CASE STUDY

Statewide Healthcare Licensing Management System

Challenge

Texas State Agency sought to modernize and streamline their licensing process, which previously was divided between two separate applications and required extensive manual entry. Sense Corp was engaged to unify their licensing procedures across facilities and agencies, and to simplify the process for providers and employees.

Solution

Sense Corp leveraged the Salesforce platform to create a new licensing management application. The application includes both internal and external interfaces to facilitate the provider licensure process from start to finish.

Value

The application will go live at the end of July 2018 and will allow the agency to manage the licensing process electronically including license and renewal application submission, fee payment, application review, and compliance and enforcement survey facilitation.
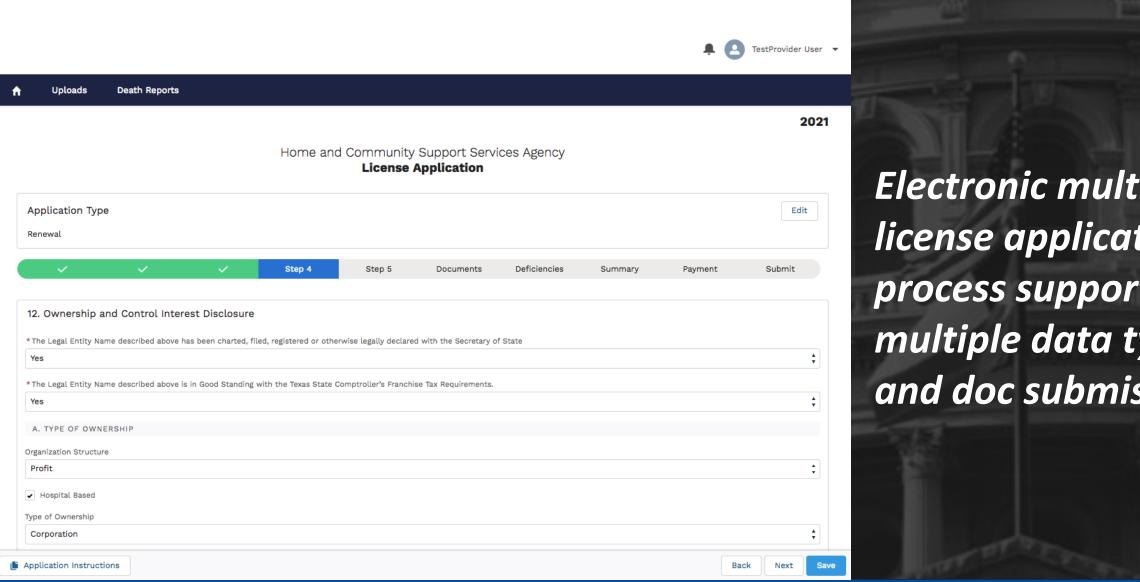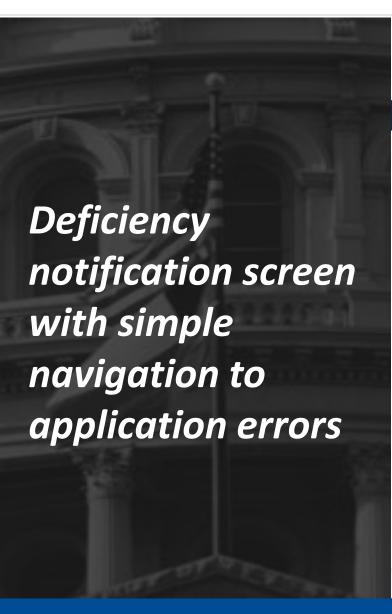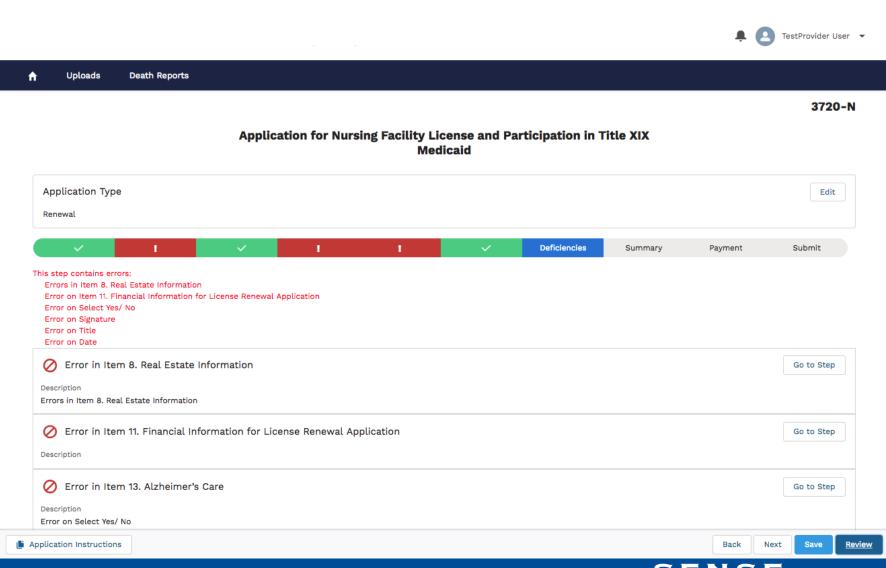
Streamlined the licensing process for state healthcare facilities and agencies

Key Technologies

salesforce conga Jitterbit

SENSE CORP

License Application

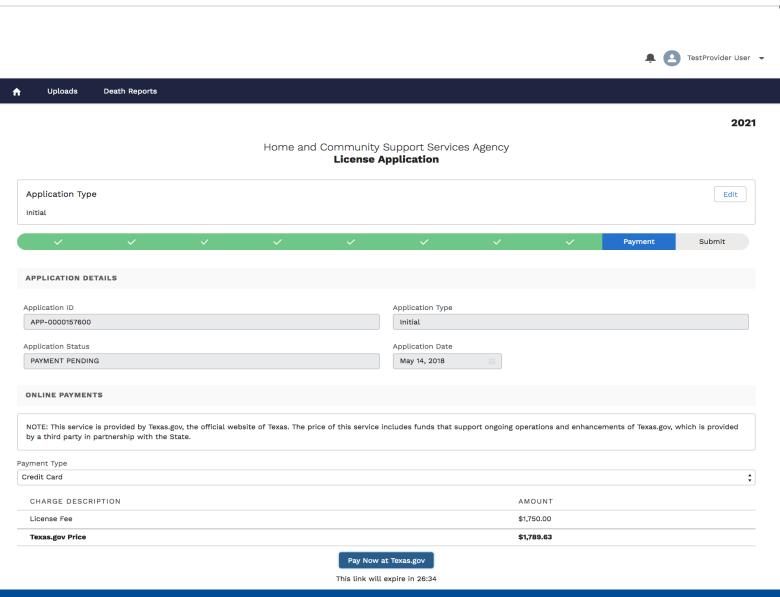**Electronic multi-step license application process supporting multiple data types and doc submission**
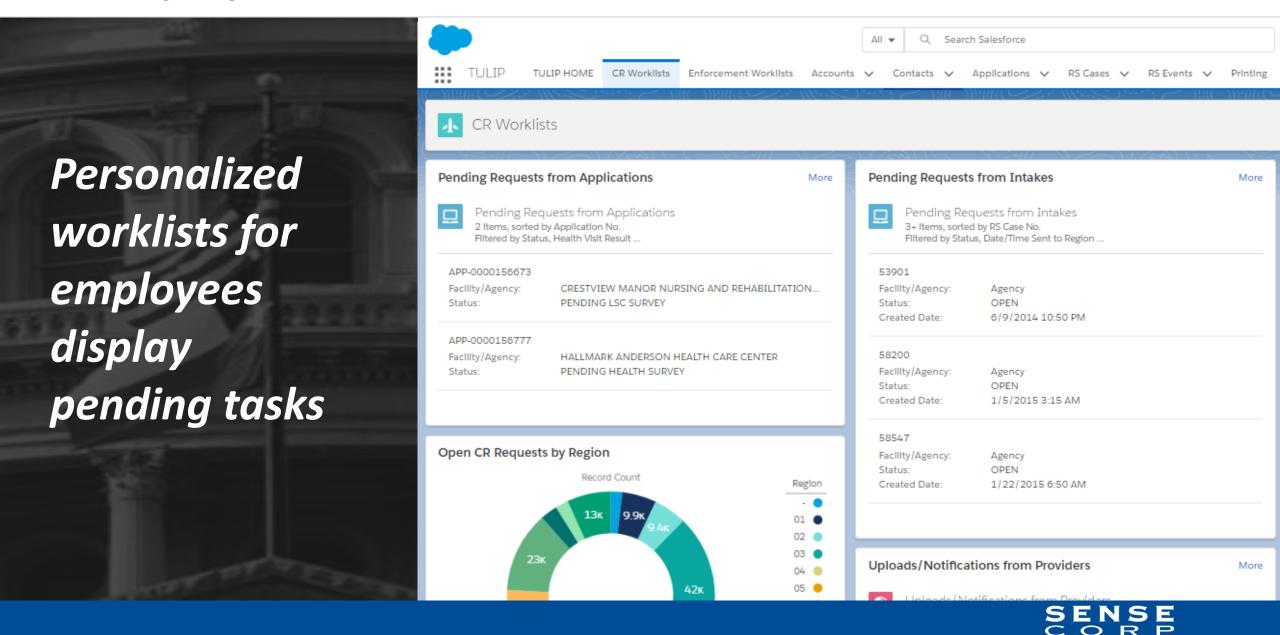
Deficiency Notification

Deficiency notification screen with simple navigation to application errors

Payment Submission

Online payment submission for license applications and renewals

Employee Worklists

Personalized worklists for employees display pending tasks

Document Generation

Easily generate docs from Salesforce data with Conga