

Developed Suite of Customized Cloud-based (SAAS) Products and Advanced Reporting Solution



About the Client

Client has been a leader in the US healthcare industry for over 10 years with proven off-the-shelf products. Today, more than 900 human services organizations of all sizes, including 35 state-level agencies, rely on them for their service delivery.



Business Needs

Client wanted a single, Unified Technology Platform enabling organizations to meet demand for Long-Term Care collaboratively. Also, had specific reporting needs to meet federal compliance and absence of data analytics



Solution

- A multi-tenant architecture was designed to support the SaaS-based deployment
- Integrated the reporting systems of the existing product suite to display authorized reports
- Licensing cost was reduced by \$600,000 annually
- Consolidated data center: phasing out 160 servers
- Developed single schema to support multiple product & customer needs
- Designed solution based on SharePoint, SSRS and SSAS
- Reduced dependency on support team for customer reporting needs

Created new revenue stream by understanding end-customer analysis needs & design data warehouse connecting multiple applications

