

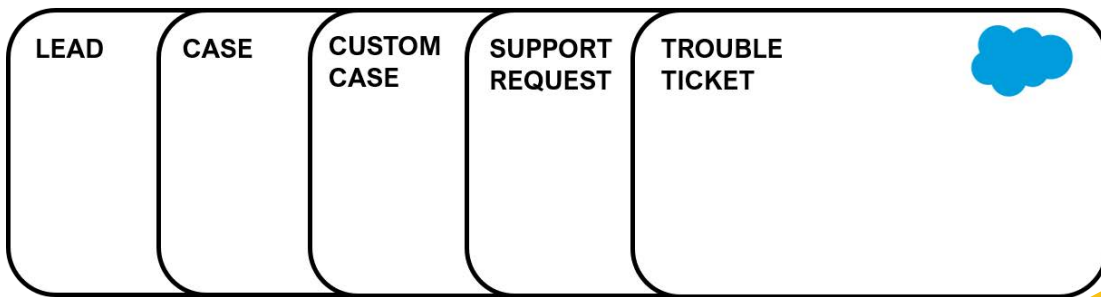
Email-to-anything > Use Case

Email to Any Salesforce Object

Automatically create records in any Salesforce object from emails, including custom objects.



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THE CHALLENGES



Objects lack Email to Case functionality



Lack of integration to email services



Custom objects require custom code



Case object already in use

THE SOLUTION

Email-to-anything

- ✓ Like Email2Case but better
- ✓ Create any object from emails
- ✓ Update any field from emails
- ✓ Point & click configuration
- ✓ Add email services to all objects
- ✓ Match keywords using REGEX
- ✓ Match emails to existing records

SCENARIOS

- » Secondary Case object
- » IT support tickets

- » Supplier support requests
- » Press enquiries

- » Job applications
- » Internal trouble tickets

WHAT'S YOUR USE CASE?

Tell us about your use case and we'll be happy to jump on a call to go through your business requirements. Alternatively, download e2a from the AppExchange and we'll help you configure it to meet your needs.

CONTACT US

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