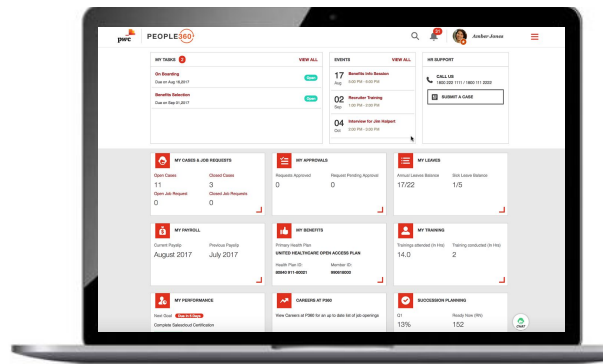


PwC's Employee Service Platform: Onboarding & Self-Service Solution

Reinventing HR through seamless and effective innovation

PwC's Employee Service Platform: Onboarding & Self-Service Solution, *powered by* Salesforce, is an employee engagement solution that enables a company's workforce to find any information they need. Users can view an interactive dashboard to track their requests, access their payroll, view their benefits, and initiate a performance review. Employees also have access to other self-service options like Chatbots, Knowledge Base, and Case Submission, enabling a seamless and cohesive employee experience. This accelerator is built and packaged with Lightning Bolt.



Solution benefits

- Artificial intelligent chatbots reduce or eliminate the need for human assistance to solve repetitive tasks.
- Employees view information about their onboarding, benefits, and more in configurable tiles on a central dashboard.
- Dashboard tiles are expandable, so users can click on the tiles to find more information and important links.
- With access to Knowledge articles, employees can use self-service, empowering them to solve their own issues.
- Employees can easily submit cases and view Knowledge articles related to their case category.



To discover how our Employee Service Platform Onboarding & Self-Service Solution can help you manage your employee relationships, please contact us at GBL_Info-Salesforce@pwc.com.

