360° CLOUD
Consulting From Every Angle

" Intuitive Visual Force Pages for higher Flexibility, Alleviated Complexities and Cost-Efficiency "

Company Overview

Industry Type
Packaging & Containers

Location
East Lansing, MI

Solution Used
Packsight

Challaenge

- Testing results and Records needed to be sorted to aid faster discovery and querying, which became hard to do once client numbers piled up.

- Storage capacities fell short of adequate space, leaving only an insufficient 30 MB of data.

- Costs to manage a large number of end-users quickly became a concern.

- Lack of flexibility in the pages further augmented the complexities and the challenges with the default header, making the page less flexible and complex to handle.

- They lacked a platform with which to manage their all essential functions in a streamlined way, that involved users directly

Solution

- Recognizing the need for constructive management of test results, Visualforce Pages were created for effective recording of the testing results with all specific and minute details.

- To extend the storage capacity, we generated PDFs in sections of 30 MB each and all PDFs could be downloaded with a single click. This helped resolve the issue pertaining to limited storage.

- To cut back on excessive spending, several communities were created.

- For a lack of flexibility issues, the functionality and flexibility of the pages were improved, creating a new and separate Visualforce Page excluding the header.

- The accessibility and user experience are augmented as we created a tabbed Visual Page with a public view for all the end-users including different tabs like 'Getting Started', 'How to access', 'Support', and 'News'.

Result

- Accessibility improved as on-hand test result data became available faster and fostered easier management of test case minutiae.

- Storage capacity expanded and single-click, easy downloads of PDFs saved a lot of time making it a time-savvy affair.

- The development of various, intuitive Visualforce Pages brought down overall operational costs.

- The Ticketing system in support eliminated a lot of complexities by removing unnecessary layers in the procedure.

- User experiences were enriched to communicate daily updates and news to the end-users at convenient intervals.