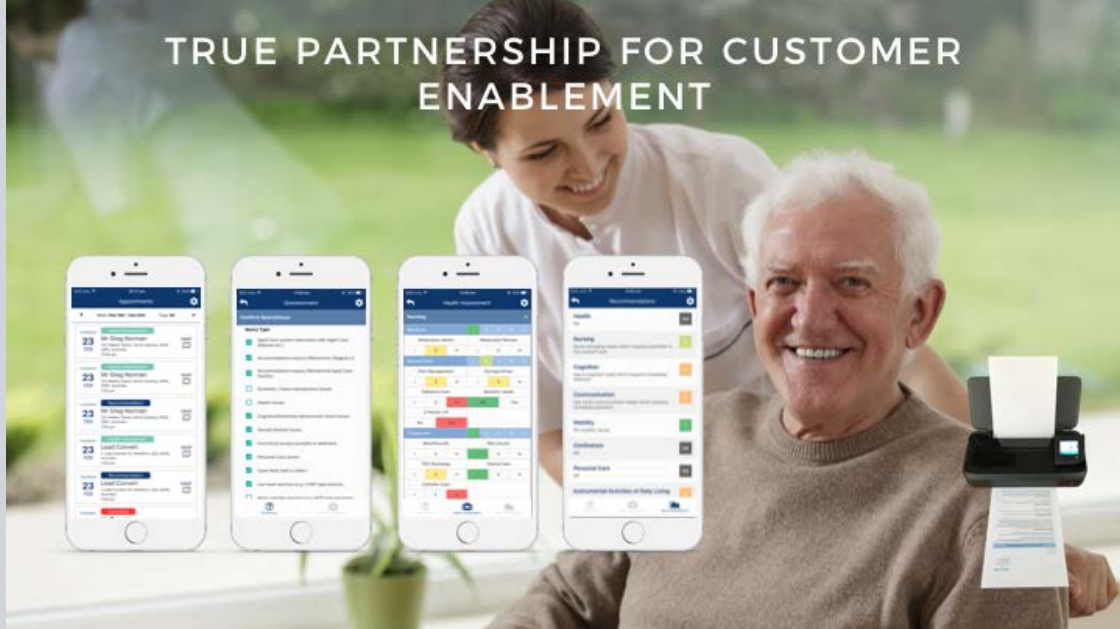




# Tquila Mobile Solutions for the Aged Care Sector



## Digital transformation of Aged Care

Digital transformation is critical to the modernisation of the aged care sector and information technology will play a key role as an enabler of an operational and economically sustainable, high-quality, consumer-centric Aged Care sector.

### Imperatives of modernisation for Aged Care

Tquila has been quick to identify the need for transformational solutions for the Aged Care sector which has traditionally been ignored despite the fact it is one of the fastest growing sectors in the Australian economy.

As a result of the Government's Consumer Directed Care (CDC) changes that came into effect in February 2017, service providers must embrace change to remain competitive.

Working closely with trusted customers - early adopters who understand the imperatives of modernisation - Tquila has developed a strong shared understanding of the sector's pain points and desired outcomes.

We are arming service providers with the solutions that will enable them to deliver the best quality of service to their clients whilst achieving their business goals.

*“Health assessment paper-based forms are digitised into one, easy-to-use, intuitive mobile application, eliminating manual intervention, streamlining the process and providing better experience to clients.”*

- Sean Finucane, Mobile Practice Lead, Tquila ANZ

At Tquila ANZ, we design, build, and manage Salesforce solutions to support customer needs helping maximise their technology investments and grow their businesses profitably.

## Data accuracy is critical when Registered Nurses conduct health assessments for their clients

### The Problem

- Manual documents had to be filled out and carefully scrutinized by a Registered Nurse (RN) in the field.
- Documents were then taken back to a care facility where they would be analysed through look-up charts and excel spreadsheets, cross referencing information, and, finally, completing a recommendation letter for the client.
- This process was time consuming and involved a lot of manual intervention.

### The Solution & Benefits of Tquila's digitised approach

- All paper base forms are now captured into one, easy-to-use, intuitive mobile application.
- A week's or even a month's worth of assessments or jobs can be downloaded straight to the phone and will work completely off-line. This is a very important feature as some clients live in remote areas.
- Important real-time notifications are delivered directly to the RN's phone. All data is available at the touch of their fingertips - from an initial appointment establishing where an assessment will take place, to drilling down into vital, key client information prior to conducting the assessment.
- A critical component of this application is the ability to perform accurate health assessments by surfacing the correct information at the right time and the correct questions that an RN will then need to ask.
- While the information is being captured, the mobile application runs behind the scenes, crunching the complex formulas and algorithms that generate a recommendation report.
- The recommendation letter can be then be previewed and printed on site immediately from the application.

### About Tquila ANZ

- ✓ Co-founded by Ian Carpenter and Damian Noonan in March 2013
- ✓ Partnered with TI (Tquila International) in October 2014 Rebranded to Tquila ANZ
- ✓ 51 employees up from three in January 2015
- ✓ HQ in Sydney with offices in Brisbane and Melbourne
- ✓ Salesforce pure play partner with a trusted advisor approach
- ✓ Achieved Platinum Partner level in 2016 and in 2017
- ✓ 100+ Certifications
- ✓ Industry Sectors
  - Aged Care
  - Community Care
  - Non-for-Profit
  - Professional Services
  - Financial Services
  - Mortgage Brokers
  - Insurance
  - Manufacturing/Retail/Distribution
  - Travel
  - Training & Education
  - Retail & Food Services
  - State Government

**By streamlining the health assessment process, health care providers can offer a better health care experience to their clients.**

Contact us for an obligation free exploration of how we can assist your organisation.



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