created By	Sunil Sharma 1/6/2017 2:03 AM	
		Edit Delete Clone

ii) **End User Settings** : User needs to go to “**Freshbook Configuration**” tab.

→ For Classic : Enter Client Id and Client Secret which is stored at creation of App in Freshbook. Click on “**Check Data**” button.

salesforce

Secure | <https://sonal-agarwal03-dev-ed--freshbook.ap4.visual.force.com/apex/InsertCustomSettings?sfdc.tabName=01r6F000000rJ2D>

Sonal Agarwal Try Setup Help Freshbook

Home Accounts Opportunities Invoices Payments **Freshbooks Configuration** Schedule and Run Batches

ENTER FRESHBOOK API DETAILS

Client Id a29ab4e6c6d15ca7ccb323d51f045bb2ae831f0a7f8d2

Client Secret 7342d8b3238defea5eb28b0461d05fb6f797f5878e78d4

[Check Data](#)

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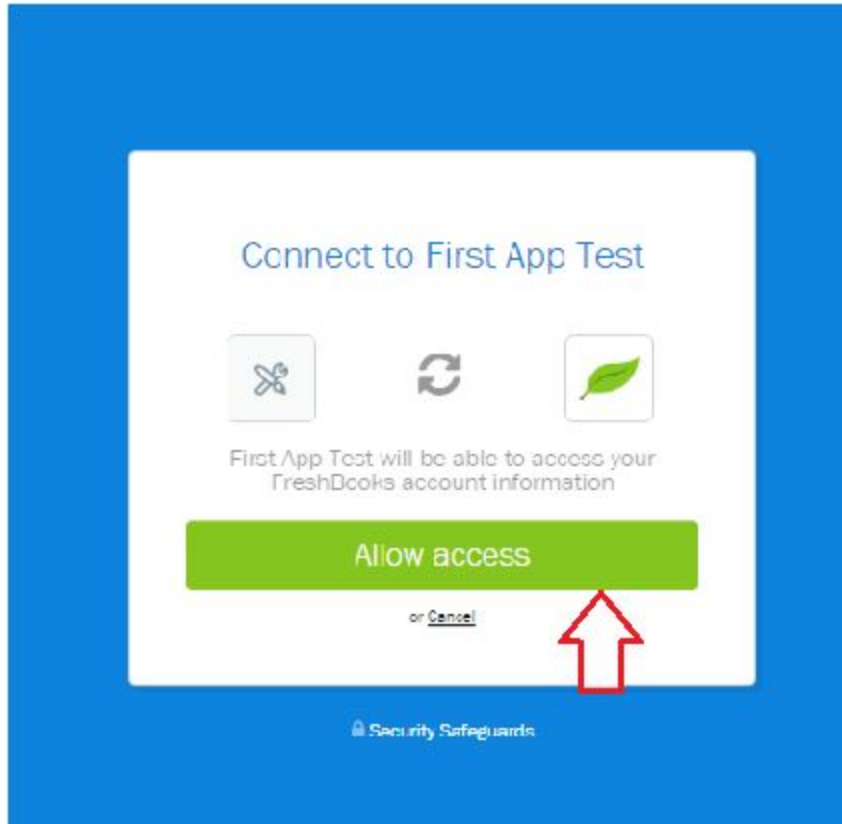
→ For Lightning: Click on “**Authenticate with FreshBook**” button. Enter Client Id and Client Secret which is stored at creation of App in Freshbook. Click on “**Check Data**” button.

ENTER FRESHBOOK API DETAILS

Client Id a29ab4e6c6d15ca7ccb323d51f045bb2ae831f0a7f8d22

Client Secret 7342d8b3238defea5eb28b0461d05fb6f797f5878e78d4

[Check Data](#)



Note: While logging into Freshbooks, if an error occurs then please confirm the username and password.

If an error is still there then check your “**Redirect URI**” and enter the correct URI in the Freshbooks Connected App as mentioned above.

Home Accounts Opportunities Invoices Payments Freshbooks Configuration Schedule and Run Batches +

ENTER FRESHBOOK API DETAILS

Client Id

Client Secret

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The screenshot shows the 'Freshbooks Configuration' page in a web application. At the top, there is a navigation bar with links: Home, Accounts, Opportunities, Invoices, Payments, Freshbooks Configuration, and Schedule and Run Batches. Below the navigation bar, a yellow success message box displays a green checkmark icon and the text: 'Success: All the details are Valid !!'. Underneath this, a section titled 'ENTER FRESHBOOK API DETAILS' contains two input fields. The 'Client Id' field is populated with the value 'a29ab4e6c6d15ca7ccb323d51f045bb2ae831f0a7f8d22ec1ab43a4725e4642a'. The 'Client Secret' field is populated with the value '7342d8b3238defea5eb28b0461d05fb6f797f5878e78d460f292da0c53c2c257'. At the bottom of the page, a blue footer bar contains the copyright notice: 'Copyright © 2000-2017 salesforce.com, inc. All rights reserved.' followed by links for Privacy Statement, Security Statement, Terms of Use, 508 Compliance, and Go to Salesforce1.

2. Freshbooks EasyConnect App Functionality

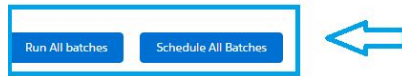
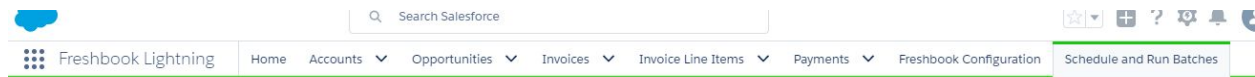
Steps to be followed and Navigation Screenshots for Classic View

1. Go to the “**Schedule and Run Batches**” tab. To run all the batches, Click on “**Run All Batches**” button. For scheduling all the batches Click on “ **Schedule All Batches**” button. After scheduling all the batches, Freshbooks data is synced into the Freshbooks at 1:00 AM daily.

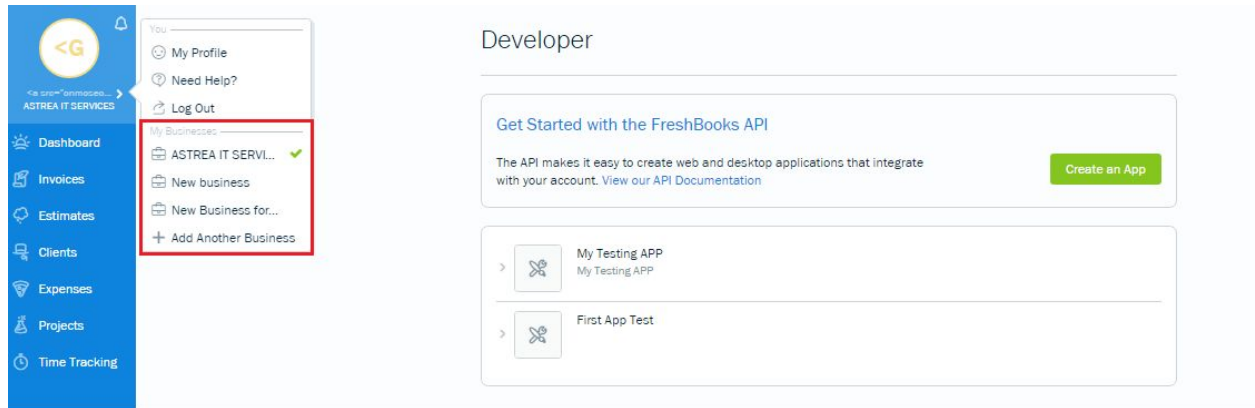
→ Classic View :

The screenshot shows the 'Schedule and Run Batches' page in the Classic View. The navigation bar at the top is identical to the previous screenshot, with the 'Schedule and Run Batches' tab highlighted in red. Below the navigation bar, there are two prominent blue buttons. The top button is labeled 'RUN ALL BATCHES' and the bottom button is labeled 'SCHEDULE ALL BATCHES'. The page has a clean, minimalist design with a light blue header and a white main content area.

→ Lightning View:



2. After running all the batches , you can see that Business, Client, Invoice, Invoice Line Items, Payment of Freshbooks are synced with Salesforce.



FreshBook Accounts

Edit | Delete | Create New View

List Feed

Action	Account Name	Account Site	Billing State/Province	Phone	Type	Account Owner Alias
Edit Del +	ASTREA IT SERVICES		U.P			SAgar
Edit Del +	New business					SAgar
Edit Del +	New Business for Demo					SAgar

- Dashboard
- Invoices
- Estimates
- Clients**
- Expenses
- Projects
- Time Tracking

Clients

New Client

Rs.4.0m INR overdue

\$0 USD total outstanding

\$29 USD draft

Recently Active

1 11111111111 ASTREA IT SERVICES test@test.com

ss sdfs' sdf sdfs@esde.com

ss sdfs' sdf sdfs@esde.com

ss sdfs sdf sdfs@esde.com

ss sdfs sdf sdfs@esde.com

ss sdfs sdf sdfs@esde.com

All Clients

☐ Organization / Primary Contact Internal Note Credits Total Outstanding

☐ Aishwarya Kumar Aishwarya Kumar Rs.0.00 INR

☐ Archit Agrawal Archit Agrawal Rs.0.00 INR

Freshbook Opportunity

Edit | Delete | Create New View

List Feed

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	Other	All
	Action	Opportunity Name	Account Name	Amount	Close Date	Stage	Opportunity Owner Alias																					
☐	Edit Del	1111111111111	ASTREA IT SERVICES		2/22/2017	Prospecting	SAqar																					
☐	Edit Del	112232345689	ASTREA IT SERVICES		2/22/2017	Prospecting	SAqar																					
☐	Edit Del	Aishwarya Kumar	ASTREA IT SERVICES		2/22/2017	Prospecting	SAqar																					
☐	Edit Del	Amit Singh	ASTREA IT SERVICES		2/22/2017	Prospecting	SAqar																					
☐	Edit Del	AMIT SINGH	ASTREA IT SERVICES		2/22/2017	Prospecting	SAqar																					
☐	Edit Del	Amit Singh	ASTREA IT SERVICES		2/22/2017	Prospecting	SAqar																					
☐	Edit Del	Amit Test Opp	ASTREA IT SERVICES		2/22/2017	Prospecting	SAqar																					
☐	Edit Del	App Test Lightning	ASTREA IT SERVICES		2/22/2017	Prospecting	SAqar																					
☐	Edit Del	App Test New Lightning	ASTREA IT SERVICES		2/22/2017	Prospecting	SAqar																					
☐	Edit Del	Archi Agrawal	ASTREA IT SERVICES		2/22/2017	Prospecting	SAqar																					
☐	Edit Del	Ari Som	ASTREA IT SERVICES		2/22/2017	Prospecting	SAqar																					
☐	Edit Del	Button Test	ASTREA IT SERVICES		2/22/2017	Prospecting	SAqar																					
☐	Edit Del	Currency Test	ASTREA IT SERVICES		2/22/2017	Prospecting	SAqar																					
☐	Edit Del	Freshbook Client	ASTREA IT SERVICES		2/22/2017	Prospecting	SAqar																					
☐	Edit Del	garima garg	ASTREA IT SERVICES		2/22/2017	Prospecting	SAqar																					
☐	Edit Del	Geeta Garg	ASTREA IT SERVICES		2/22/2017	Prospecting	SAqar																					
☐	Edit Del	My New Client	ASTREA IT SERVICES		2/22/2017	Prospecting	SAqar																					

1-32 of 32
0 Selected
Previous Next
Page 1 of 1

3. Freshbooks does not provide the permission to create Business outside the Freshbooks so user can create Business in Freshbooks only.

4. To create a Client in Freshbooks, first add the fields and buttons to the layout then create Opportunity with all required fields and then select the account which is related to the Freshbooks Business. Click on “Save” button.

→ For Classic :

Opportunity Detail

Standard Buttons: Edit, Delete, Clone, Change Owner, Change Record Type, Sharing, Send an Email

Custom Buttons: Create Invoice, Sync With Freshbooks

Opportunity Owner	Sonal AgarwalTry (Change)	Amount	
Private	☐	Expected Revenue	
Opportunity Name	Demo Freshbook Opportunity	Close Date	3/22/2017
Account Name	ASTREA IT SERVICES	Next Step	
Type		Stage	Perception Analysis
Lead Source		Probability (%)	70%
Freshbook Account Id	N72qa	Primary Campaign Source	
		Email	
		Street	Sector 65, C block
		City	Noida
		Postal Code	201310
		State	Uttar Pradesh
		Country	India
		Synced?	☐
Order Number		Main Competitor(s)	
Current Generator(s)		Delivery/Installation Status	
Tracking Number			
Created By	Sonal AgarwalTry, 2/22/2017 11:09 PM	Last Modified By	Sonal AgarwalTry, 2/22/2017 11:40 PM
Description			
Custom Links	Delivery Status		

Standard Buttons: Edit, Delete, Clone, Create Invoice, Sync With Freshbooks

→ For Lightning : User needs to create two actions namely “Sync Client” and “Generate Invoice”.

To generate lightning actions user needs to follow these steps:

Click on **All Setup > Object Manager > Opportunity > Button, Links, and Actions > New Action**

Then fill the details accordingly and click on “Save” button.

Sync Client

Enter Action Information

Object Name Opportunity *i*

Action Type Lightning Component *i*

Lightning Component Freshbook:syncClient *i*

Height 250px *i*

Standard Label Type --None-- *i*

Label Sync Client

Name Sync_Client *i*

Description *i*

Icon ⚡ [Change Icon](#)

Save Cancel

New Action

Enter Action Information

Object Name Opportunity *i*

Action Type Lightning Component *i*

Lightning Component Freshbook:generateInvoice *i*

Height 250px *i*

Standard Label Type --None-- *i*

Label Generate Invoice

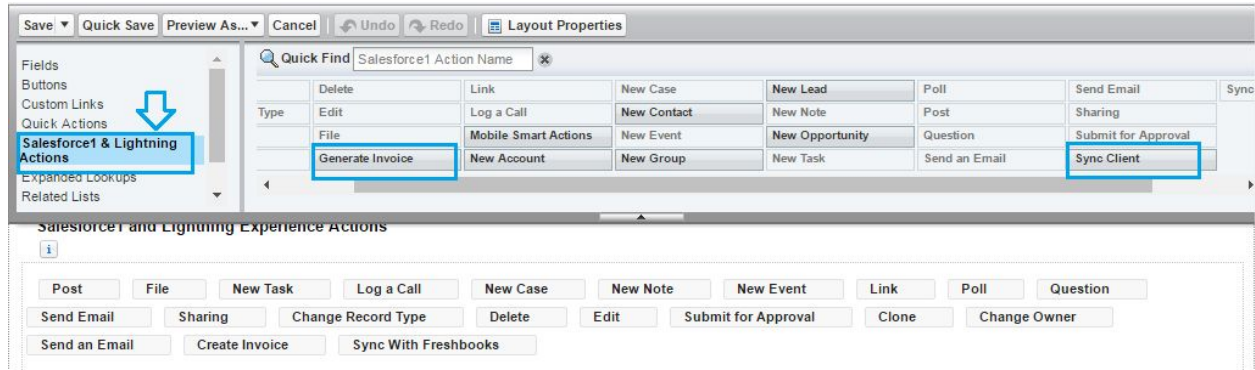
Name Generate_Invoice *i*

Description *i*

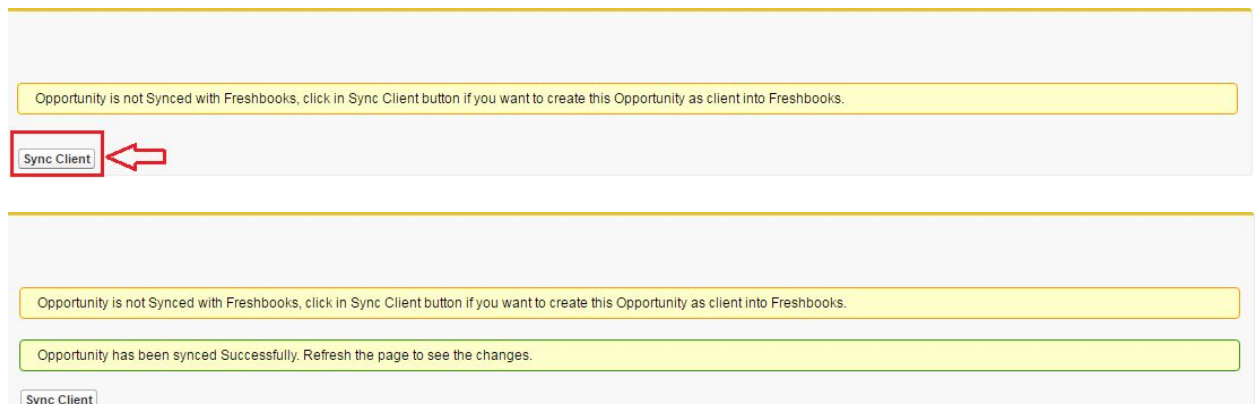
Icon ⚡ [Change Icon](#)

Save Cancel

Add the above created actions to the detail page of Opportunity.



5. To Sync Opportunity with Freshbooks' Client, click on **"Sync with Freshbooks"**. If Opportunity does not contain all the required fields to sync with Freshbooks then it will show error else **"Sync Client"** button will appears. Click on **"Sync Client"** button. After successful creation of Client into Freshbooks, 'Sync' checkbox gets checked automatically.



Opportunity Detail

Edit Delete Clone Create Invoice Sync With Freshbooks

Opportunity Owner	+ Sonal AgarwalTry [Change]		Amount
Private	☐	Expected Revenue	
Opportunity Name	Demo Freshbook Opportunity		Close Date 3/22/2017
Account Name	ASTREA IT SERVICES		Next Step
Type		Stage	Perception Analysis
Lead Source		Probability (%)	70%
Freshbook Account Id	N72qa	Primary Campaign Source	
		Email	demoopportunity@gmail.com
		Street	Sector 65, C block
		City	Noida
		Postal Code	201310
		State	Uttar Pradesh
		Country	India
		Synced?	☒
Order Number		Main Competitor(s)	
Current Generator(s)		Delivery/Installation Status	
Tracking Number			
Created By	Sonal AgarwalTry, 2/22/2017 11:09 PM		Last Modified By Sonal AgarwalTry, 2/22/2017 11:42 PM
Description			
Custom Links	Delivery Status		

Edit Delete Clone Create Invoice Sync With Freshbooks

< Clients

ASTREA IT SERVICES 

More Actions  [Edit](#)



Demo Freshbook Opportunity
ASTREA IT SERVICES

✉ demoopportunity@gmail.com

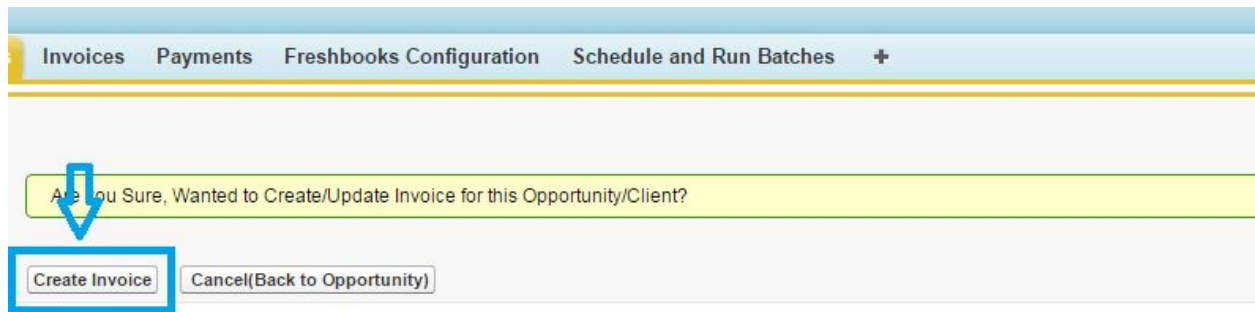
📍 Sector 65, C block
Noida, Uttar Pradesh
201310
India

Internal Notes

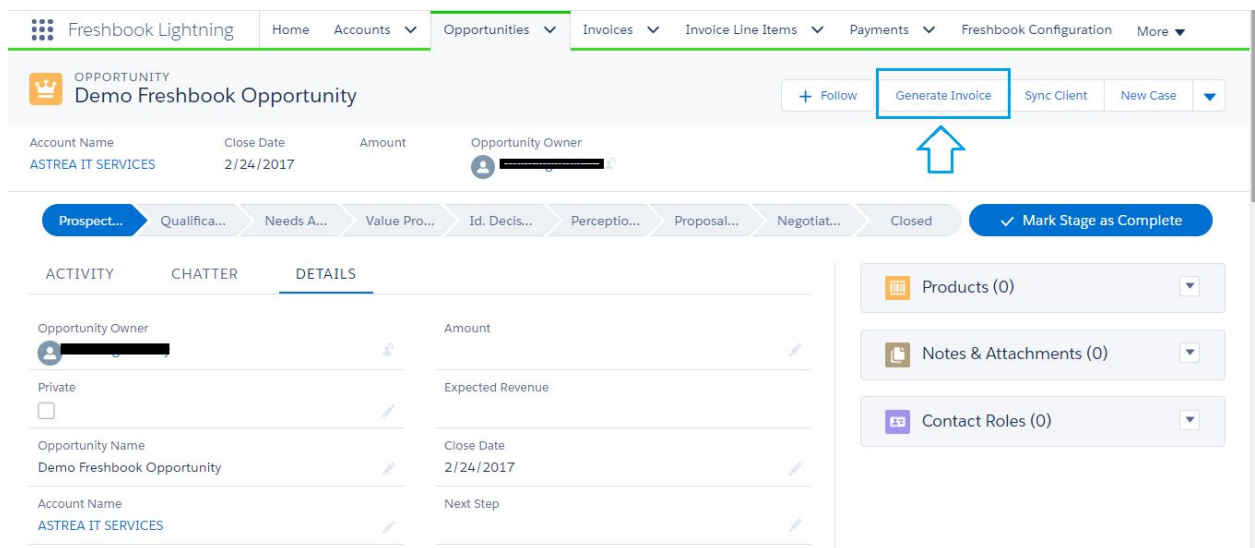
 Add notes here (they will not be visible to your client).

6. To Create Invoice :

→ **For Classic:** If your Opportunity (Client) is related to Freshbooks then “**Create Invoice**” button will appear on VF page then click on “**Create Invoice**” button for creating the Invoice for that Client.



➔ **For Lightning:** If your Opportunity (Client) is related to Freshbooks then **“Generate Invoice”** button will appear on VF page. Click on **“Generate Invoice”** button for creating the Invoice for that Client.



After adding line items in Invoice , click on **“Save to Freshbooks”** button. After successful creation of the Invoice, it will redirect to the Invoice detail page.

CREATE INVOICE

Address

ASTREA IT SERVICES

C 52 Noida Sec 65
Noida U.P.
India - 201301

Billed To:

Demo Freshbook Opportunity
demoopportunity@gmail.com
Sector 65, C block
Noida Uttar Pradesh
India - 201310

Amount Due 134.00

Date Of Issue 2017-02-23

Due Date 2017-02-23

Invoice Items

[Add More Items](#)

Line Item Picklist	Line Item Name	Line Item Rate	Line Item Quantity	Line Item Amount	Action
Software Development ▾	testing	12	11	132	
Software Development ▾	test	1	2	2	

[Apply All Changes](#)[Back to Opportunity](#)[Save to Freshbooks](#)

Invoice

INV-000089

[Customize Page](#) | [Edit Layout](#) | [Printable View](#) | [Help for this Pa](#) [Hide Feed](#) | [Show All Updates](#) ▾ [Follow](#)**Sonal Agarwal**Try changed Invoice Name from a blank value to INV-000089.[Comment](#) · [Like](#) · Today at 2:08 AM

Followers

No followers.

[Notes & Attachments \(0\)](#) | [Payments \(0\)](#) | [Invoice Line Items \(2\)](#)

Invoice Detail

[Edit](#) [Delete](#) [Clone](#) [Sync With Freshbooks](#) [Create PDF](#) [Email Invoice](#)

Invoice Name	INV-000089	Date Of Issue	2/23/2017
Due Date	2/23/2017	Amount Due	\$134.00
Amount Code	INR	Invoice Number	91
Client	Demo Freshbook Opportunity	Amount Paid	\$0.00
Total Amount	\$134.00	Freshbooks Account Id	N72qa
Payment Status	UNPAID	Client Id	191526
Synced?	✓		



ASTREA IT SERVICES

- Dashboard
- Invoices
- Estimates
- Clients
- Expenses
- Projects
- Time Tracking

DRAFT You created this invoice on Feb 23, 2017.

ASTREA IT SERVICES

C 52 Noida Sec 65
Noida, U P
201301
India

Billed To
Demo Freshbook
Opportunity
ASTREA IT SERVICES
Sector 65, C block
Noida, Uttar Pradesh
201310
India

Date of Issue
02/23/17

Invoice Number
0000091

Due Date
02/24/17

Amount Due (INR)
Rs.134.00

Description	Rate	Qty	Line Total
testing	Rs. 12.00	11	Rs.132.00
test	Rs. 1.00	2	Rs. 2.00
Subtotal			134.00
Tax			n nn

User should make sure that the **“Sync with FreshBooks”**, **“Create PDF”** and **“Email Invoice”** buttons are added on the Invoice detail page in Classic and **“Create PDF”** and **“Email Invoice”** in Lightning, before creating any Invoice.

In order to add a new Line item, click on **Related List** view in Invoice tab and then click **New** and fill the details accordingly and click on **“Save”** button. After making all the changes go to **Detail** view and click on **“Sync Invoice”** button.

If user makes any change in Invoice or adds any line item to the Invoice, then he/she needs to click on **“Sync to Freshbooks”** button in order to reflect the change into Freshbooks.

7. To create PDF of Invoice , Click on **“Create PDF”** button. To email the Invoice in PDF format, click on **“Email Invoice”** button.

▼ system information

Created By [Sonal AgarwalTry](#), 2/23/2017 2:08 AM

Last Modified By [Sonal AgarwalTry](#), 2/23/2017 2:08 AM

[Edit](#) [Delete](#) [Clone](#) [Sync With Freshbooks](#) [Create PDF](#) [Email Invoice](#)

Notes & Attachments

[New Note](#) [Attach File](#)

[Notes & Attachments Help](#)

No records to display

 Payments

[New Payment](#)

[Payments Help](#)

No records to display

 Invoice Line Items

[New Invoice Line Item](#)

[Invoice Line Items Help](#)

Action Name
[Edit](#) | [Del](#) [testing](#)
[Edit](#) | [Del](#) [test](#)

^ Back To Top

Always show me [more records per related list](#)



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[Create New...](#)

[Save as PDF](#) [Save and Email Invoice](#)

Recent Items

- [INV-000089](#)
- [test](#)
- [testing](#)
- [Demo Freshbook Opportunity](#)
- [1111111111111111](#)
- [Sonal AgarwalTry](#)

[Recycle Bin](#)

INVOICE

ASTREA IT SERVICES
C 52 Noida Sec 65
Noida U.P.
India,201301

Billed To: Demo Freshbook Opportunity
[demoopportunity@gmail.com](#)
Sector 65, C block, Noida
Uttar Pradesh, India
201310

Invoice: #	91
Date	2/23/2017
Amount Due	\$134.00
Paid Amount	\$0.00

Name	Description	Unit Cost	Quantity	Price
testing		\$12.00	11.0	\$132.00
test		\$1.00	2.0	\$2.00

Total: \$134.00

Amount Paid: \$0.00

Amount Due: \$134.00

[Save as PDF](#) [Save and Email Invoice](#)

Notes & Attachments

[New Note](#) [Attach File](#) [View All](#)

[Notes & Attachments Help](#)

Action	Type	Title	Last Modified	Created By
Edit View Del	Attachment	INV-000089.pdf	2/23/2017 2:12 AM	Sonal AgarwalTry

 Payments

[New Payment](#)

[Payments Help](#)

No records to display

 Invoice Line Items

[New Invoice Line Item](#)

[Invoice Line Items Help](#)

Action Name
[Edit](#) | [Del](#) [testing](#)
[Edit](#) | [Del](#) [test](#)

8. If user wants to create the payment for the Invoice then:

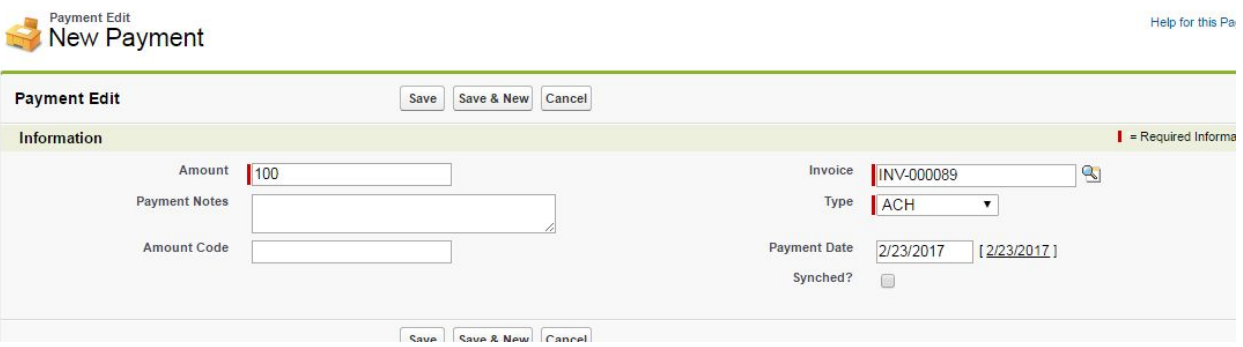
→ **For Classic** : Click on “**New payment**” button in the related list of the Invoice.

→ **For Lightning** : Click on “**Payments**” button in the related list of the Invoice. A new window will appear. Then click on the “**new**” button on the right-most corner of the page.

Enter all the required details and **Save** the record and make sure to add “**Sync Payment**” button on the detail page.

To Sync the Payment to Freshbooks, Click on “**Sync Payment**” button.

→ **For Classic** :



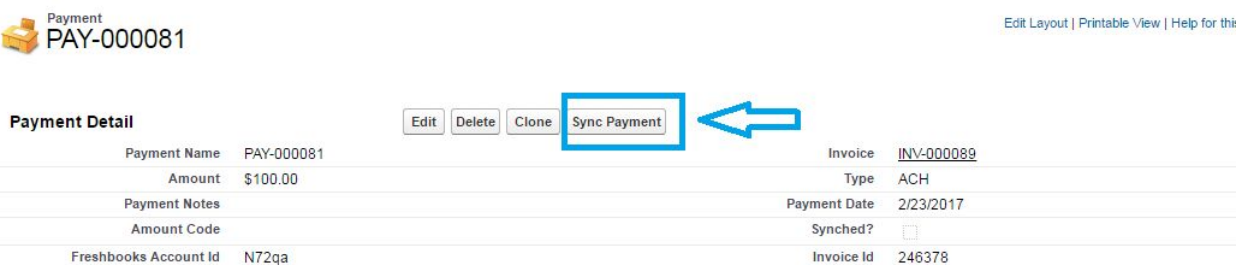
Payment Edit
New Payment

Payment Edit Save Save & New Cancel

Information = Required Information

Amount 100 Invoice INV-000089
Payment Notes Payment Notes Type ACH
Amount Code Amount Code Payment Date 2/23/2017 [2/23/2017]
Synched? ☐

Save Save & New Cancel



Payment
PAY-000081 Edit Layout | Printable View | Help for this

Payment Detail Edit Delete Clone Sync Payment

Payment Name	PAY-000081	Invoice	INV-000089
Amount	\$100.00	Type	ACH
Payment Notes		Payment Date	2/23/2017
Amount Code		Synched?	☐
Freshbooks Account Id	N72qa	Invoice Id	246378

Payment is not Synced with Freshbooks, please click on Sync Payment Button other wise you may lost your data.

Sync Payment

Payment Detail

[Edit](#) [Delete](#) [Clone](#) [Sync Payment](#)

Payment Name	PAY-000081	Invoice	INV-000089
Amount	\$100.00	Type	ACH
Payment Notes		Payment Date	2/23/2017
Amount Code		Synced?	☒
Freshbooks Account Id	N72qa	Invoice Id	240378

▼ Payment Information

→ For Lightning :

PAYMENT

PAY-000082

[Sync Payment](#)

RELATEDDETAILS

Payment Name

PAY-000082

Amount

\$100.00

Payment Notes

Amount Code

Freshbooks Account Id

N72qa

Invoice

INV-000092

Type

Cash

Payment Date

2/25/2017

Synced?

☐

Invoice Id

247613

▼ Payment Information

PAYMENT

PAY-000082

[Sync Payment](#)

RELATEDDETAILS

Payment Name

PAY-000082

Amount

\$100.00

Payment Notes

Amount Code

Freshbooks Account Id

N72qa

Invoice

INV-000092

Type

Cash

Payment Date

2/25/2017

Synced?

☒

Invoice Id

247613

▼ Payment Information



onmoseo...
ASTREA IT SERVICES

- Dashboard
- Invoices
- Estimates
- Clients
- Expenses
- Projects
- Time Tracking



Billed To
Demo Freshbook
Opportunity
ASTREA IT SERVICES
Sector 65, C block
Noida, Uttar Pradesh
201310
India

Date of Issue
02/23/17

Invoice Number
0000091

Due Date
02/24/17

Amount Due (INR)

Rs.34.00

Description	Rate	Qty	Line Total
testing	Rs. 12.00	11	Rs.132.00
test	Rs. 1.00	2	Rs.2.00
Subtotal			134.00
Tax			0.00
Total			134.00
Amount Paid			100.00
Amount Due (INR)			Rs.34.00

All Payments For Invoice 0000091 (1)



☐ Date	Type	Internal Notes	Line Total
☐ 02/23/17	ACH		Rs.100.00