

CLOUD COACH

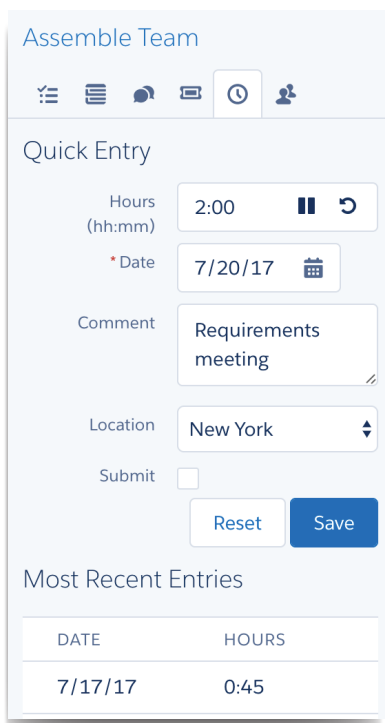
CLOUD COACH TIME TRACKING

Take the hassle out of time tracking

Let's face it - tracking time team is probably one of your team's least favorite parts of their workday, but it's important for your business to track performance against KPI's. That's why Cloud Coach has built the best time tracking capability available on the Salesforce platform today. Time tracking that not only lets you track your project related time, but also time related to cases, opportunities, ITSM work and more.

TIME ENTRY YOUR WAY

Multiple time capture choices



DATE	HOURS
7/17/17	0:45

In life everyone is different, so why do most PSA tools force users to enter time the same way? At Cloud Coach, we believe in giving your users choices so they can enter time the way that suits them including:

- On the record as they are working on it
- On their timecard
- Leveraging Cloud Coach's Timecard Genius



Functionality Available by Tier

-  Milestones
-  Professional
-  Enterprise
-  Ultimate

Cloud Coach specializes in enterprise-class project, PSA & PPM software built for businesses that want to make strategic investments in their success. With our unique four-tier approach to project management solutions, as your business grows, Cloud Coach can grow with you. Learn more at www.cloudcoach.com

TIME SAVING HELPERS

Personalize your most used comments

Change Comment Suggestions

Meeting with Client	×
Solution build	×
Testing	×

At Cloud Coach we constantly strive via our user interfaces to reduce the time it takes to do your work, and time entry is no different. Compared to other time tracking for Salesforce tools, we can save you precious minutes each day by delivering you:

- Pre-filled time (hh:mm) selector
- 'No typing' comments section
- Personalized comments creation



GENIUS!

When it comes to time entry we have your back

EXISTING TIME ENTRIES (10:30)	ASSIGNMENTS	TIMECARD GENIUS	TIME ENTRIES CREATED LAST WEEK						
			SUN 6/18/17	MON 6/19/17	TUE 6/20/17	WED 6/21/17	THU 6/22/17	FRI 6/23/17	SAT 6/24/17
Project Task: Code & Unit Test (Automation Project)									
Project Task: Code & Unit Test (Update Business Logic)									
Project Task: Code and Unit Test (Incident Response)									
Project Task: Controller Build (Gallery Website Update)									
Project Task: Deployment (Stage Project)									
Project Task: Executive Decision (Expand CRM Access to Marketing)									
Project Task: In Design (Incident Response)									
Project Task: Pending Production Approval (New Finance Application)									

Ever had a great weekend planned at the beach or on the slopes and run out of the office on a Friday afternoon without capturing your time? That's why Cloud Coach built our Timecard Genius:

- Never worry about missing a time entry again
- Suggested time entries based on your work
- Quick entry of time to get you back on track



TRACK TIME ON ANYTHING

Including your admin work

▼ Admin

	Date	Hours	Comment	Utilization Category
PTO	9/13/2017			Non-Billable ▾
Sick	9/13/2017			Non-Billable ▾
Training	9/13/2017			Non-Billable ▾

Save Admin Entries

Some businesses want to track time on project based deliverables, some on customer service, and others on sales effort. Cloud Coach accommodates all those needs and more letting you track time on:

- Project work
- CRM work such as cases or opportunities
- Your own custom objects



SEE IT ALL With your weekly summary

TIMECARD

9/10/2017 - 9/16/2017

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Summary	Daily Assistant	Weekly Assistant						
Object Type								
All objects								
	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Total
Administration Type: PTO	0:00	0:00	0:00	0:00	0:00	8:00	0:00	8:00
Administration Type: Training	0:00	0:00	0:00	0:00	4:00	0:00	0:00	4:00
Account: Acme	0:00	2:00	0:00	0:00	0:00	0:00	0:00	2:00
Case: Field Maintenance (TechBuild)	0:00	0:00	0:00	0:00	0:45	0:00	0:00	0:45
Opportunity: Software Implementation	0:00	0:00	2:00	0:00	0:00	0:00	0:00	2:00
Project: Davidson & Price - Initial Work (Davidson & Price - Initial Work)	0:00	1:30	0:00	0:00	0:00	0:00	0:00	1:30
Project Task: Adjust Language in Contracts (Acme Management Project)	0:00	0:00	0:00	2:00	0:00	0:00	0:00	2:00
Project Task: Agree on Format (Acme Management Project)	0:00	0:00	0:00	2:00	0:00	0:00	0:00	2:00
Project Task: Defect Retrifcation (Database Build)	0:00	0:00	3:00	0:00	0:00	0:00	0:00	3:00
Project Task: Unit test Creation (Feature Release Spring '17)	0:00	0:00	2:00	2:00	2:00	0:00	0:00	6:00

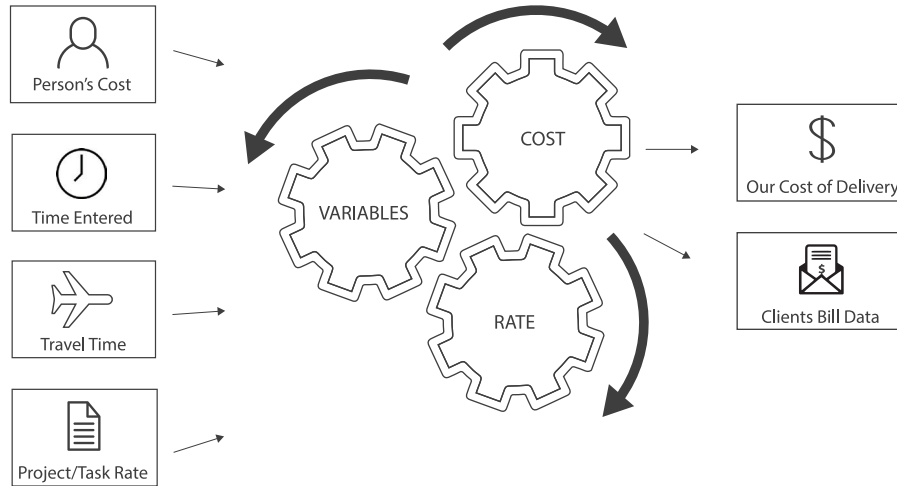
Of course, you also need one place for your team to easily see all their time entries for the week no matter how they captured their efforts during the workday. Cloud Coach gives you multiple views including:

- Weekly timesheet view
- Simple navigation by week
- Filters and summary views



NEED TO BILL?

Dynamically rate time entries



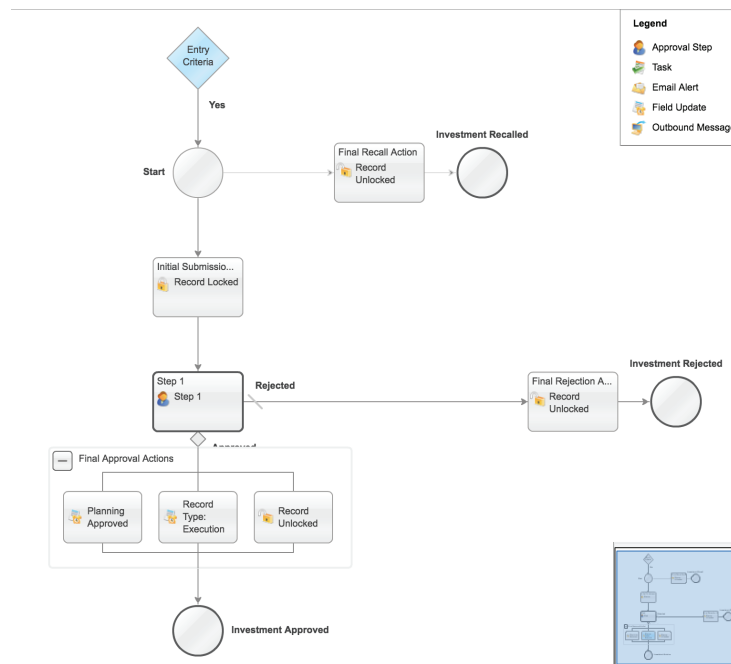
If you're running a customer facing project or deliverable you want to make sure your billing is accurate. Cloud Coach has a full rating engine running off your time entries letting you:

- Leverage rate cards and user rates
- Factor in variables such as travel time
- Elect to mark time entries as non billable



APPROVAL NEEDED?

Route and approve users time sheets



Before sending that bill out to your client, or recharging your time to another department in your business, you can run your team's time through an approval process:

- Approve weekly time sheets
- Route approvals to the appropriate manager
- Trigger business processes when approval is given

