

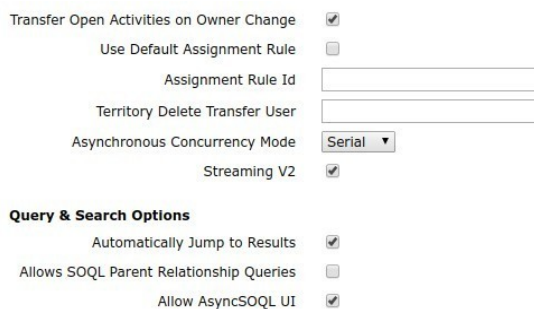


DupesPreventer

Product Limitations
and Guidelines

PRODUCT LIMITATIONS AND BEST PRACTICE GUIDELINES:

- In the case of Mass Insert/Update, **blocks or warnings are not generated.**
- If a normal user doesn't have access to system Administrator records, then also the normal user record ID would append to the system Administrator Record Ids.
- In the case of Bulk API, Admin has to set Asynchronous Concurrency to the serial mode for the proper generation of codes. Here, if Admin Sets Asynchronous Concurrency to Parallel mode then there is a probability of DupePreventer not generating codes properly.



Transfer Open Activities on Owner Change ☒

Use Default Assignment Rule ☐

Assignment Rule Id

Territory Delete Transfer User

Asynchronous Concurrency Mode

Streaming V2 ☒

Query & Search Options

Automatically Jump to Results ☒

Allows SOQL Parent Relationship Queries ☐

Allow AsyncSOQL UI ☒

- In case of Bulk Insert/Update in parallel mode, make sure to change the status of DupesPreventer as Inactive from the status page.
- Once the records are Inserted, and Updated, one can make DupesPreventer active by clicking ON /or checking it in the checkbox.

WHEN RECONFIGURATION IS REQUIRED?

- Consider, in cases when records are not Qualified to DupesPreventer Configuration such as when Dupespreventer is “Off” or records which already exists in salesforce org, before creating a new configuration/ before Installation of DupesPreventer, etc. then in such cases on clicking the reconfigure code button, it collects all records present in current org that satisfies the particular configuration and DupesPreventer code generation will occur.
- Similarly, if you add/ change/ delete the “rule/filter” of any created configuration then there will be change in Business requirement of DupesPreventer. Thus, to generate DupesPreventer code according to the business requirement, the user will have to click on the reconfigure

code button. The past records will get updated here with the latest updated logic (rules and filter) and new DupesPreventer code will be created.

- Reconfigure all the configurations from the configuration Tab. In case, codes are not generated properly in parallel mode, then the user will have to click on the reconfigure code button/component on each & every configuration. So here, the user needs to go to the required Configuration and click on the Reconfigure Code button.
- Once Reconfiguration is completed, the codes get generated accordingly.

DupesPreventor Configuration Detail		Edit	Delete	Clone	Reconfigure Codes	Owner	abhiheet mali [Change]
DupesPreventor Configuration Name	Lead					Activate	☒
Configuration Type	Lead					Reconfiguration Required	☒
Action on Insert	☐ Report Duplicate						
Action on Update	☐ Report Duplicate						
Configuration Number	3						

LIMITATIONS:

Salesforce Storage Requirements:

- DupesPreventer does require Salesforce storage to maintain a list of "duplicate codes" for each DupesPreventer configuration that is created. Here, the amount of storage needed will depend on the size of the source data and the number of configuration created.
- Users can create a maximum of 30 configurations.
- Users can create a maximum of 10 rules per configuration.
- Users can create a maximum of 10 filters per configuration.
- Code RecordID Length fields have set standard Salesforce limitation of around 125,000. If the user uses the Mass Insert method for inserting records, then there is a chance to cross the limit of this field, because of that, there may be a code generation problem arises & the DupesPreventer application may not respond as required. In such situation, Admin will have to delete code to properly operate DupesPreventer application. However, care must be taken that at least one code will be present.
- In case any other duplicate detection functionality is working in the background, DupesPreventer might not give the expected result.
- Targeted org may not behave as expected in case there is already existing system customization (workflow/ process builder/Trigger) that may be running in the background. Eg: If there is a trigger that exists on Account, it will changed the contact's phone number whenever Account's phone number is changed. In such a condition, if the user creates configuration on contact to detect duplicate phone numbers, then the user might get wrong duplicate records.

