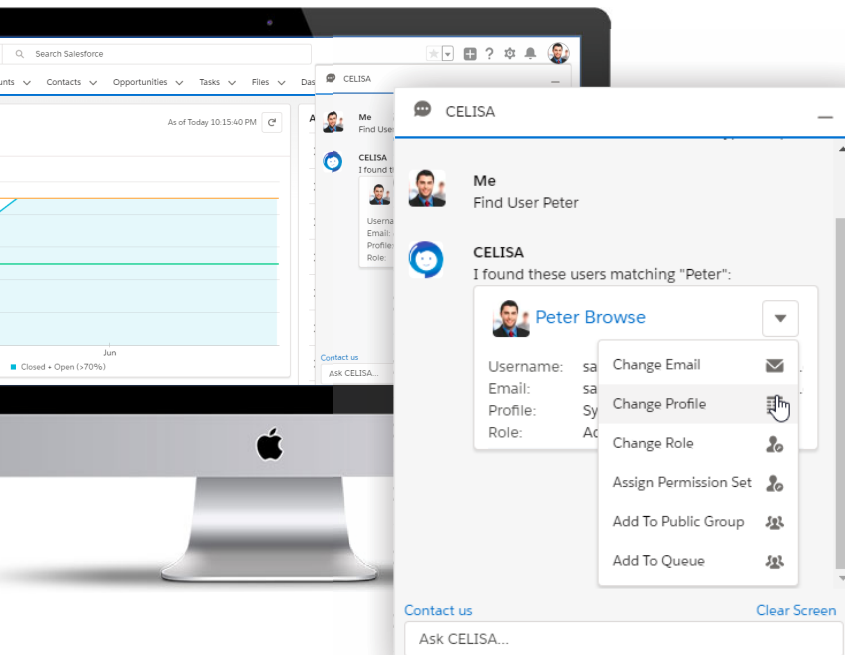




# Enhance Salesforce User Experience with Celisa

Can't imagine a day without having to carry out multiple tasks on Salesforce? We know how much time you lose navigating through pages and clicking several times to complete a simple task. Also, you spend considerable costs on training new users to accomplish basic tasks. The wasted productivity coupled with the overheads involved does not make sense. What if we tell you that you can perform any task in Salesforce with minimal inputs and that too in a matter of seconds? You are a new Salesforce user? No problem.



## We offer you Celisa

An efficient and intelligent virtual assistant that enables you to glide through processes seamlessly and boost your productivity.



**Saves time**

**Tired of wasting time navigating through multiple pages just to get a task done?**

Tell Celisa what you need to accomplish through a user friendly chat interface and let her do all the mundane work for you. You will get just what you need without having to wait.



**Completes tasks efficiently**

**Don't have all the data to complete an action, say, creating a new user or an opportunity?**

Type in just the essential data, which you have, in the chat interface and Celisa will perform all the associated background activities for faster task completion.



**Enables optimum onboarding**

**Spending huge costs on the training of your new users for basic Salesforce operations?**

Provide your new users with Celisa and they don't have to memorize tedious Salesforce navigation flow for basic tasks such as contact creation.



## Business Benefits

75%

Salesforce admins can create a new user in a single step saving 75% of their efforts.

1  
Click

Sales associates can work on their opportunities with one click.

50%

Service associates can edit the cases instantly saving 50% of their time.

## Product Features

Requires no integration



Celisa is built on native Salesforce platform and does not require any special integration

Salesforce Native and Lightning exclusive



Celisa is built on the forward looking Lightning platform and upholds all the underlying platform policies

Simplified frequently used operations



Celisa allows you to perform 30+ most frequently used operations with a few clicks

Configurable and customizable set of commands



Celisa can be customized based on your business requirements. The set of commands to perform tasks are configurable in the application

Continuous release cycles



Celisa is constantly tested for irregularities and optimized for efficiency with quarterly releases

Multichannel experience



Celisa is mobile compatible and lets you perform tasks whether you're in the office or on-the-go

User-friendly, chatbot-like interface



Celisa offers a user friendly chatbot-like interface to accomplish simple to complex tasks where the major tasks can be performed on the homescreen itself

Want to explore more possibilities with Celisa? Drop us a mail at [celisa@centelon.com](mailto:celisa@centelon.com) and we will get in touch with you.

## About Centelon

Centelon is a business-technology products, solutions and services company. At Centelon, we harness the power of digital, cloud, analytics, and other emerging technologies to help our clients adapt to the evolving world. Centelon is a trusted partner of large – mid size businesses in Banking, Insurance, Education, Logistics, Energy & Utilities domains. Headquartered in Australia, we have offices in Singapore, and India.