



Streamline Communication



Inform Employees



Drive Engagement

## Employee Communication and Engagement Resource Center

To be effective, the modern Human Resources team has following key needs:

- Effectively onboard and empower employees to help themselves via self-service and find information quickly.
- Foster collaboration and share with the right people.
- Provide Standardized service, and create engaging experiences across channels for distributed workforce.
- 360 degree view of the employee and access to relevant, easily accessible information across the systems, for personalized, proactive support

HR teams face a variety of challenges, from fragmented channels and technology silos, outdated user experience, and remote employees to inefficient processes. In many cases, employees or HR teams are unable to quickly locate the information or employees who can help resolve the issue.

### BENEFITS

Increases Employee Engagement

Streamlines Employee Onboarding

Improves Company Communications

Increase Case Deflection Through Self Service Portal

Reduces Case Resolution Time

### HOW ARE WE DIFFERENT?

- Lightning Bolt Community Solution
- Quick Deployment, Easy Integration
- One Time Implementation Cost
- Mobile Friendly

Brillio's Employee HR Community provides a single hub for employees to ask questions, log cases, search the Knowledge Base, and collaborate with others.

# CREATE A CONNECTED AND ENGAGED WORKPLACE

## Exceed Service Level

- Self-service portal allows employees to find answers to their questions and access a wide range of helpful Information.
- Track case requests, handle times, and issues to help identify areas of concern
- Automated workflows of cases based on need, business line, urgency, etc.

## Personalize Information and Engage Employees

- Personalized social profiles, public and private groups for employees to improve engagement by creating a social channel.
- Centralized hub for company news including events, affinity groups, policies and more.
- Events calendar that is easy for employees to access and review.



## Streamlined, Integrated Access Communication

- Templated format that is easy to use and update.
- Easy to use single sign-on solution and integrated employee directory
- Mobile friendly card type access and Integration with HR, learning management

## KEY FEATURES



Social Employee Engagement



Find What You Need



Company Wide Information Access



Track HR Requests



Pre-built templates



Automated Workflows