

Tender Scanner FAQ

1. What Salesforce editions does Tender Scanner support?

Tender Scanner supports the following Salesforce editions: Group, Professional, Enterprise, and Unlimited.

2. How long does it take for Tender Scanner to install?

Tender Scanner typically takes up to 10 minutes to install. The actual time varies and depends on Salesforce's servers and the complexity of custom code in your Salesforce instance. Once your install is completed you will receive a notification by email.

3. How do I assign users to licenses of Tender Scanner?

During the installation process you will have the choice to whom to assign the licenses.

4. Does Tender Scanner affect other code in my org?

Tender Scanner is a managed package that will not affect any existing code in the orgs where it is installed.

5. How much does Tender Scanner cost?

Tender Scanner is priced per user at EUR 49 per month. Please contact us at salesforce@oppex.com for details. Annual subscriptions are available.

6. How does the free 15-day trial work?

All you need is a Salesforce.com account. No credit card or payment of any kind is necessary to start the trial. Just install

Tender Scanner from the AppExchange, and you will automatically be granted a free 15-day trial for 5 licenses.

7. How can I get more licenses?

Please contact us at salesforce@oppex.com for more licenses.

8. Can I customize Tender Scanner app?

By default, Tender Scanner is offered as a managed package. If you are in need of customizations please contact salesforce@oppex.com.