# **Client Testimonials**

From the Salesforce AppExchange



Tim Marlowe

★★★★

## **Extremely committed and Professional**

Dayspring worked with us to customize Salesforce into a client management system for our non-profit child savings account and financial coaching program. They were extremely creative in creating something that worked with our somewhat esoteric data model and they were so responsive in making major changes given (sometimes spur of the moment) feedback.

We were honestly shocked when our implementation of the system went off almost without a hitch - not because we were surprised Dayspring was so good at this, but because in our world nothing seems to go off without a hitch.

If and when we have the need to do so again, we will definitely be working with Dayspring.



Vanessa Gregson

★★★★

#### Flawless Transition from outdated CRM to Salesforce

We could not have selected a better partner for this project.

We completed project within the timeline and budget initially proposed and we are so thrilled with the end result. The transition was flawless, the data is clean, and the system is configured exactly how we need it to be for optimal use. Jessica's guidance was paramount to the success of this transition and we cannot recommend her and Dayspring Technologies enough for any Salesforce needs. They are true professionals who care about your success.

We look forward to continuing to work with Dayspring Technologies as we add new components to Salesforce to help us work even smarter to maintain excellent donor communications while also generating new donor interest. We cannot recommend them enough!



Susan Hsieh

### Committed team helped a nonprofit through a big Salesforce transition

Dayspring came highly recommended to us from another group of consultants. They were highly professional and communicative from the start. We worked with a team of 3 on their staff and felt very confident regarding their expertise, excellent project management and quick response to problem-solving. They were attentive to our limitations as a nonprofit and non-tech people (some of us). Any changes to the project scope were discussed quickly upfront and resolved to our satisfaction. We would work again with them.



Danny Kim
★★★★

### Dayspring SalesForce Team Superb in Supporting Inner-City School's Fundraising Platform

Dayspring's SalesForce team were very helpful in taking us step by step through the process of developing our SalesForce database for our school outreach and fundraising. They gave us clear deadlines and expectations of what they needed from us; they worked on their end to set up the database and shape it to conform to our needs and wants; and they provided excellent training for us to use SalesForce on our own. Their attentiveness, support, and care are what distinguishes them from other firms. We are excited to continue this partnership into the future.



Michael Scott

★★★★

### Dayspring 100% Nailed Our Salesforce Project

Our Salesforce instance was extremely dated, built on an inadequate data model and visually confusing. The Dayspring Technology team identified upgrade opportunities and delivered an outstanding implementation experience with 100% resolution of all the issues. The team's expertise, prompt responsiveness, and excellent supporting documentation were key to fully achieving the outcomes anticipated in the project's scope of work. Kudos to Dale, Jessica, Lisa and Amy for bringing into reality Salesforce technology that delivers outstanding value and is a pleasure to operate.