



Improve customer service responsiveness and client satisfaction.

Ingredion Search Salesforce

Cases 2015-1027-063

NA Quality General Edit | Delete | Create New View

New Case Accept Close Change Owner Change Status

ACTION	CASE NUMBER	CONTACT NAME	SUBJECT
<input type="checkbox"/>	2015-1027-063	Douglas, Bobby	Testing Sandbox
<input type="checkbox"/>	2015-1027-062	McRightpoint, Jane	Extra test for busin..
<input type="checkbox"/>	2015-1023-057		Sandbox: Verify yo..
<input type="checkbox"/>	2015-1023-056		Sandbox: Verify yo..

Cases 00001249 Pepsi Rightpoint T

Details Send an Email

Task Send an Email

Send Select Template Attach File Preview

Edit E Select a Template

<https://cs16.salesforce.com/email/author/templateselector.jsp>

Folder USCan Quality Template Folder

Name	Type	Description
<u>SUPPORT: Quality Customer Case email response</u>	Text	Auto-response when new case is routed and customer is notified.
<u>SUPPORT: Quality Web-to-Case email response</u>	Text	Auto-response when new case is submitted online.