

# Automatically resolve customer service tickets

Netomi's AI platform automatically resolves customer care tickets on email, chat, social and voice. Proven to securely automate resolution for over 70% of tickets, while boosting customer satisfaction. Resolve instantly, assist agents, and enable proactive care.

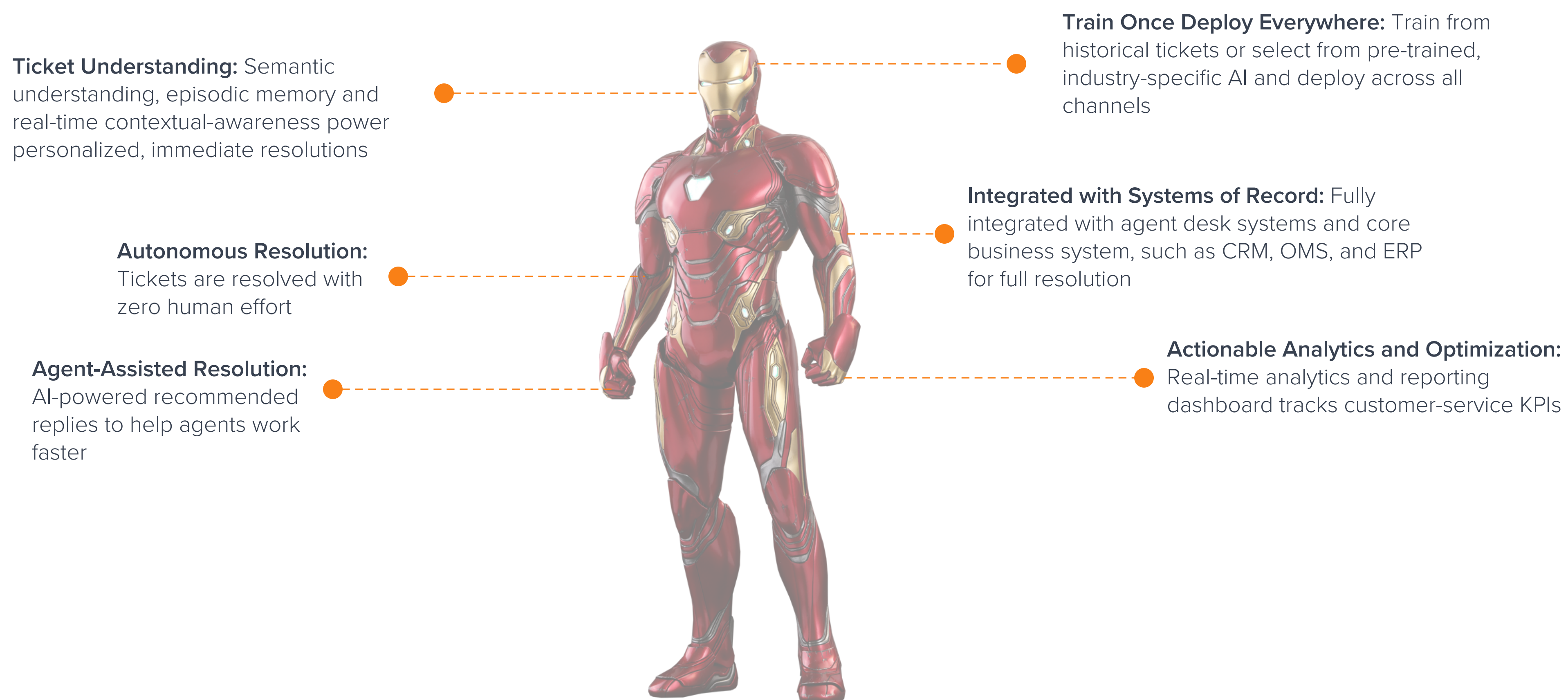


## Trusted by brands worldwide



## Authentic Intelligence = Automation + Augmentation

Netomi's AI provides an ironman suit to customer service teams. The Netomi Virtual Agent deploys in days with no technical resources needed.



## We deliver real results in various industries

WestJet's Juliet is transforming the guest experience and delivering results that matter.

|            |   |             |   |  |
|------------|---|-------------|---|--|
| <b>74%</b> | Tickets fully resolved with AI<br>Zero human effort | <b>530K</b> | Total tickets resolved<br>over the last 12 months |  |
| <b>24%</b> | Increase in net positive sentiment                  | <b>5x</b>   | Increase in capacity of<br>CX team                |  |

# The Netomi difference



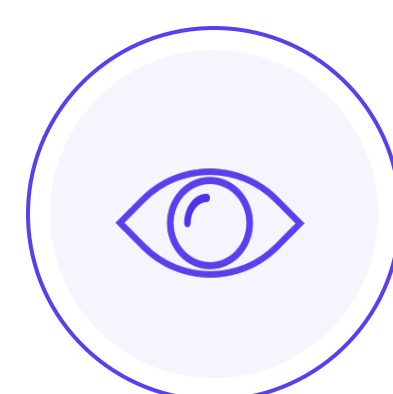
Rapid Training from Historical Data



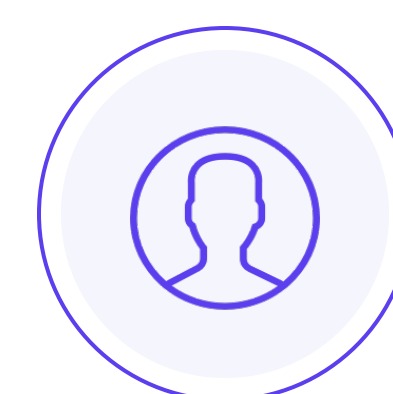
Live in 1-4 Weeks with Pre-trained Skills & Integrations



No Coding Required



Zero Risk with Review Mode



No Agent Retraining or Retooling with Salesforce Service Cloud integration

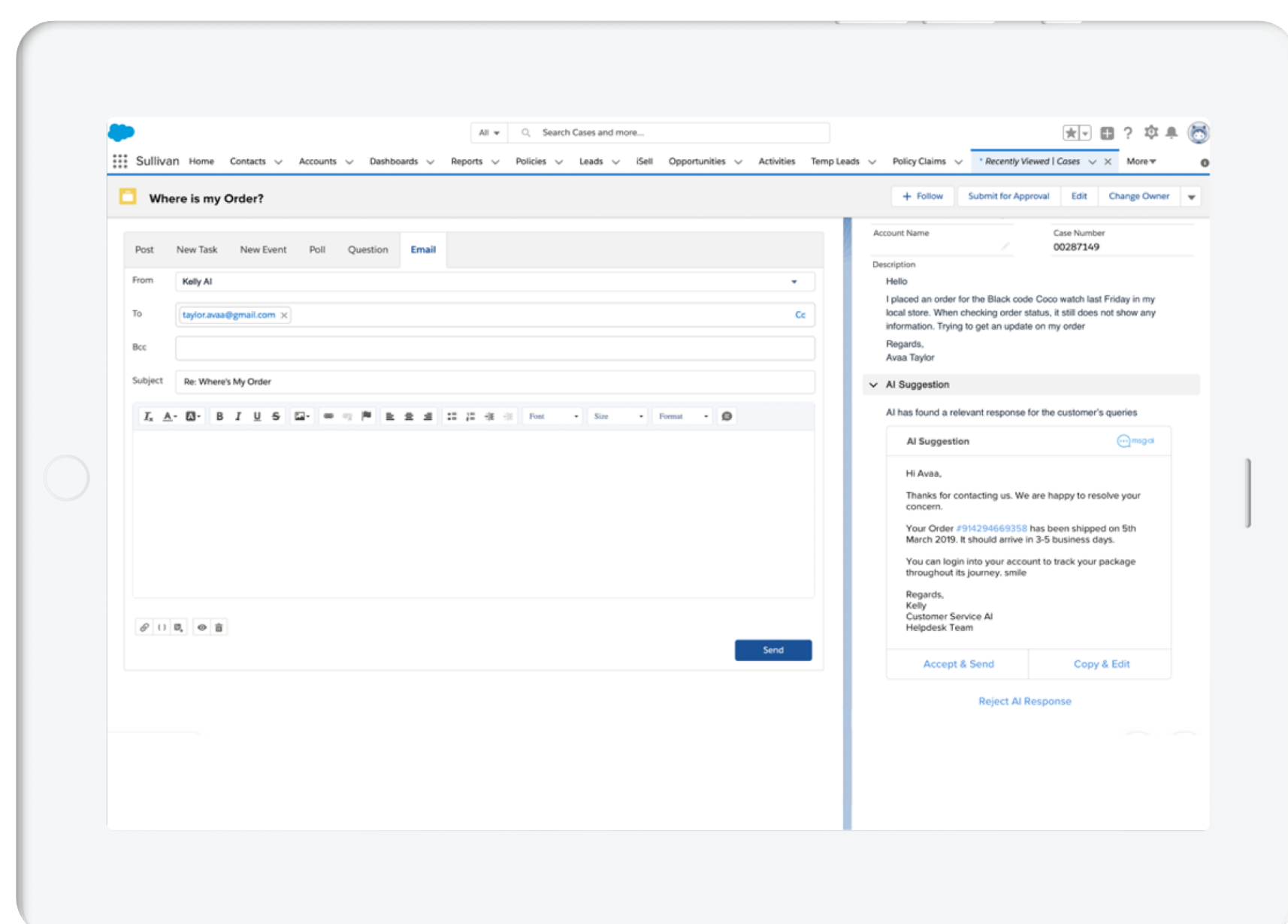


In-house Professional Services

## Seamless integration with Salesforce Service Cloud



Runs natively within your desktop and existing systems. Nothing changes for existing customer service teams.



## Customer Hero. Inbox Zero.

The only AI solution that fully responds to customer service emails

Try it out, risk-free!

Email [salesforce@netomi.com](mailto:salesforce@netomi.com) to start your 30 day trial today