



# Integration Services

## Quick Facts About eSystems

- Over 19 years of delivering solutions to complex challenges for Health & Human Service Organizations
- Over 18 large Health & Human services engagements
- Clients include State & Provincial Government Agencies and Fortune 100 firms
- Certified by D&B as a Top 20% Performer based on a “Past Performance Evaluation Survey” of our customers\*
- Experience collaborating with major technology partners (IBM, Salesforce, Microsoft, Oracle) on large scale projects
- Combined wealth of broad experience and knowledge in implementation, standards, and best practices for Social Services
- All of our State & Local Government clients are referenceable

\*Based on a number of criteria including Reliability, Cost, Order Accuracy, Quality & Delivery Timeliness

## The Challenge

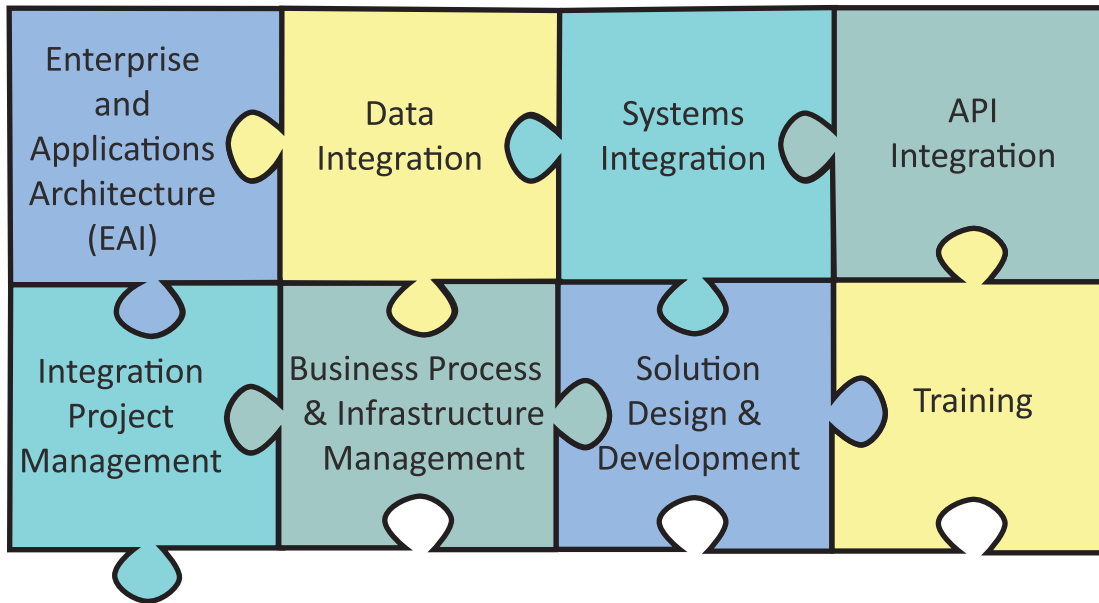
In today’s era of Enterprise Applications, government organizations face a variety of software integration challenges when adopting new technologies and processes. In order to keep costs low and enable quick wins, there is a growing trend to procure and implement smaller modular systems.

Integrating disparate systems built on a variety of different technologies and platforms presents a host of obstacles, from architecture design to testing to execution. These individual systems still need to talk to each other, as well as with legacy applications and external systems, to enable end-to-end functioning of enterprise business processes. This requires a thoughtful, well-planned approach to systems and data integration.

## Our Solution

eSystems provides Integration Services to our clients, enabling them to overcome these challenges. We specialize in integrating new and legacy systems in a way that increases the overall value to you through improved product quality and performance, reducing operational costs and improving response times. We do this through a variety of techniques such as computer networking, enterprise application integration, middleware and infrastructure management, designing and building interface adapters, and business process management.

eSystems' expertise comes from more than 19 years of successfully delivering solutions for a wide range of **Health & Human Services** Programs. Our **Integration Services** include:



Our **Core Services** cover a range of business needs, including:

❖ Program / Project Management	❖ Full Life Cycle Global Delivery Models
❖ Systems Integration	❖ Application Management Services
❖ Business Transformation	❖ Data Migration / Conversion
❖ Quality Assurance and Reliability Services	❖ Web-enabling Technologies
❖ Application Design & Development	❖ Package Implementations (COTS, ERP, etc.)
❖ Business Intelligence / Analytics	❖ Mobile Applications

## Testimonials from Some Satisfied Clients:

“Thank you and the eSystems team for the outstanding work you have done in supporting our MAGI Medicaid Eligibility and Enrollment Framework over the past several years...your work has made a positive impact on DHS and our citizens.”

*State Governor*

“eSystems not only brought key skills to the project but have been providing invaluable contribution to all project areas. I found their staff highly knowledgeable and extremely professional in their approach. They are very quality conscious and have completed project deliverables on time.”

*Project Director, Large State Eligibility System*

“Your team was very responsive and fully dedicated to support our efforts and make adjustments as needed throughout the entire project. It has been a pleasure to work with such a skilled and professional group.”

*Director, State Department of Human Services*

