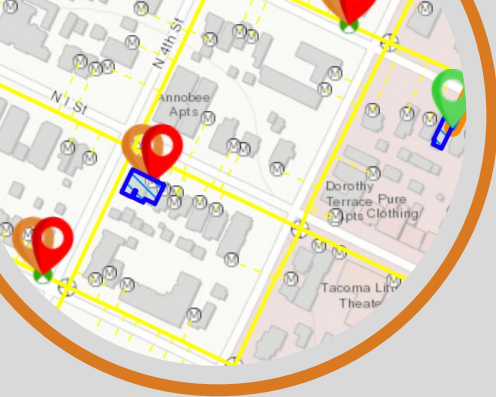


LEMUR
Connector for
FSL Mobile

CRITIGEN

Esri® GIS Data and Tools for FSL Mobile

Lemur Features

- ◆ Configuration-driven GIS data and workflows
- ◆ “Zero-training simple” design
- ◆ Mix online and offline, public and private data
- ◆ Automatic data and config downloads
- ◆ Unlimited caching of asset data and imagery
- ◆ Save redlines, as-builts, and sketches to GIS or as an image
- ◆ Custom help content
- ◆ Support for iOS, Android, Windows
- ◆ Scalable to 10,000+ users

Future-proof

As ClickSoftware is integrated into Salesforce, be assured that Lemur Connectors are available for both FSL Mobile and ClickMobile. Critigen can help make the transition of mobile GIS capabilities simple.



Critigen's Lemur™ App gives FSL Mobile users direct access to world-class Esri GIS capabilities.

Integrated User Experience

- ✓ Natural workflow starts and ends in FSL Mobile
- ✓ Zoom directly to the location of work and view Work Order data
- ✓ View both EAM and GIS assets, locations, and work orders in Lemur
- ✓ See technician location relative to assets, work, and environmental
- ✓ Collect map markups, sketches, redlines, as-builts, and GPS points
- ✓ Submit GIS data corrections directly to GIS team
- ✓ Open FSL Mobile Layouts directly from Lemur GIS map

Best-of-breed Mobile Workforce & GIS

Lemur and FSL Mobile together provide a more capable solution than any existing workforce management app alone. FSL Mobile provides world-class workforce management functionality. Lemur adds world-class GIS capability to it.

Critigen's 150+ expert GIS consultants and integrators know the asset-intensive field service business. We ensure fast, successful implementation configured to meet your team's specific workflows and processes.

Benefits of Adding Lemur to FSL Mobile



Identify Assets Fast and Accurately

- ◆ Reduce time spent finding assets by bringing Work Order, device, and asset locations together on imagery, topo or other basemap
- ◆ Ensure maintenance occurs on the correct asset



Look up Asset Characteristics

- ◆ Find engineering and location information not stored in EAM or Field Service Lightning



Understand Asset Connectivity and Interdependency

- ◆ Know the impact of a shutoff or change
- ◆ Get IoT data from this and nearby devices
- ◆ Understand environmental or cultural features that might be affected by the work



Record Work and Defect Locations

- ◆ Improve data quality with in-field corrections & additions
- ◆ Create redline, as-built, and markup drawings in the field



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