

SALES SOLUTION

Every Tool You Need

Learn how our feature-packed solution helps you build failsafe processes to effortlessly manage and track your sales conversations—across the sales journey.

TRACK CAMPAIGN ROI

AVAILABILITY

	REPORTS	Use virtual numbers & marketing dashboards to track which campaign is driving leads.	☒
	VIRTUAL NUMBERS		☒

MANAGE INBOUND LEADS

	DIALER	Transfer inbound leads from any source to dialer. distribute calls, reschedule retries and prioritise as needed.	☒
	MANAGEMENT DASHBOARD	Track how soon your team calls inbound leads—in real time on our management dashboard	☒ (C)*

ENABLE CONTEXTUAL, FASTER CONVERSATIONS

	SCREENPOP	Prospect details automatically display on every incoming & outgoing call.	☒
	UNIFIED WINDOW	Easy to add and edit customer details within salesforce during calls.	☒
	CLICK TO DIAL	Make it easy for agents to call leads without seeing their phone numbers.	☒
	NUMBER MASKING		
	CONTEXTUAL CALL RECORDINGS	Call recordings get saved within customer ticket, are easy to track.	☒

CAPTURE EVERY LEAD

	AUTO CALL LOGGING	Auto logs every call, even those coming after work hours. Schedule call-backs to prospects who call after work hours or abandon calls in queue	☒
	ABANDONED CALL ALERTS		☒
	VOICE MAIL		☒

ENSURE MOBILE SALESFORCE COMPLIANCE

	CALL FORWARDING	Mobile call forwarding frees your agents to receive and make calls from their cellphone.	☒
	VIRTUAL ROUTING	Use virtual numbers & number masking to ensure that agents login before any sales conversation.	☒
	NUMBER MASKING		☒
	CALL RECORDINGS	Enable contextual call recordings that are easy for sales reps to view when they login.	☒

FASTER OUTBOUND & POST-SALES CAMPAIGNS

	MULTIPLE DIALERS	Quickly dial down large call lists using our multiple dialer options.	☒
	IVR		☒
	VOICE BOTS	Use IVR or bots to send personalised, automated payment reminders to users.	(A)**
	SMS		☒

MULTIPLE CAMPAIGN TRACKING AND MONITORING

	LIVE DASHBOARDS	Live monitor & manage multiple campaigns with ease.	☒
	SKILL HUNTING	Create separate skills to manage workforce efficiently.	☒ (C)*

(C)* Customisable using Open API
(A)** Advanced tool available on request

TRUSTED BY OVER 50 MILLION USERS ACROSS 150+ PSTN & VOIP COUNTRIES
FOR ITS CLEAR VOICE & ACCURATE CALL DATA.

99.9% UPTIME | 24 X 7 SUPPORT | 72-HOUR DEPLOYMENT