
General FAQs

Q1: How long have you been in business?

A1: We were founded in 1989, and just celebrated our 30th year in business!

Q2: Once I create an account, how do I get the reports?

A2: For the U.S., Canada and most of Europe, you can simply pick the report type you want, run a search, order, and download the report instantly online. Developed International reports require an investigation and are delivered within 1-3 business days.

Q3: How long does it take to get a report?

A3: All our reports are generated instantaneously upon order, except for our Developed International reports. Developed International reports are delivered within 1-3 business days.

Q4: What is the biggest difference between 'Comprehensive Reports' and 'Summary Reports'?

A4: The biggest difference between these two report types is that Comprehensive Reports include trade payment information whereas Summary Reports do not. An example of this would be the \$ amount that is associated with each trade line and how that trade line is being paid back.

Q5: Do you have any sample reports?

A5: Instead of providing a sample report on a random business, we prefer to do live walkthroughs of a report on one of your customers or prospects to show you the true power of our reports; but we can send you a generic sample report if you prefer. If you are interested in a live walkthrough or a generic demo report [request a demo today!](#)

Pricing FAQs

Q1: Do I have to sign a contract?

A1: No way! You are never locked in by contracts, commitments, or minimums.

Q2: Do I have to purchase a certain amount of reports to keep an account?

A2: Not at all! Whether you pull 1 report a year or 1,000, your account will always be here for you when you need it.

Q3: What will my reports cost?

A3: Your prices are displayed during the selection process, are available on our [Pricing page](#), and you can request a copy of your pricing by contacting us at service@businesscreditreports.com

Q4: How do I pay for reports?

A4: We give you the ability to pay for reports in whatever way works best for your business. You can pay per report, pay for all of the reports you pull at the end of the month via invoice, or you can prepay. We accept credit cards, Paypal, check, or ACH.