

Support Services

Add Salesforce expertise to your team

Optimize process, resourcing, administration, development and project management

Flexible and full-service capabilities

Statêra's Support Services offer ongoing, retainer-based engagements that provide your organization with Salesforce-ecosystem teams and talent — for any combination of development, administration, project management, strategy and roadmap.



Certified Salesforce teams built to create results

Our Support Services provide budget predictability; and they are driven by engagement managers who help you identify opportunities, build roadmaps and drive toward company and team objectives.



Fixed fee based on desired capacity



Ready access to Salesforce experts



Single point of contact for all requests

We've got you covered

Statêra handles it all — from documenting functional and technical requirements, through design, configuration, custom development, installation and ongoing maintenance of Salesforce AppExchange applications.

- ▶ **Salesforce ecosystem development and maintenance**

Includes creation and modification of Users, Fields, Objects, Workflows, Validation Rules, Security Models, List Views, Reports and Dashboards. We have the necessary experience to provide Tier 2 / 3 application support, providing workarounds and hot fixes, as required.

- ▶ **Salesforce design solutions**

Our Salesforce experts are equipped to assist you in designing solutions that meet your specific business needs.

- ▶ **Data management and configuration management**

We have skilled resources for mass upload and modification of key data. Our consultants are also able to promote changes to your production and operational environments.

Why Statêra

- ▶ **Dedicated resources**

Engagement managers drive results.

- ▶ **Verified Salesforce talent**

100 percent certified. 100 percent onshore.

- ▶ **Flexible engagements**

Built to suit your needs and your budget.

- ▶ **Expertise across technologies**

We know Salesforce and everything it touches.

Statêra is a full-service consultancy specializing in Salesforce and custom technology solutions for the modern workplace. We are problem solvers who thrive at the intersection of people, process and technology.