

Warsaw, 22nd May 2019

References

In 2019 H1, Cloudity has been providing consultancy and business advisory services for Mokate S.A. aiming at:

- Identification of potential for digitalization in the area of:
 - Sales management
 - Sales reporting
 - Key Accounts management including 360 degree Account view and Account Planning methodology
 - Sales discounts and approval policy automation
 - Trade marketing
 - Strategic marketing
 - Social media activities
 - HoReCa segment management & reporting
 - Servicing process automation
 - Mobile/ Online payments solutions
 - Vending network management
 - Collection policy process including possible automation
 - Internal workforce onboarding and education (LMS solutions)
 - Mobile application possible applications
- Creation of long list of potential digital enhancements within investigated business units
- Assessment and prioritization of initiatives donsidering their business impact, time and effort required for their implementation, management aspect included)
- Delivery of mock versions for key value-driving initiatives, including demonstration of target solutions supported by Salesforce platform
- · Recommendation of next steps including

I hereby confirm the proper quality of delivered services as well as the necessary knowledge and experience of consultants who led the project. I recommend <u>Cloudity</u> as a Salesforce consultancy and business advisory services provider.

Best regards,

Jacek Tabor dr Adam Mokry