



 **rakumo Sync**

Installation Manual

The tool which makes a calendar of Salesforce and G Suite synchronous with both directions in real time

rakumo inc.

2017/05/18

About This Manual

The rakumo Sync is the tool which makes calendar of Salesforce used in the company and a Google calendar of G Suite (old name : Google Apps) synchronous with both directions in real time.

This manual is intended to provide you with preparations and the specification of rakumo Sync .
When introducing, please refer to this manual.

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1. rakumo Sync is installed in Salesforce.

▼ Before installing, please read ▼

The rakumo Sync is the tool which makes a behavior calendar of Salesforce and a Google calendar of G Suite (old name : Google Apps) synchronous with both directions in real time. Please install rakumo Sync after these products are uninstalled from Salesforce when using a tool with the same specification and function as rakumo Sync already. For a schedule to synchronize during a mutual tool, when it isn't uninstalled and rakumo Sync is used, a same year is repeated endlessly.

▼ Edition of Salesforce which can install rakumo Sync ▼

More than an edition of "Professional"

▽ Edition of G Suite ▽

- G Suite Basic
- G Suite Business
- G Suite for Education
- G Suite for Nonprofits
- G Suite for Government

rakumoSync is installed.

1. Please access next URL by System Administrator account of Salesforce.

<https://appexchange.salesforce.com/listingDetail?listingId=a0N3A00000EFo3FUAT>

Please click [Get It Now] and next click [Log in to the AppExchange] .

2. 「**Install rakumo Sync**」 screen is indicated.

Please designate an installation destination. The designated user can use rakumo Sync.

- **Install for Admins Only** . . . rakumo Sync is installed in only System Administrator users..
- **Install for All Users** . . . rakumo Sync is installed in all users.
- **Install for Specific Profiles** . . . rakumo Sync is installed in the user of a designated profile.

 **Install rakumo Sync**
By rakumo inc.


☐ Install for Admins Only


☐ Install for All Users


☒ Install for Specific Profiles...

Install

Cancel

Select Specific Profiles
These security settings determine access to the custom objects and components installed in the package. It doesn't affect permissions for existing objects.

 Standard profiles (including the Read-Only profile) don't receive access to any installed custom objects. Because permissions are not editable for standard profiles, you must clone your profile to grant access.

Set access level for all profiles to
No Access

Set

Profile	Access Level
System Administrator	Full Access (Your profile must have full access to the package)
Service Cloud	No Access
Customer Portal Manager	No Access
Authenticated Website	No Access
High Volume Customer Portal	No Access

3. "Approve Third-Party Access" screen is indicated.

Please put a check in "Yes, grant access to these third-party web sites", and click [Continue]

Approve Third-Party Access

This package may send or receive data from third-party websites. Make sure you trust these websites. What if you are unsure?

Website	SSL Encrypted
sync.rakumo.com	☒

☒ Yes, grant access to these third-party web sites

Continue **Cancel**

4. Installation is begun.

Install rakumo Sync
By rakumo inc.

Warning: This app is taking a long time to install.
You will receive an email after the installation has completed.

Done

App Name	Publisher	Version Name	Version Number
rakumo Sync	rakumo inc.	rakumo Sync v1.3	1.3

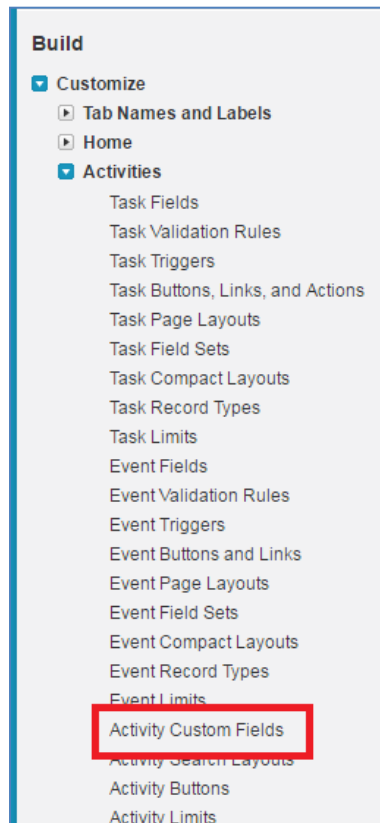
When having completed installation of rakumo Sync, a mail of the next title is sent to the user who installed.

▼ The subject of received mail ▼

Package rakumo Sync Install Successful

The time and the way to confirm the profile in an installation destination which chose “Install for Specific Profiles” and installed rakumoSync

1. [Setup] > [Customize] > [Activities] > [Activity Custom Fields]



2. **Activity Custom Fields** screen is indicated.

Over the Field Label and the following 3 are checked.

- Sync Date
- Sync ID
- Sync Tag

Activity Custom Fields				New	Field Dependencies
Action	Field Label	API Name	Installed Package		
Edit	<u>Sync Date</u>	rakumosync__InitialActivityDateTime__c	rakumo Sync		
Edit	<u>Sync ID</u>	rakumosync__SyncId__c	rakumo Sync		
Edit	<u>Sync Tag</u>	rakumosync__SyncTag__c	rakumo Sync		

3. Please click [**Sync Date**]

4. Please click **[Set Field-Level Security]**

Activity Custom Field
Sync Date (Managed)
[Back to Activity Fields](#) [Help for this Page](#)

This Custom Field Definition is managed, meaning that you may only edit certain attributes. [Display More Information](#)

Custom Field Definition Detail [Edit](#) **Set Field-Level Security**

Field Information

Field Label	Sync Date	Object Name	Activity
Field Name	InitialActivityDateTime	Data Type	Date/Time
Namespace Prefix	rakumosync		
API Name	rakumosync__InitialActivityDateTime__c		
Description			
Help Text			
Created By	楽雲 一郎 2016/12/13 14:21	Modified By	楽雲 一郎 2016/12/13 14:21

Package Information

Installed Package	rakumo Sync	Available in Versions	1.3 - Current
-------------------	-------------	-----------------------	---------------

General Options

Required ☐

Default Value

5. rakumoSync is installed in the profile by which only Visible is inspected.
Please return to procedure 2 and also make the confirmation Sync ID and Sync Tag by the same operation.

Set Field-Level Security
Sync Date [Help for this Page](#)

[Save](#) [Cancel](#)

Field Label	Sync Date
Data Type	Date/Time

Field-Level Security for Profile	☒ Visible	☐ Read-Only
Analytics Cloud Integration User	☒	☐
Analytics Cloud Security User	☒	☐
Authenticated Website	☒	☐
Authenticated Website	☒	☐
Chatter Only User	☒	☐
Company Communities User	☒	☐
Contract Manager	☒	☐
Cross Org Data Proxy User	☒	☐
Custom: Marketing Profile	☒	☐
Custom: Sales Profile	☒	☐
Custom: Support Profile	☒	☐
Customer Community Login User	☒	☐
Customer Community User	☒	☐
Customer Portal Manager	☒	☐
Customer Portal Manager Custom	☒	☐
Customer Portal Manager Standard	☒	☐
Force.com - Free User	☒	☐
Gold Partner User	☒	☐
High Volume Customer Portal	☒	☐

rakumo Sync is installed in the profile by which you have a check in **[visible]** chisel to Sync Date, Sync ID and Sync Tag. When forgetting even one of choice of a profile at the time of the occasion and the installation off which a check comes, please put a check in **[visible]** chisel on the Set Field-Level Security screen of each Sync Date, Sync ID and Sync Tag.

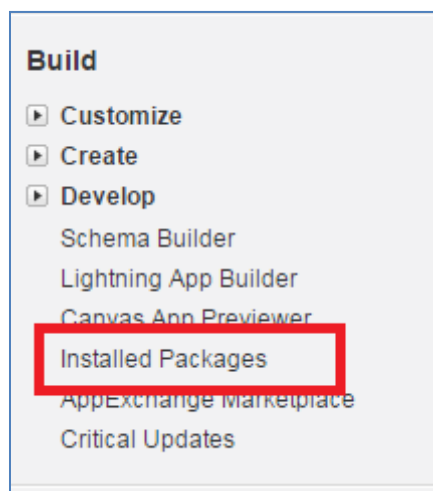
2. A license of rakumo Sync is given to the user

▼ Careful point ▼

A license of rakumo Sync is given to the user who uses rakumo Sync. Further, only the customer who bought rakumo Sync do this operation, please.

A customer during a trial period doesn't need this operation. But, when buying rakumo Sync after having ended a trial period, please do this operation.

1. [Setup] > [Installed Packages]



2. **Installed Packages** screen is indicated.

Package Name "**rakumo Sync**"

Please click [Manage Licenses] .

Installed Packages				
Action	Package Name	Publisher	Version Number	Namespace Prefix
Uninstall Manage Licenses	rakumo Sync	rakumo inc.	1.3.1	rakumosync

3. Package Details screen is indicated.

Please click [Add Users]

A license of rakumo Sync is given to the Salesforce user.

When choosing "Install for Specific Profiles" and installing, please choose the user in "Install for Specific Profiles".

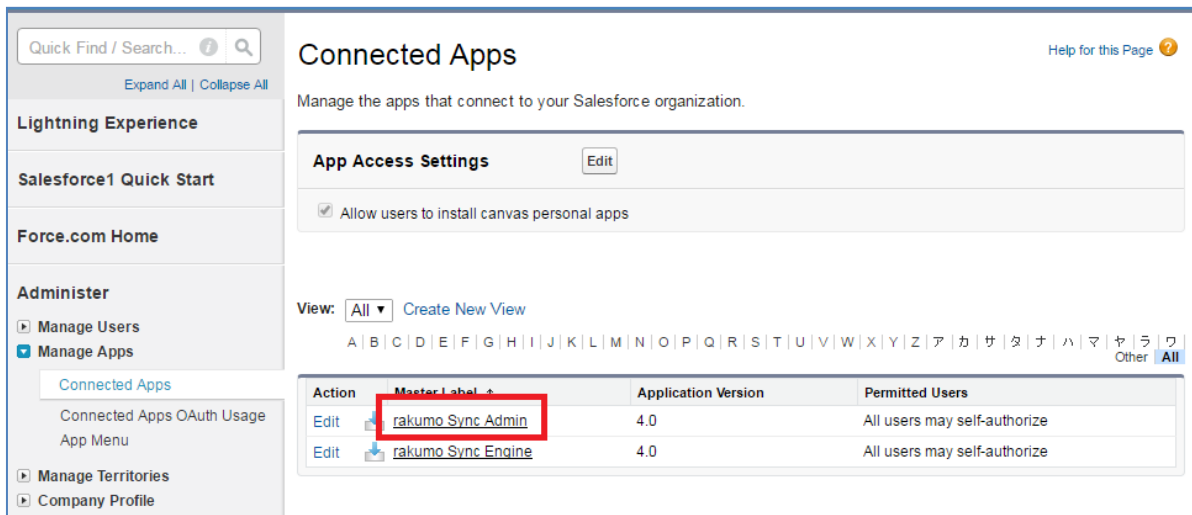
3. rakumo Sync Admin and rakumo Sync Engine are established

3-1 rakumo Sync Admin is established.

Profiles of the users who manage rakumo Sync are designated.

1. [Setup] > [Administer] > [Manage Apps] > [Connected Apps]

Please click [Edit] of "rakumo Sync Admin".



Quick Find / Search... ?

Expand All | Collapse All

Lightning Experience

Salesforce1 Quick Start

Force.com Home

Administer

- Manage Users
- Manage Apps
- Connected Apps
- Connected Apps OAuth Usage
- App Menu
- Manage Territories
- Company Profile

Connected Apps

Manage the apps that connect to your Salesforce organization.

App Access Settings [Edit](#)

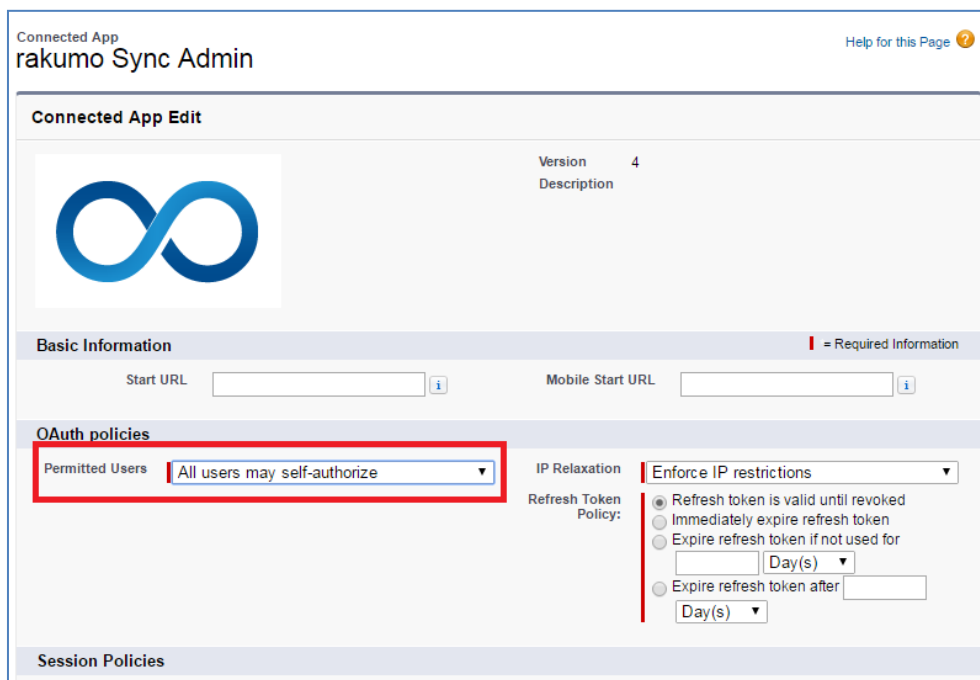
☒ Allow users to install canvas personal apps

View: [All](#) [Create New View](#)

A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V | W | X | Y | Z | ア | カ | サ | タ | ナ | ハ | マ | ヤ | ラ | ワ | Other [All](#)

Action	Master Label	Application Version	Permitted Users
Edit	rakumo Sync Admin	4.0	All users may self-authorize
Edit	rakumo Sync Engine	4.0	All users may self-authorize

2. OAuth policies> Please choose 「Admin approved users are pre-authorized」 from a pulldown of "Permitted Users" > click [Save]



Connected App

rakumo Sync Admin

Help for this Page ?

Connected App Edit

Version 4

Description

Basic Information ! = Required Information

Start URL [i](#) Mobile Start URL [i](#)

OAuth policies

Permitted Users **All users may self-authorize**

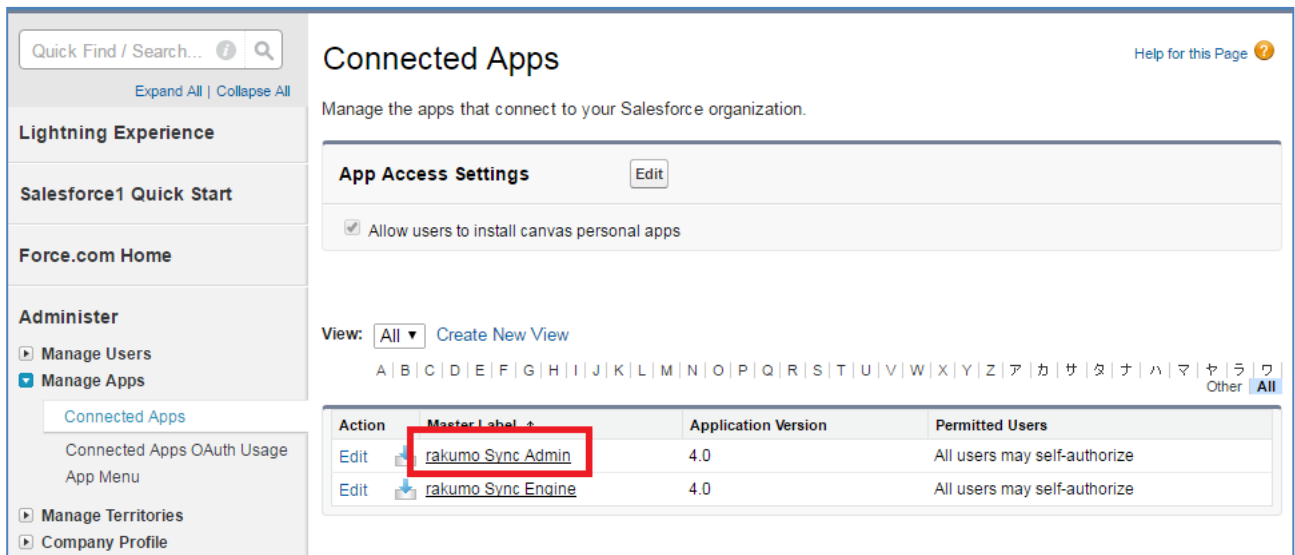
IP Relaxation **Enforce IP restrictions**

Refresh Token Policy:

- ☒ Refresh token is valid until revoked
- ☐ Immediately expire refresh token
- ☐ Expire refresh token if not used for Day(s)
- ☐ Expire refresh token after Day(s)

Session Policies

3. Next please click [**rakumo Sync Admin**] of Master Label on the same screen as step1.



Connected Apps

Manage the apps that connect to your Salesforce organization.

App Access Settings [Edit](#)

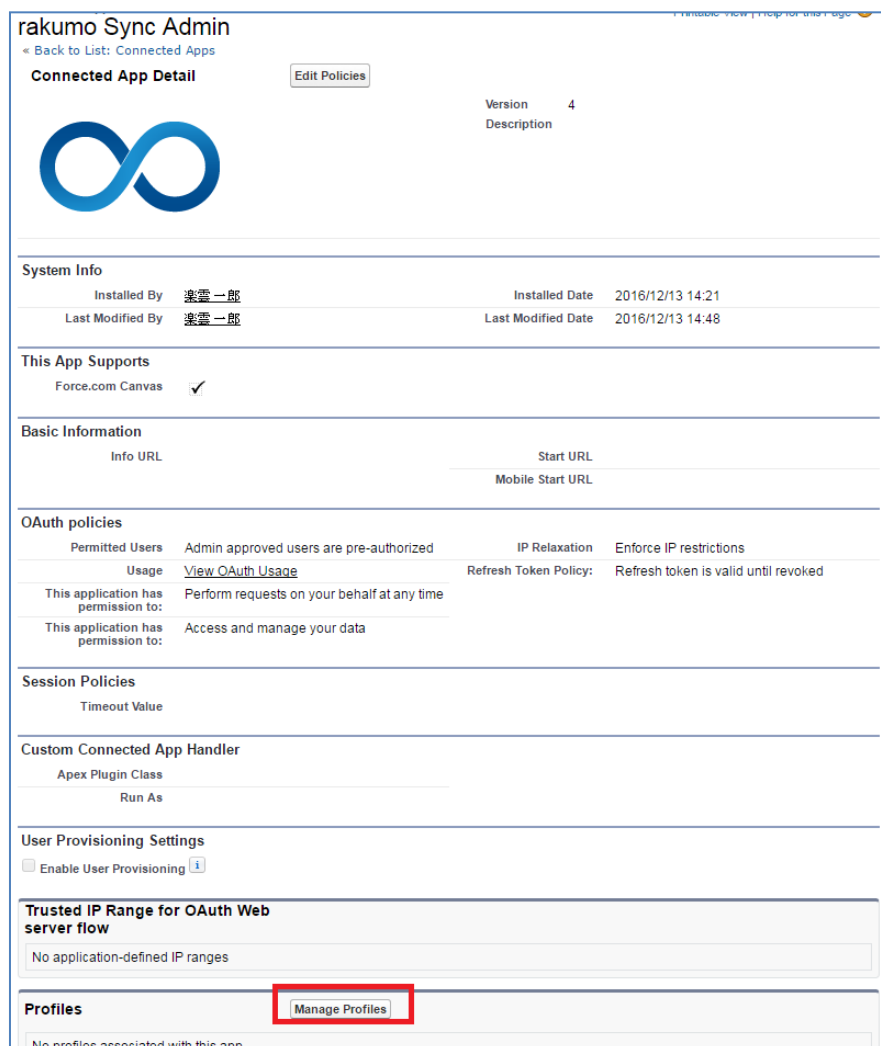
☒ Allow users to install canvas personal apps

View: [All](#) [Create New View](#)

A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V | W | X | Y | Z | ア | カ | サ | タ | ナ | ハ | マ | ヤ | ラ | フ | Other | [All](#)

Action	Master Label	Application Version	Permitted Users
Edit	rakumo Sync Admin	4.0	All users may self-authorize
Edit	rakumo Sync Engine	4.0	All users may self-authorize

4. Please click [**Manage Profiles**] in rakumo Sync Admin screen.



rakumo Sync Admin

[Back to List: Connected Apps](#) [Edit Policies](#)

Connected App Detail



Version 4
Description

System Info

Installed By	楽雲 一郎	Installed Date	2016/12/13 14:21
Last Modified By	楽雲 一郎	Last Modified Date	2016/12/13 14:48

This App Supports

Force.com Canvas ☒

Basic Information

Info URL	Start URL
	Mobile Start URL

OAuth policies

Permitted Users	Admin approved users are pre-authorized	IP Relaxation	Enforce IP restrictions
Usage	View OAuth Usage	Refresh Token Policy:	Refresh token is valid until revoked
This application has permission to:	Perform requests on your behalf at any time		
This application has permission to:	Access and manage your data		

Session Policies

Timeout Value

Custom Connected App Handler

Apex Plugin Class

Run As

User Provisioning Settings

☐ Enable User Provisioning [?](#)

Trusted IP Range for OAuth Web server flow

No application-defined IP ranges

Profiles [Manage Profiles](#)

No profiles associated with this app.

5. 「**Application Profile Assignment**」 screen is indicated.

Profiles of the users who permit access to “rakumo Sync Setup” screen are designated.

After choosing at select boxes, please click **[Save]** button.

Application Profile Assignment

[« Back to Connected App Detail](#)

Select the appropriate profiles to choose which users have access to this application.

Select	Profiles
☐	Partner User
☐	Read Only
☐	Service Cloud
☐	Silver Partner User
☐	Solution Manager
☐	Standard Platform User
☐	Standard User
☒	System Administrator
☐	Work.com Only User
☐	Contract Manager

3-2. rakumo Sync Engine is established.

The user's profiles using rakumo Sync are designated.

1. [Setup] > [Administer] > [Manage Apps] > [Connected Apps]

Please click [Edit] of rakumo Sync Engine.

Quick Find / Search... [Expand All](#) | [Collapse All](#)

Lightning Experience

Salesforce1 Quick Start

Force.com Home

Administer

- Manage Users
- Manage Apps**
- Connected Apps
- Connected Apps OAuth Usage
- App Menu
- Manage Territories
- Company Profile

Connected Apps

Manage the apps that connect to your Salesforce organization.

App Access Settings [Edit](#)

☒ Allow users to install canvas personal apps

View: [All](#) [Create New View](#)

A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V | W | X | Y | Z | ア | カ | サ | タ | ナ | ハ | マ | ヤ | ラ | ワ | Other | [All](#)

Action	Master Label ↑	Application Version	Permitted Users
Edit	rakumo Sync Admin	4.0	All users may self-authorize
Edit	rakumo Sync Engine	4.0	All users may self-authorize

2. OAuth policies > Please choose 「Admin approved users are pre-authorized」 from a pulldown of Permitted Users > click [Save]

Quick Find / Search... [Expand All](#) | [Collapse All](#)

Lightning Experience

Salesforce1 Quick Start

Force.com Home

Administer

- Manage Users
- Manage Apps**
- Connected Apps
- Connected Apps OAuth Usage
- App Menu
- Manage Territories
- Company Profile
- Security Controls
- Domain Management
- Communication Templates
- Translation Workbench
- Data Management
- Mobile Administration

Connected App
rakumo Sync Engine

Connected App Edit

Version 4
Description

Basic Information ! = Required Information

Start URL [i](#) Mobile Start URL [i](#)

OAuth policies

Permitted Users **Admin approved users are pre-authorized** ▼

IP Relaxation **Enforce IP restrictions** ▼

Refresh Token Policy:
☒ Refresh token is valid until revoked
☐ Immediately expire refresh token
☐ Expire refresh token if not used for Day(s) ▼
☐ Expire refresh token after Day(s) ▼

3. Next please click **[rakumo Sync Engine]** of Master Label on the same screen as step1.

Quick Find / Search... [Help for this Page](#)

Expand All | Collapse All

Lightning Experience

Salesforce1 Quick Start

Force.com Home

Administer

- Manage Users
- Manage Apps**
- Connected Apps
- Connected Apps OAuth Usage
- App Menu
- Manage Territories
- Company Profile

Connected Apps

Manage the apps that connect to your Salesforce organization.

App Access Settings [Edit](#)

☒ Allow users to install canvas personal apps

View: **All** [Create New View](#)

A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V | W | X | Y | Z | ア | カ | サ | タ | ナ | ハ | マ | ヤ | ラ | ワ | Other | **All**

Action	Master Label ↑	Application Version	Permitted Users
Edit	rakumo Sync Admin	4.0	All users may self-authorize
Edit	rakumo Sync Engine	4.0	All users may self-authorize

4. Please click **[Manage Profiles]** in rakumo Sync Engine screen.

rakumo Sync Engine

[Back to List: Connected Apps](#) [Edit Policies](#)

Connected App Detail



Version: 4
Description:

System Info

Installed By	奥雲 一郎	Installed Date	2016/12/13 14:22
Last Modified By	奥雲 一郎	Last Modified Date	2016/12/13 15:01

Basic Information

Info URL	Start URL
	Mobile Start URL

OAuth policies

Permitted Users	Admin approved users are pre-authorized	IP Relaxation	Enforce IP restrictions
Usage	View OAuth Usage	Refresh Token Policy:	Refresh token is valid until revoked
This application has permission to:	Perform requests on your behalf at any time		
This application has permission to:	Access and manage your data		

Session Policies

Timeout Value

Custom Connected App Handler

Apex Plugin Class
Run As

User Provisioning Settings

☐ Enable User Provisioning [?](#)

Trusted IP Range for OAuth Web server flow

No application-defined IP ranges

Profiles

[Manage Profiles](#)

No profiles associated with this app.

5. 「**Application Profile Assignment**」 screen is indicated.

Please designate profiles of the users who use rakumo Sync. After choosing at select boxes, please click **[Save]** button.

rakumo Sync, when choosing A when installing, please choose only A as this screen.

When "Install for Specific Profiles" was chosen when installing rakumo Sync, please choose only "Install for Specific Profiles" as this screen.

Application Profile Assignment

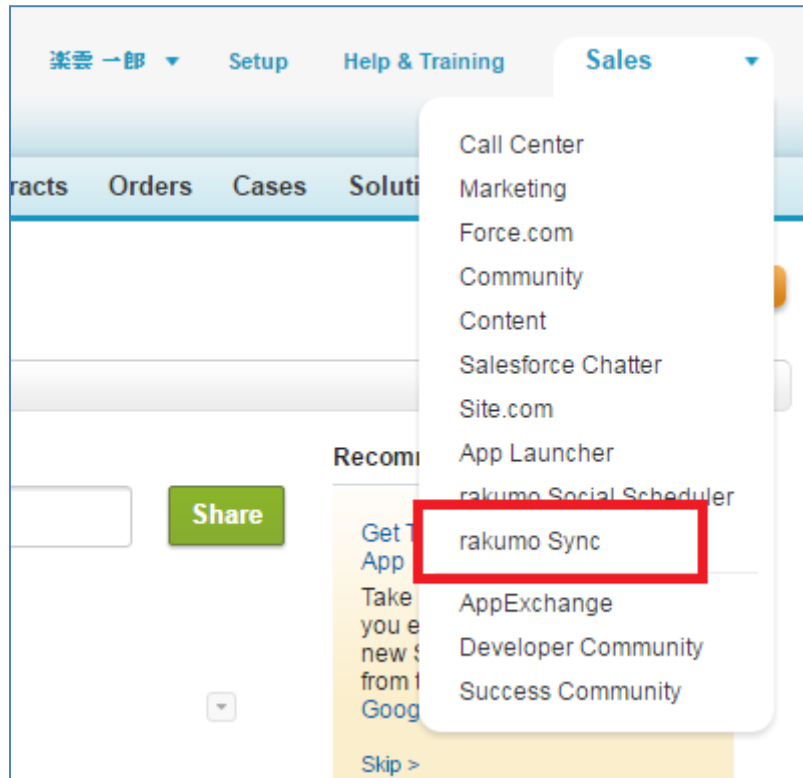
[« Back to Connected App Detail](#)

Select the appropriate profiles to choose which users have access to this application.

Select	Profiles
☐	Partner User
☐	Read Only
☒	Service Cloud
☐	Silver Partner User
☒	Solution Manager
☒	Standard Platform User
☐	Standard User
☒	System Administrator
☐	Work.com Only User

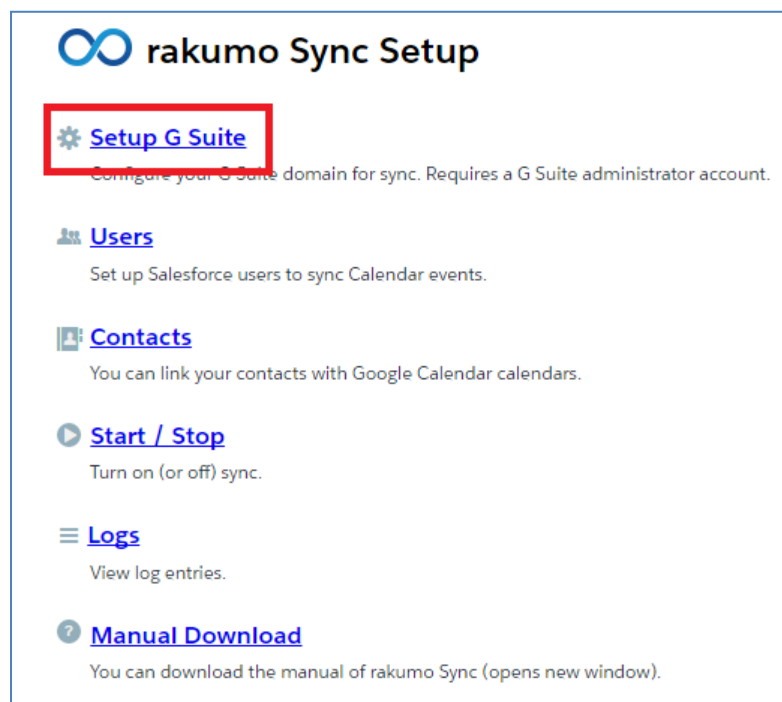
4. G Suite is established

Please choose “**rakumo Sync**” from a pulldown of Force.com App Menu.



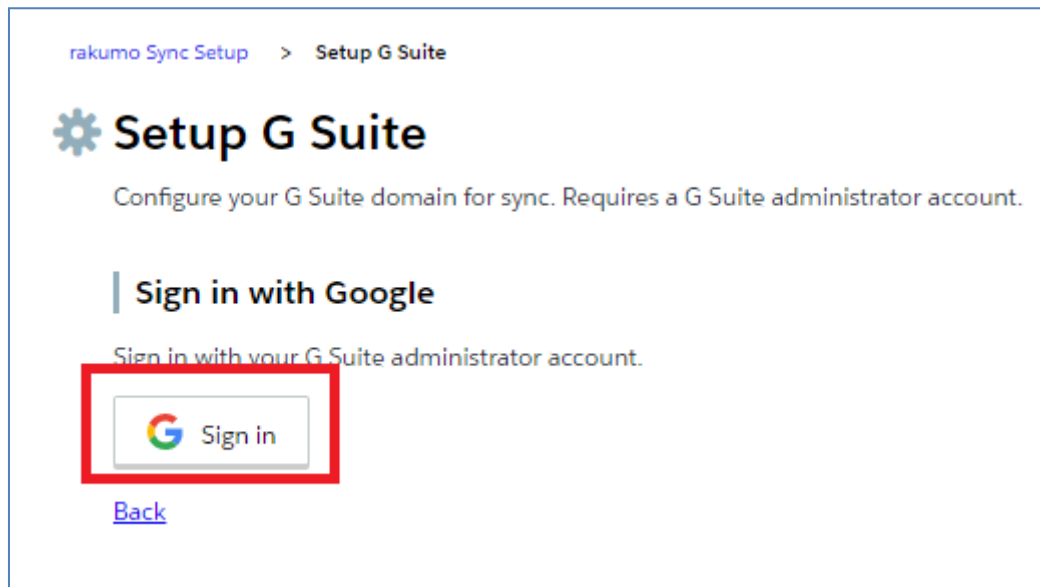
The domain of the G Suite synchronous with Salesforce is registered.

Please click a link of [**Setup G Suite**] .



Please, G Suite which is a synchronous target click **[Sign in]** .

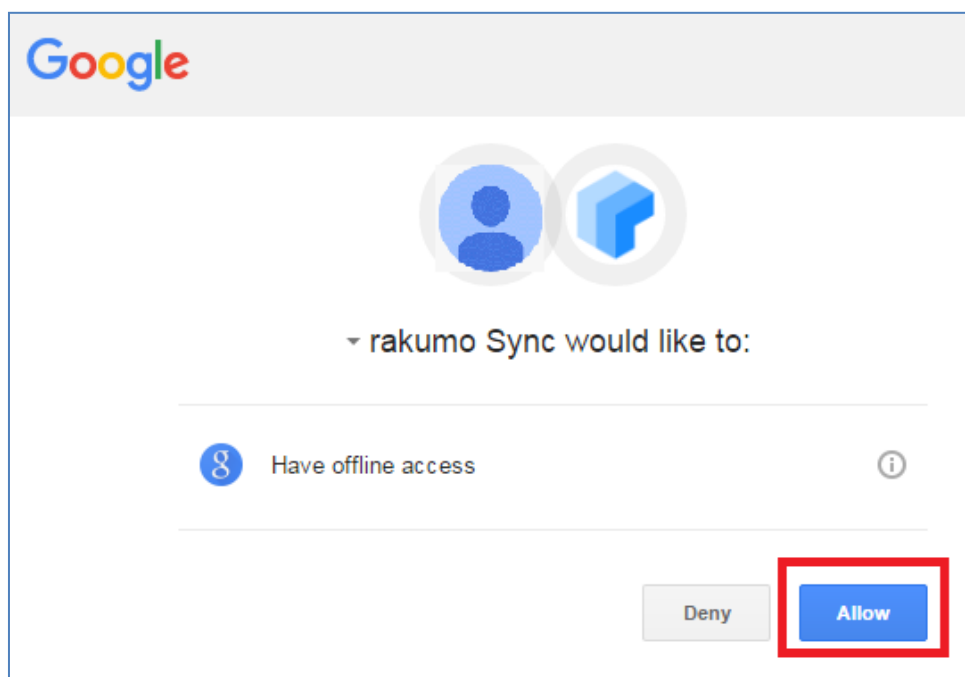
The Super Admin user of G Suite which is a synchronous target click **[Sign in]** .



「**rakumo Sync would like to:**」 screen is indicated. Please click **[Allow]** .

After this, a login screen of G Suite is indicated.

When the Super Admin user logs in, an agreement screen goes out. Please permit price movement indication it on this screen. Please permit agreement it on this screen.



Application is installed from G Suite Marketplace.
Please, the Super Admin user keep operating.

Please click [**Go to G Suite Marketplace**] .

Setup G Suite

Configure your G Suite domain for sync. Requires a G Suite administrator account.

Sign in with Google

Sign in with your G Suite administrator account.

[a@gigei.co.jp \(gigei.co.jp\)](#) [Sign out from Google](#)

Install Marketplace App

Install the Marketplace app to allow rakumo Sync to access your Google Calendar data.

[Not intalled](#) [Go to G Suite Marketplace](#)

[Back](#)

2. Please click [**INSTALL APP**] .

Google Apps Marketplace

Check out the marketplace for more apps

**rakumo Sync**
★★★★★ (0) | offered by [rakumo.com](#) | 4,381 users

INSTALL APP



**Salesforce と G Suite をつなぐ
カレンダー同期サービス**

Point 1 リアル
Salesforce のカレンダーユーザーの予定に同期され、今まで P1 はスケジュール情報を常に

Point 2 双
「件名」「開始・終了」「場所」「参加者」など

Point 3 ゲスト
Salesforce ライセンス含む複数名での予定も簡単に繰り返し予定も

OVERVIEW
rakumo Sync

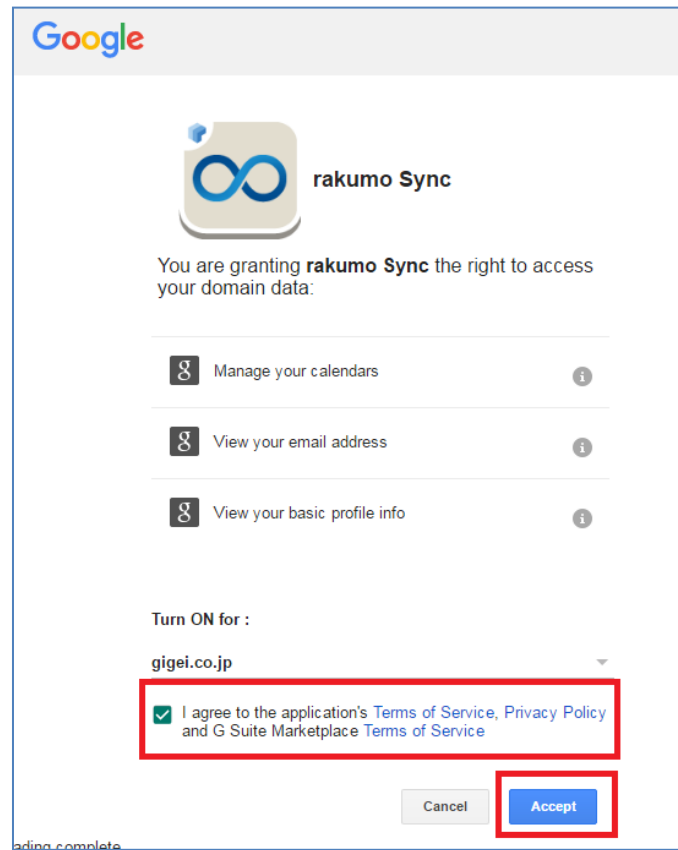
G+ 0

3. An agreement screen is indicated.

Please choose organizational unit from **"Turn ON for"**.

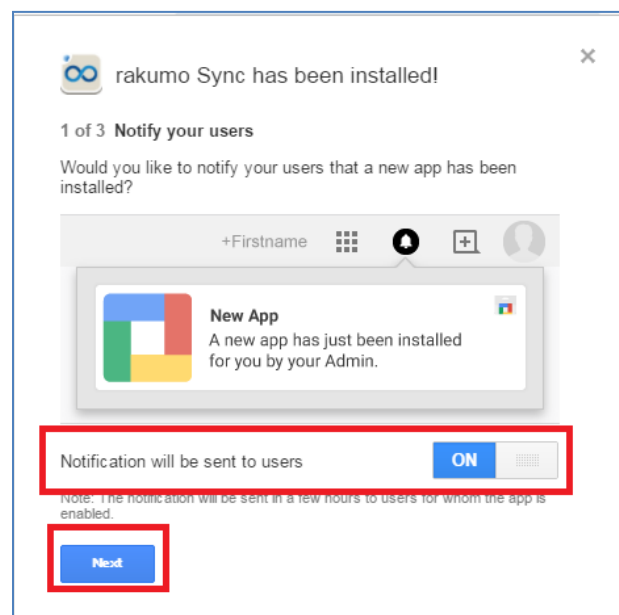
Please confirm **"Terms of Service"** and **"Privacy Policy"**, **"Terms of Service"** and check it.

Please click **[Accept]** .

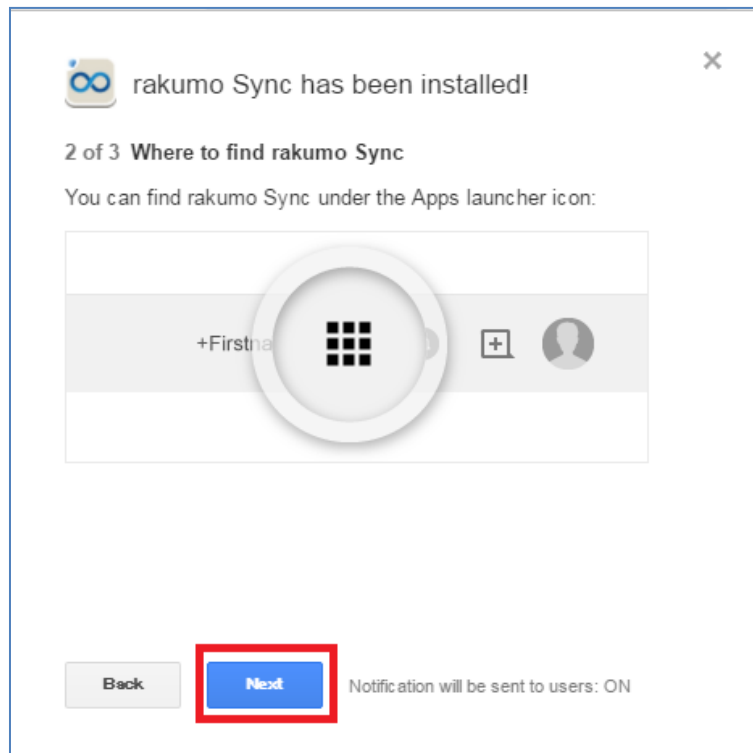


4. "rakumo Sync has been installed!" screen is indicated.

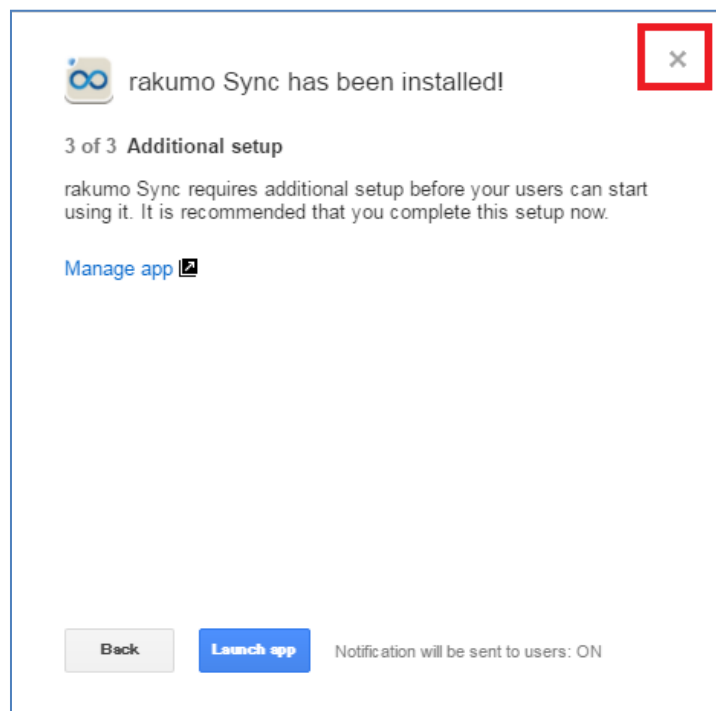
Please be on or turn off "Notification will be sent to users", and click **[Next]** .



5. Please click [**Next**] .



6. Please click [**x**] in the screen upper right.



Please return to rakumo Sync Setup screen of Salesforce.
Register Domains is indicated.
Select domains you want to enable sync and click **[Save]** button.

 **Setup G Suite**

Configure your G Suite domain for sync. Requires a G Suite administrator account.

Sign in with Google

Sign in with your G Suite administrator account.

ai@gigei.co.jp (gigei.co.jp)

[Sign out from Google](#)

Install Marketplace App

Install the Marketplace app to allow rakumo Sync to access your Google Calendar data.

Installed

[Go to G Suite Marketplace](#)

Register Domains

Select domains you want to enable sync and press the Save button.

☐ gigei.co.jp.test-google-a.com

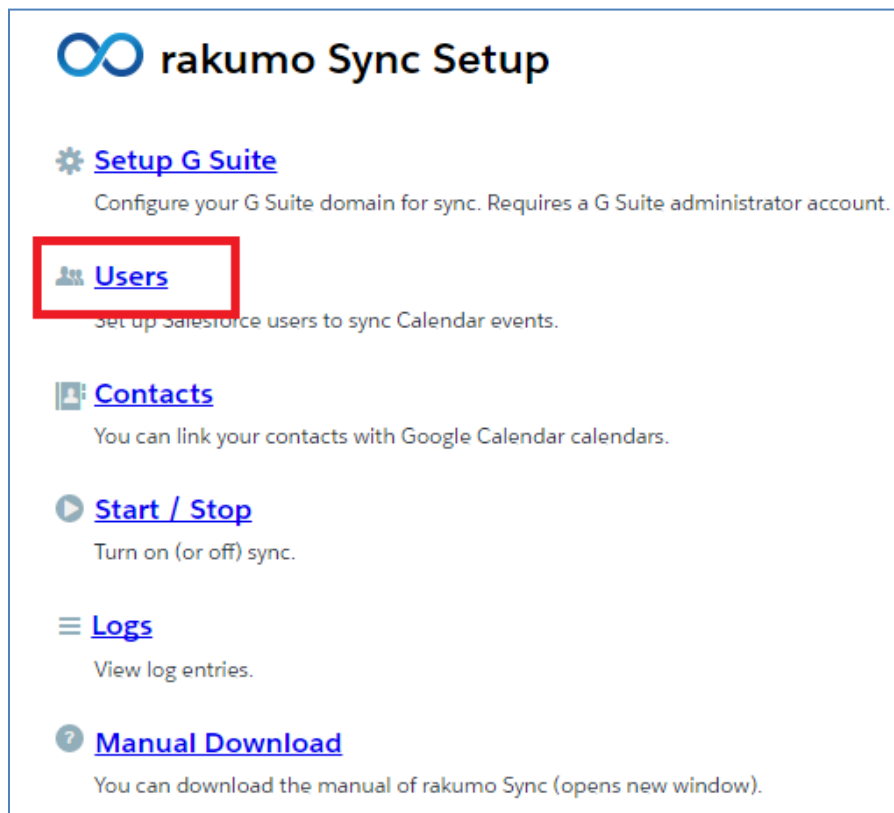
☒ gigei.co.jp

☒ alias.gigei.co.jp

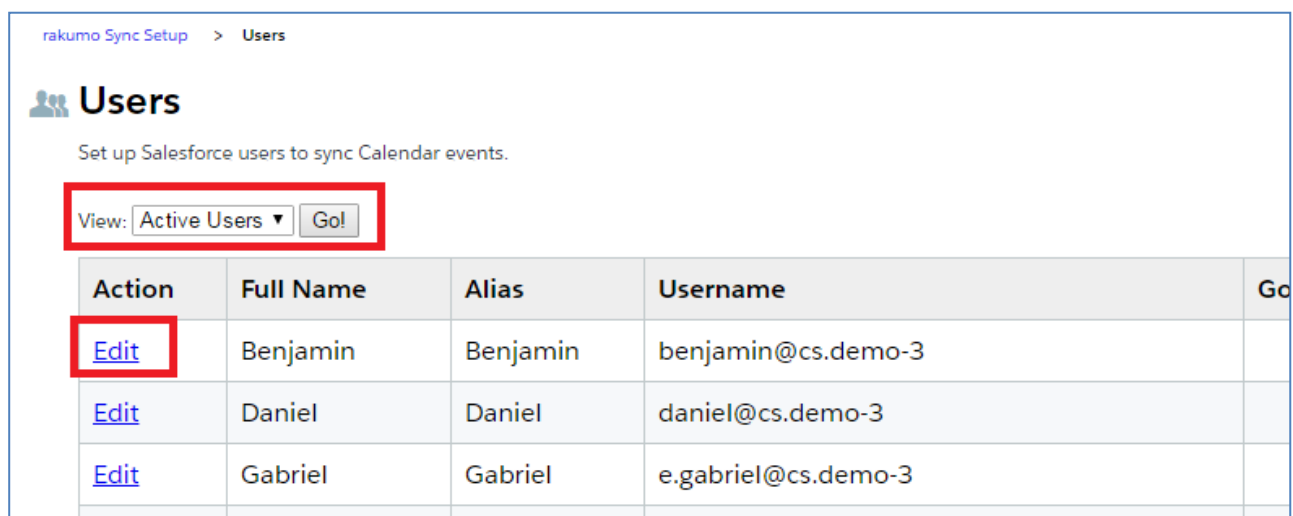
Save

5. The user is established.

1. Please click Users of rakumo Sync Setup screen.



2. The users list of Salesforce is indicated. Please click the user's **[edit]** using rakumo Sync.



3. Please input Google Account and Google Calendar ID, and click **[Save]** button.

 **Edit**

Set up Salesforce users to sync Calendar events.

Full Name	Benjamin
Alias	Benjamin
Username	benjamin@cs.demo-3
Email	eigyou_jiro@cs.demo-3
Google Account	benjamin@xxxx.co.jp
Google Calendar ID	benjamin@xxxx.co.jp

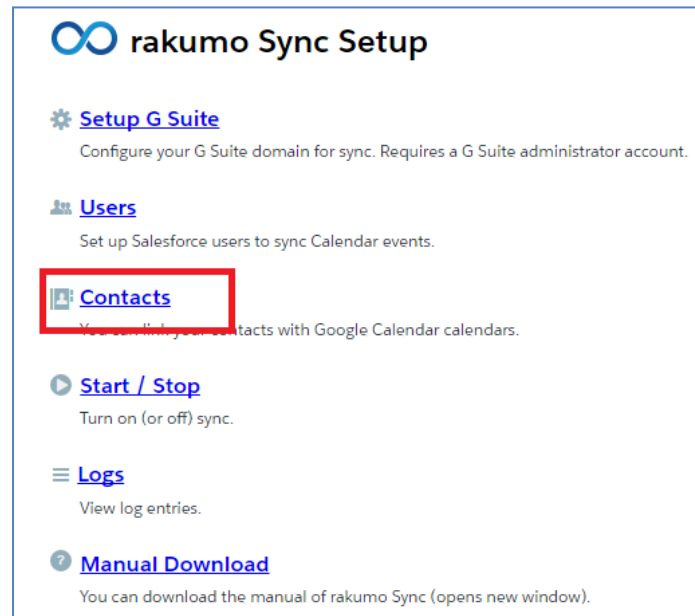
Save

[Back](#)

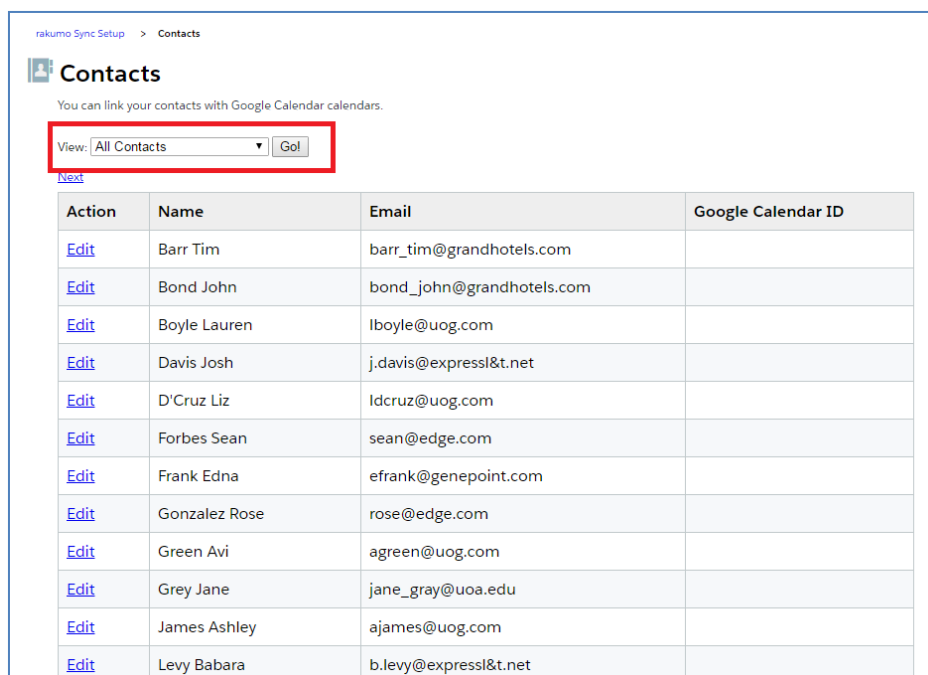
6. The users who don't have user licenses of Salesforce are registered.*

* But these users need to have user licenses of G Suite.

1. Please register the users who don't have users account of Salesforce with Contacts.
2. Please click [**Contacts**] of rakumo Sync Setup screen.

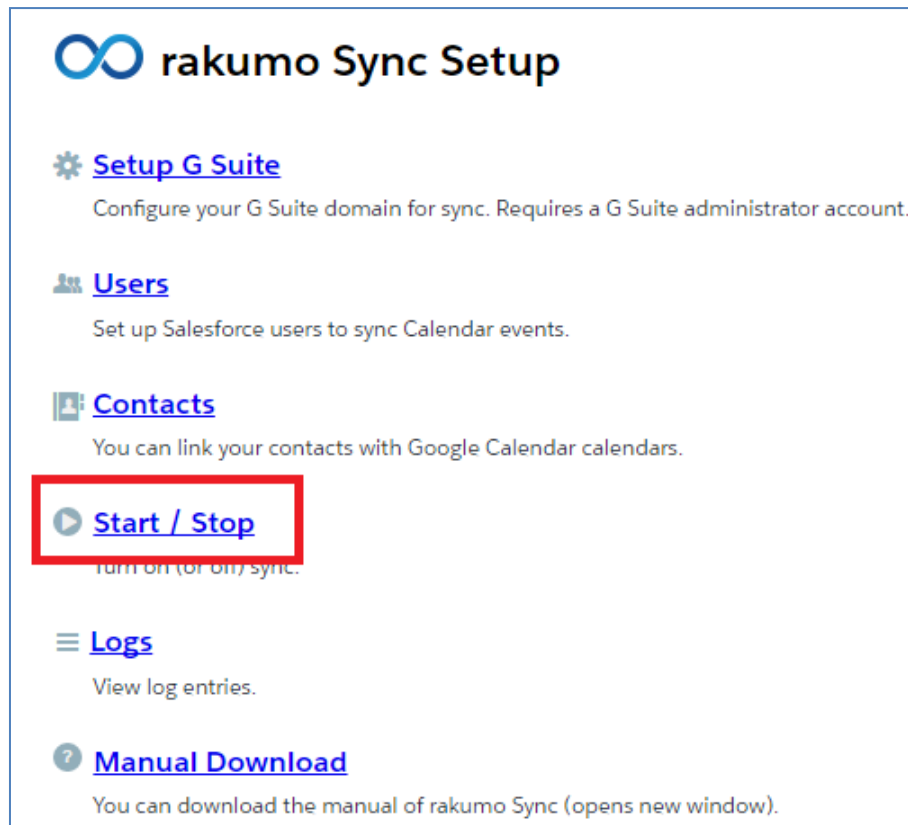


3. Please register Google Calendar ID with Contacts of 1.

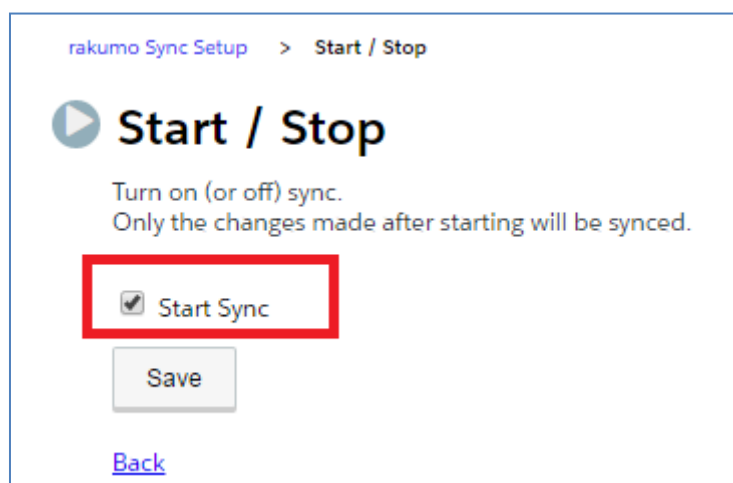


7. Begin to Start/Stop.

1. Please click [**Start/Stop**] of rakumo Sync Setup screen.



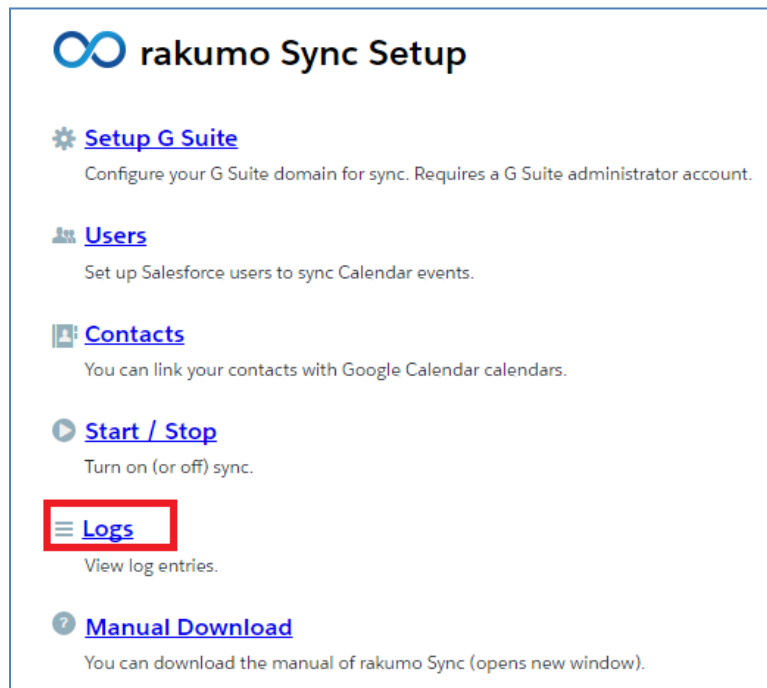
2. Please click [**Save**] button including a check in "Start Sync" to do in the synchronous state.



After having completed all setting, the schedule made newly and an edited schedule synchronize. The schedule which is already made before setting doesn't synchronize. But, when editing and renewing a made schedule once more, a schedule synchronizes.

8. View log entries.

When doing making of a schedule, edit and elimination by Google calendar or event calendar of Salesforce, administrators can read preserved movement log. The log administrators can read is only operation of the rakumo Sync users. r The user's operational log which isn't rakumoSync isn't preserved.



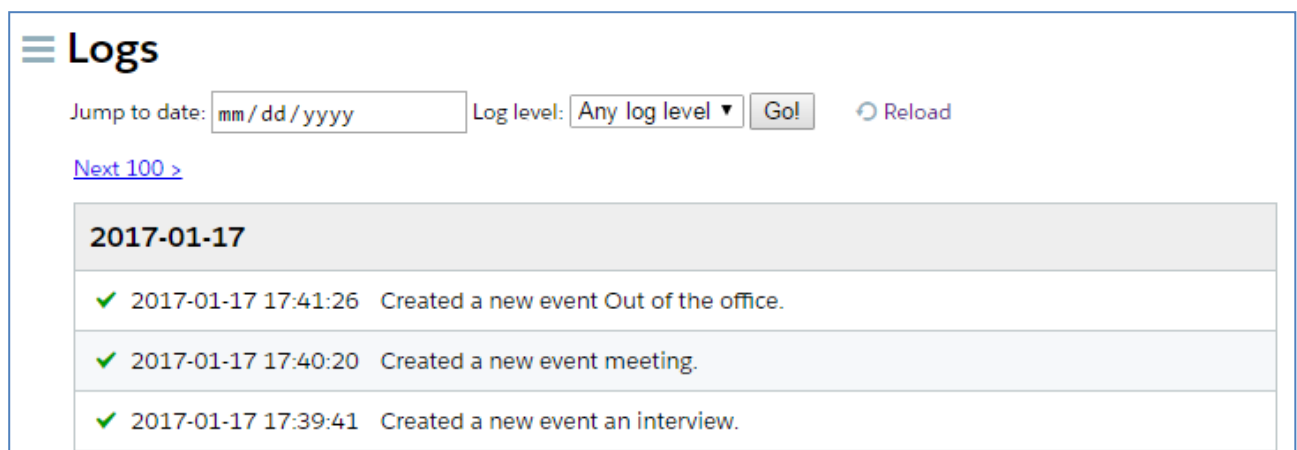
Please choose a date by "**Jump to date**".

Next, choose from "**Log Level**".

Critical ...When not synchronizing by the user's authentication error or incompleteness of setting.

Error ...When not synchronizing by the specification or API error.

Warning



Log Detail

The details of each log can be confirmed on this screen.

≡ Log Detail

Log ID	59385699458913200
Log Date	2017-01-17 17:41:26 +0900
Log Level	✓ Info
Message	Created a new event Out of the office.
Sync ID	lfghk39l7425jpvo2o2b036vmg@google.com → View logs of same event.
Sync Source	Google
Event Title	Out of the office
Event Date	2017-01-19 15:00 +0900
Calendar ID	a.morita@xxxx.com
Event ID	lfghk39l7425jpvo2o2b036vmg
Sync Target	Salesforce
Calendar ID	005100000010fuaAAA
Event ID	00U1000001XyzjgEAB

8. Restriction matter of synchronous processing

Something limited in synchronous processing is shown below by the specification of the Salesforce Event and Google Calendar.

Item	Restriction matter	Note
Restriction about the number of characters	When synchronizing from a Google calendar, the number of characters beyond the restriction is cut with behavior of Salesforce.	Title, Description, Resource
An Event is made.	When the G Suite user which doesn't have a license of rakumo Sync made events by Google calendar, only events of the guests's rakumo Sync user synchronizes with Salesforce. On the other hand, When Salesforce user which doesn't have a license of rakumo Sync made a event in Salesforce, you don't synchronize with a Google calendar at all.	
Recurrent (Repeat) Event	The number of making of the events is set by behavior of Salesforce. The events beyond the number of these restriction, you can't synchronize from a Google calendar.	The number of the periodic behavior which can be made in Salesforce everyday : 100 everyweek : 53 everymonth : 60 everyyear : 10
Restriction of the number of guests	The number of guests who can be invited : Not repeat → At most 1,000 guests Repeat → At most 100 guests	
Guest's response	A reply of invited Salesforce Event guests, Accepted or Declined isn't reflected by Google calendar. But it's reflected to behavior of Salesforce Event from Google calendar.	
Attachment	Attachment doesn't synchronize.	

Restore events from Trash (Recycle Bin)	When restoring a schedule from Recycle Bin in Salesforce, it's also restored by Google calendar. When restoring an event from a trash of Google calendar, it's made by Salesforce as a new event. * 。	* An original schedule is left in Recycle Bin of Salesforce.
An owner of an event is changed.	When changing the event owner in Google calendar, the assigned user of Salesforce Event is also changed. * When changing the assigned user of Salesforce Event, An organizer will declines in Google calendar.	* When guests exist in a repeat event, the assigned user of Salesforce Event isn't changed..
Declined	When the assigned user of Salesforce Event declined event in Google Calendar, a different guest will be the assigned user of Salesforce Event.*1 When Sync user all the members decline an event in Google calendar, the Event of Salesforce is eliminated. Even if a guest declines an event in Salesforce, it won't be a declension in Google calendar.*2	*1 But, in case of repeat events , the assigned user isn't changed. *2 But, when editing a schedule in Salesforce Event, a declension is reflected in Google calendar.
Others	The item to the right doesn't synchronize.	The function and the item by which each calendar is equipped personally "Related To", "Activity Custom Fields", "Guests can" etc.

9. The item which isn't processed synchronously

Something which isn't treated with the specification of Salesforce and G Suite synchronously is gathered below.

Item	Restriction matter	Note
Event	When registering an event beyond 14 days in Google calendar, this schedule doesn't synchronize with Salesforce.	Restriction by the specification of Salesforce
Recurrent (Repeat) Event	When registering an event beyond 24 hours by a repeat in Google calendar, this schedule doesn't synchronize with Salesforce.	Restriction by the specification of Salesforce
	When it was changed to an event repeatedly from one Event, or it was changed to one event from an event repeatedly in Google Calendar, this schedule doesn't synchronize with Salesforce.	Restriction by the specification of Salesforce,
Event where string stuck to "Name" and "Related To" in Salesforce	When a data record of Name" and "Related To" to which string stuck is eliminated in Event of Salesforce, the event doesn't synchronize with Google Calendar.	Restriction by the specification of Salesforce. ※An event in Google Calendar isn't eliminated.
There is an input regulation in the item of Event in Salesforce.	When registering an event in Google calendar, when the content which came off an input regulation is input, the event doesn't synchronize to Salesforce.	But, synchronous processing to Google Calendar isn't restricted from Salesforce.
Private	A Private schedule doesn't synchronize. Even if a Private schedule is edited and it's eliminated, this schedule doesn't synchronize.	When changing the private schedule to the public, this schedule synchronizes as the public schedule. But, when changing the public schedule to the private, this schedule doesn't synchronize.
"Guests can" in Google Calendar	When removing a check at "see guest list" of Guests can in Google calendar, this event doesn't synchronize to Salesforce.	

※ Salesforce Setting※

The schedule synchronous with Google Calendar are the items of "Master" page layout of "event record type".