

SALESFORCE CHATTER ARCHIVING



**TURN CHATTER ON
AND COLLABORATE
CONFIDENTLY.**

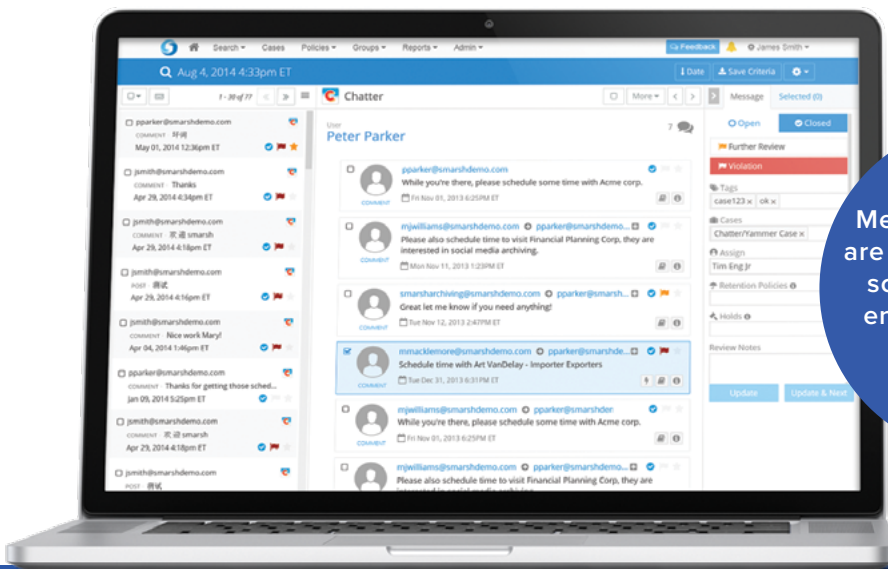
CAPTURE IT ALL

- ✓ Updates
- ✓ Links
- ✓ Polls
- ✓ Images
- ✓ Files
- ✓ Comments
- ✓ Group Communication
- ✓ Private Messaging
- ✓ User Information
- ✓ Deleted Status

Embrace the collaborative power of Chatter and rest easy knowing you're managing compliance obligations effectively.

Smarsh enables organizations to archive and supervise Chatter files in support of compliance, e-discovery and record keeping initiatives.

Developed in partnership with Salesforce, the solution is designed for companies that need to retain and regularly monitor Chatter activity and for those that need to search, review and produce data from the archive.



Messages and posts are threaded together, so you can see the entire conversation at once.



AppExchange Program
PARTNER

Contact an account executive to learn how we can help you enable Chatter within your organization at www.smarsh.com/chatter

ARCHIVING FOR SALESFORCE CHATTER

“The best part about it is that you can forget about it. Chatter communications are saved on the Smarsh platform, along with our email, and when we need it, we can go pull it down.”

~ Salesforce Admin, Financial Services Firm



FEATURES

SAFE, SECURE CHATTER ARCHIVING

- ✓ Archive files of any size.
- ✓ Capture an unlimited number of messages.

FAST, POWERFUL SEARCH

- ✓ Search universally across people, keywords and content types from a single interface.
- ✓ Fully threaded conversation view allows the reviewer to ascertain the full context of the message.

DESIGNED FOR SUPERVISION AND E-DISCOVERY

- ✓ Easily move between messages in your review queue.
- ✓ Escalate and tag content based on cases, events or topics.
- ✓ Automate your policy management.
- ✓ Maintain a full audit trail of all actions taken in the Archiving Platform.
- ✓ Export your data in a variety of formats.

Smarsh securely captures and archives both Salesforce email and Chatter data, making it available for e-discovery, supervision and production within the Archiving Platform.

Find out more today at www.smarsh.com/chatter