

Award winning, Industry Ready, ISV application for the MedTech industry

Cognizant MedVantage

Integrated Complaint & Service Management

Global subscription of **~4400** users & **5** successful customer journeys

Emerging application on Salesforce AppExchange

Comes with IQ/OQ documentation and best practices

Catering to regulatory requirements of major regulatory bodies across the globe

One of the early adopters for Lightning transformation in MedTech industry

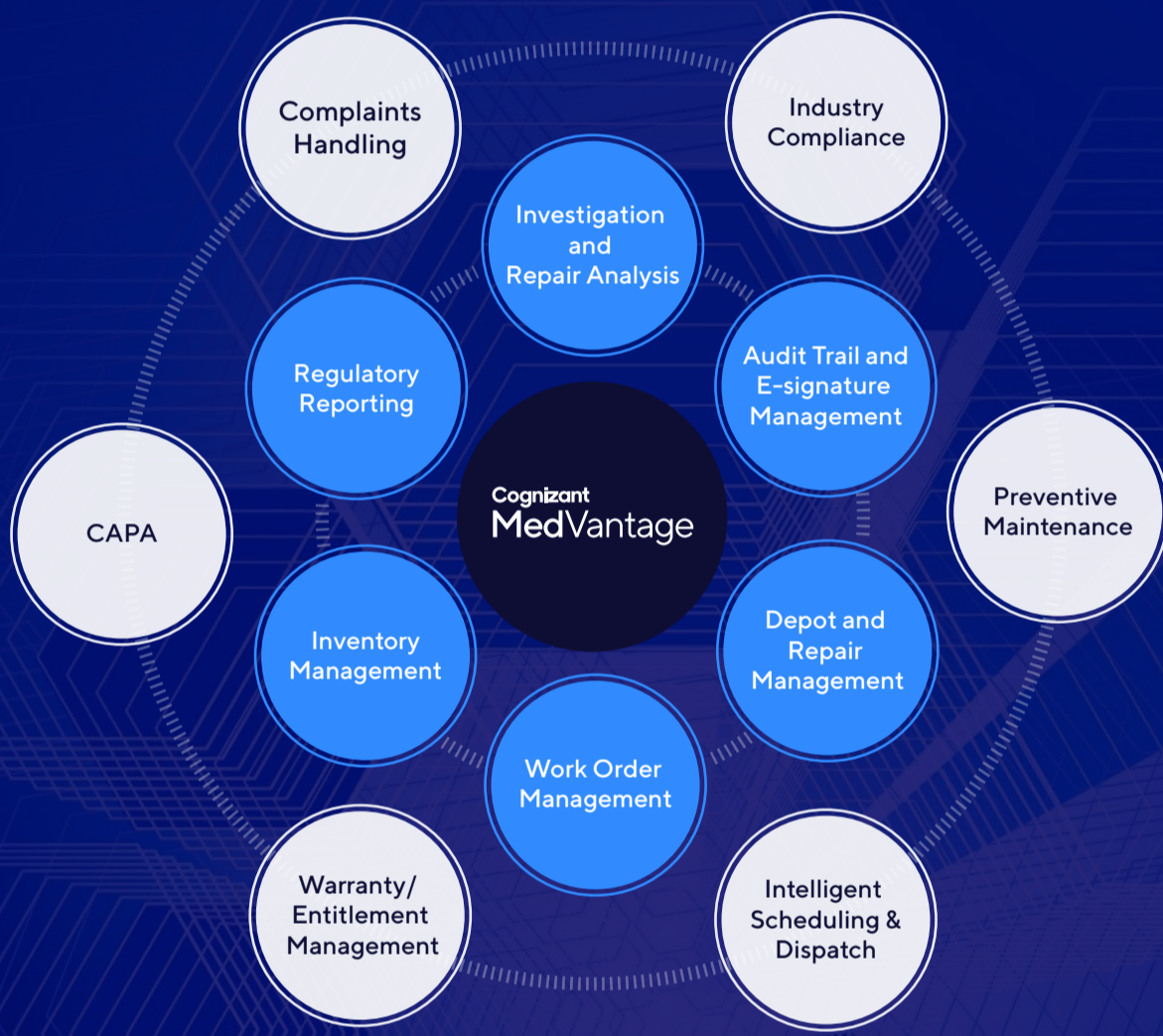
The Only End-to-End Integrated Solution

Pre-built cloud + people + process

Good-practice compliant

As-a-service delivery model

Available on AppExchange



01 Shifting your focus from detection to prevention

02 Giving you a 360° view of processes

03 Maximizing efficiency and reducing business risk

04 Reduced complaint closure time by 25%

05 Reduced labor cost by 74%

06 44% infrastructure cost savings

07 Global regulatory coverage across 86+ countries

08 Out-of-the-box regulatory reports including device and drug for major countries (USA, Canada, European Union, Oceania)

Customer Testimonials

The **Cognizant MedVantage** solution integrates seamlessly with our existing Salesforce.com infrastructure and provides all of our stakeholders with a critical end-to-end complaint management solution tool
(Global CIO, world-leading laser surgical equipment manufacturer)

My Experience working with **Cognizant MedVantage** has been very positive. Its been a very good partnership and overall very pleasant to work with
(CTO, medical equipment major, Beauty Industry)

Cognizant MedVantage enables addressing faster customer complaint with one customer view and full integrations to ERP systems and service billing
(Sr Director, world's Top Medical Device Manufacturer)

Cognizant has strong IT and SI capabilities. Cognizant has the **integrated MedVantage solution as the base platform to integrate processes and information**. You have global presence and support capability. No other vendor comes close to what you have
(Director Quality & RA, global leaders in Respiratory Care devices)

Industry Recognition

Worldwide Business Research (WBR) Award for Innovation in Field Services & Repair in Medical Devices industry for implementing Cognizant MedVantage® at Johnson & Johnson Medical Devices

About Cognizant

Cognizant (NASDAQ-100: CTSI) is one of the world's leading professional services companies, transforming clients' business, operating and technology models for the digital era. Our unique industry-based, consultative approach helps clients envision, build and run more innovative and efficient businesses. Headquartered in the U.S., Cognizant is ranked 193 on the Fortune 500 and is consistently listed among the most admired companies in the world. Learn how Cognizant helps clients lead with digital at www.cognizant.com or follow us @Cognizant.