

*Sine Cera*

**REPORT**



2019

**CANDORIS**<sup>SM</sup>



# Letter from the PRESIDENT



Here at Candoris, we use the word **mission** a lot – the mission of our company, our team, our customers, and the nonprofits we partner with. But it's not just a word to us. Our reason for creating Candoris and the reason that our people are passionate about their daily work is to make a difference in the lives of colleagues, clients, communities, and those less fortunate. By leveraging technology, innovation, and the relentless pursuit of customer satisfaction, we strive to impact the world by strengthening those who need it most.

Candoris has been blessed to work with many stellar customers in 2019. From internationally-respected healthcare institutes and regional emergency services centers, to nonprofits serving hands and hearts in the most remote areas around the globe, to small businesses and churches active in their communities, we're honored to be a chosen partner in these stories of illuminating lives with passion and talent. It's because of our customers that we can grow and give and serve.

In the following pages you'll see highlights of the opportunities that we were enabled to do in 2019. We chose to call this the **Sine Cera Report** because this term is core to our values. The O in the Candoris logo was designed to represent the layers of a hand-thrown clay pot. In the ancient world, artists and merchants took to differentiating authentic pottery from defective, wax-filled pieces by stamping them with the words **sine cera**, or **without wax**. Only authentic pottery could withstand fire and be used as cookware without melting apart, and so this became a measure of authenticity. This impact report was driven by a desire to be authentic and transparent and to share our story.

We built Candoris to be a different kind of company – one that would do what's right and would make a difference with our technology, our expertise, and our mission. Thank you for partnering with us on this journey.

*S. Van Der Ploog*

**Stephan Van Der Ploog**

President & Chief Accountability Officer



# OUR MISSION

Candoris is a service provider committed to customer success and delivering digital solutions of lasting value. Our team of technical pathfinders empower organizations to confidently embrace digital transformation through Data Center Solutions, Software Engineering, Salesforce Consulting, and Managed IT Services. Our missional goal of *impacting children* around the world with medicine, education, and clean water is driven by core values, and our team is inspired by the belief that time, talent, and resources are given to *serve others*.



# 893

Hours of VTO used  
by Candorians in 2019

# CORE VALUES



**Humility, Unity, Truth; Absence of  
Negativity, Politics, and Selfishness**



**Creating and Leveraging  
Innovation to Solve Problems**



**Respect and Honor Family  
and Life Priorities**



**Intentionally Impacting Others Through  
Profits and Servanthood**



**Steadfast Commitment to  
Doing the Right Thing**

# Mission in Action



# Inspired by



our departed dear friend and colleague *Nate Kirby*, who modeled servant-leadership in many practical ways, Candor's teammates spread out into the local community as an army in green each year.

## NATE KIRBY DAY 2019

**2019:** Caring Cupboard, Ronald McDonald House, Lebanon Rescue Mission, Annville Township



## American Heart Association

We sponsor the American Heart Association - Lebanon, PA Division Heart Ball every year.

In 2019, President Stephan Van Der Ploog and his wife Melanie chaired the event.



## CPR



We purchased an AED and covered the cost of First Aid & CPR/AED certification for our team.

# Heart Health





# International

CURE International is a nonprofit organization that provides world-class surgical care to children in 14 underserved countries around the world.

## THE PARTNERSHIP

We are helping offset the cost of medical training for a soon-to-graduate Ugandan neurosurgeon who will treat children at the CURE Children's Hospital of Uganda. Dr. Katungi is from western Uganda and is in his third year of training at the Division of Neurosurgery at the University of Cape Town. Once his specialized training is complete, he will return to CURE Uganda to perform 400-500 surgeries for babies and children every year.

**7,530**

Total Ugandan  
Outpatient Visits

**1,530**

Total Ugandan  
Procedures





# EAGLES AUTISM CHALLENGE

PRESENTED BY  **Lincoln**  
Financial Group®

The annual signature event of Eagles Autism Foundation, raising funds for autism research and care

## THE PARTNERSHIP

As part of our 3-year Eagles partnership to enhance their IT infrastructure, Candoris is a proud Community sponsor of the Eagles Autism Challenge.

# \$6 Million

Raised in the first two years







# The Bethanie Foundation



The Bethanie Foundation gives access to education and meals to over 300 children, and establishes areas of worship in remote outskirt towns.

# 300

CHILDREN CARED FOR



# Love and Grace Ministries - Haiti



L&G is a Christian ministry that encourages boys to grow into educated men by caring for and empowering them with housing, food, medicine, and access to education and tutoring.

- **Long-Distance Adoption** – Candoris staff individually sponsor children
- **Giving Tuesday 2019** – Candoris did a company match and the marketing team assisted L&G with developing fundraising content

# 26

BOYS CARED FOR



# TOGETHER WE RISE



TWR is an organization that seeks to better the lives of children in foster care.

## WE ASSEMBLED:

THE PARTNERSHIP

10

stuffed  
duffel bags

15

bikes

35

skateboards

50

helmets





# Community Impact Initiatives

**Relief services**

**Faith-based nonprofits**

**Orphan & foster care agencies**

**Education & athletics**

**Community organizations**

**Associations & clubs**

2019

**40+**

DIVERSE RECIPIENTS



**United States**

**Bahamas**

**El Salvador**

**Haiti**

**Brazil**

**Uganda**

**Nepal**

*Giving Footprint*

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**Customers have enabled Candorians to offer 2000+ hours of volunteer time off to date and to give abundantly.**

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*Cheers*

**to doing a world of good in 2020 and beyond!**