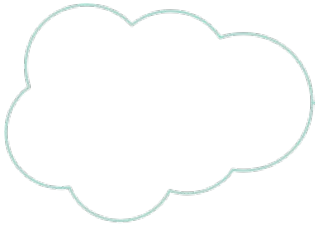


COVID-19 Community Bolt

For Healthcare Providers



The Problem:

Patients and family members of patients are looking for online resources from healthcare providers to learn more about the COVID-19 pandemic, and they need to know what health care services are currently available and not available.

Medical Directors are determining what services are and are not available based on the severity of COVID-19 in their area.

Marketing departments for healthcare providers worry about patients' experiences and informing them of what services are currently available.

The Solution:

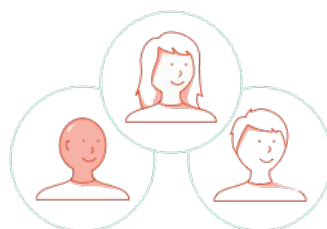
COVID-19 Community Bolt enables the Marketing department to publish, in a no-code solution, public-facing resources to inform their patients and the local community of what services are available. The Bolt includes a community template that is easily installed, configured, and modified to enhance Health Cloud. The Bolt consists of the following elements:

1. Public - Specific Information — A section to publish updates and self-help articles that can be configured as needed by any healthcare provider using Health Cloud.
2. CDC Links/Section — Section containing the CDC's self-tracker for patients/consumers directed to <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
3. Consumer Intake Feature — Section containing a web form to collect necessary demographic information and create follow-up items for a provider to assist in a triage queue.



Advantages and Benefits:

- The Bolt can divert some potential patients to use online resources and/or request a follow-up contact with a provider's healthcare employee.
- Leverage links to local, regional, and national resources.
- Branding: The healthcare provider can customize the Bolt with its own logo, colors, fonts, images, and header/banner.
- A capture form is available within the Bolt allowing healthcare providers options to configure workflow and follow-up tasks within their capacity constraints.
- Feeds data for Reports and Dashboards so Marketing and Medical Directors can action from developing trends.
- Works with:
 - Health Cloud
 - Any Community license
 - Geneia's Theon® Platform for Care Management of COVID-19 Patients



Let's Talk

bolts@codescience.com | 1-423-954-7400