



## Improve Outcomes through Better Provider Engagement

### Quick Facts About eSystems

- Over 19 years of delivering solutions to complex challenges for Health & Human Service Organizations
- Over 18 large Health & Human services engagements
- Clients include State & Provincial Government Agencies and Fortune 100 firms
- Certified by D&B as a Top 20% Performer based on a “Past Performance Evaluation Survey” of our customers\*
- Experience collaborating with major technology partners (IBM, Salesforce, Microsoft, Oracle) on large scale projects
- Combined wealth of broad experience and knowledge in implementation, standards, and best practices for Social Services
- All of our State & Local Government clients are referenceable

\*Based on a number of criteria including Reliability, Cost, Order Accuracy, Quality & Delivery Timeliness

[marketing@eSystems-inc.com](mailto:marketing@eSystems-inc.com)

### The Challenge

For Health & Human Services agencies, providers are critical to the quest to improve outcomes for citizens. Engaging with your providers through improved technology can foster better communication and cooperation among government, provider, and citizen. Whether your providers are delivering medical services under Medicaid, Child Care, Foster Homes, Behavioral Health or other programs, engaging with them early and often can deliver huge benefits. Historically, provider management has been part of aging MMIS systems, with little or no use of newer technology which enables provider and citizen self-service. Today’s software must support various mobile devices so your field workers can be most effective.

What HHS organizations need is a partner who is objective and can advise and help them navigate the various software solutions in the market today. That same partner should be able to assist in implementing selected solutions.

### Our Solution

eSystems understands the provider landscape. As a Systems Integrator we can help you implement and integrate chosen software with your legacy portfolio. We also have expertise in delivering solutions for provider engagement, including:

- Provider and citizen self-service portals
- Dashboards and reports for monitoring provider engagement
- Provider case management system
- Incident & Accident reporting systems
- Complaint tracking systems
- Surveys and investigations



eSystems' expertise comes from more than 19 years of successfully delivering solutions for a wide range of **Health & Human Services** Programs. **Provider Engagement** functions include:



Our **Core Services** cover a range of business needs, including:

❖ Program / Project Management	❖ Full Life Cycle Global Delivery Models
❖ Systems Integration	❖ Application Management Services
❖ Business Transformation	❖ Data Migration / Conversion
❖ Quality Assurance and Reliability Services	❖ Web-enabling Technologies
❖ Application Design & Development	❖ Package Implementations (COTS, ERP, etc.)
❖ Business Intelligence / Analytics	❖ Mobile Applications

## Testimonials from Some Satisfied Clients:

“Thank you and the eSystems team for the outstanding work you have done in supporting our MAGI Medicaid Eligibility and Enrollment Framework over the past several years...your work has made a positive impact on DHS and our citizens.”

*State Governor*

“eSystems not only brought key skills to the project but have been providing invaluable contribution to all project areas. I found their staff highly knowledgeable and extremely professional in their approach. They are very quality conscious and have completed project deliverables on time.”

*Project Director, Large State Eligibility System*

“Your team was very responsive and fully dedicated to support our efforts and make adjustments as needed throughout the entire project. It has been a pleasure to work with such a skilled and professional group.”

*Director, State Department of Human Services*

