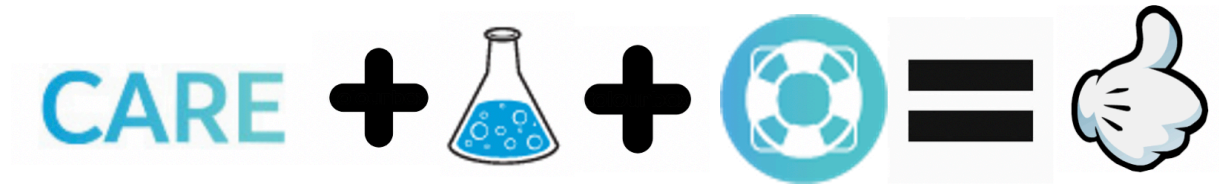


How does Salesforce CARE, Salesforce Labs Crisis App and Lifeguard COVID-19 Response Kit work together?



Salesforce CARE for Employees and Customers

Type: Standalone Org

Conditions: 90 Day Trial

Use Case: Excellent way to showcase Salesforce Service/ Support Tools.

Features: Service Cloud, Knowledge, SMS, myTrailhead, SFDC Maps, Communities, Einstein Bots, CMS Content

Salesforce Labs: Crisis App

Type: ISV app that can be installed within an existing SFDC org

Conditions: Free. Does not Expire

Use Case: Business Continuity Management/ Crisis Management

Features: Track Impact to People and Locations, Request Management, Crisis Assistance, Business Continuity Plans

Lifeguard Solutions: COVID-19 Response Kit

Type: ISV app that can be installed within an existing SFDC org

Conditions: Free. Does not Expire

Use Case: Pre-configured for COVID-19 Specific Workflows

Features: COVID-19 Self Report Form, Risks & Controls, Quarantine/ Isolation Protocols, Return to Work, Audits/ Checklists, Corrective/Preventive Action, Injury and Illness Tracking, Location Management