## Challenge
1. There is lack of integration with Old ERP system
2. There is lack of hierarchy in access right

## Project Objective
1. To create an integration with ERP system
2. To enable the access right in different levels of users

## Products
Partner Community Cloud x 1000+ for agents
Sales Cloud

## Countries Covered
China agency team
HK agency team with some internal users

## No. of Business Users
*B2C*

## Business Benefits
1. Users can view the product information and customer transaction history
2. Mobile (heavy user)
3. Management can view the performance of fund and sales
4. Integration with ERP is possible
5. Customer services can be enhanced as there is a new function of complaint management

Member of DCH Holdings