

# Lightning conversion and enhancements for OnSide Youth Zones

## The challenge

OnSide Youth Zones were using Salesforce Classic with functionality built in 2015. They opted to move to Lightning, to provide a fresh user interface, harness the Lightning functionality and also take the opportunity to enhance some of the customisations.

Due to the number of Youth Zones and users using the Org, OnSide opted for a staggered roll out to Lightning, making it important for the solution to work in both Classic and Lightning.

## The solution

OnSide's 'Member Search' functionality allows Youth Zone reception staff to easily search for members, check their photos and other important information, prior to granting member admission and taking payment. makepositive rebuilt this heavily used customisation as a Lightning component and also added the ability to take member photos via a webcam and save quickly and directly to Salesforce, without download to the computer.

In addition, new Wait/Go functionality that displays a Wait/Go indicator based on the values in a number of Member fields allows the receptionist to easily identify any other information required from existing members, before they are admitted to the Youth Zone.

The Activity Register functionality allows OnSide Youth Workers to quickly add members to the register for a particular activity via a handheld device and add notes against the member.

makepositive rebuilt this as a Lightning component and added enhanced search functionality, allowing the user to search through members currently in attendance at the Youth Zone at that time and add them to the register.

To reduce costs, other existing VF pages were restyled using the Salesforce 'LightningStyleSheet' and, where possible, buttons were converted using the Lex Converter.

Some custom buttons were rebuilt as Lightning Quick Actions, harnessing new Lightning functionality.

makepositive supported OnSide's SFDC admin in making Lightning page layout changes and getting to grips with deployment of the changes.

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## The results

- Users at OnSide's new Youth Zone (opening in 2019) will be able to use the new Lightning user interface whilst existing Youth Zones can co-exist, using Classic and switch over to Lightning when they are ready.
- Lightning users have access to an updated, fresher, Lightning interface
- Reception users are able to log new Memberships more quickly using the new Add Photo functionality. Speed and ease of use is particularly important when there is a queue of eager members at the door at opening time!
- Youth Workers are also able to log attendance and important notes during the session more quickly and easily, allowing them to focus more time on the young people in session.