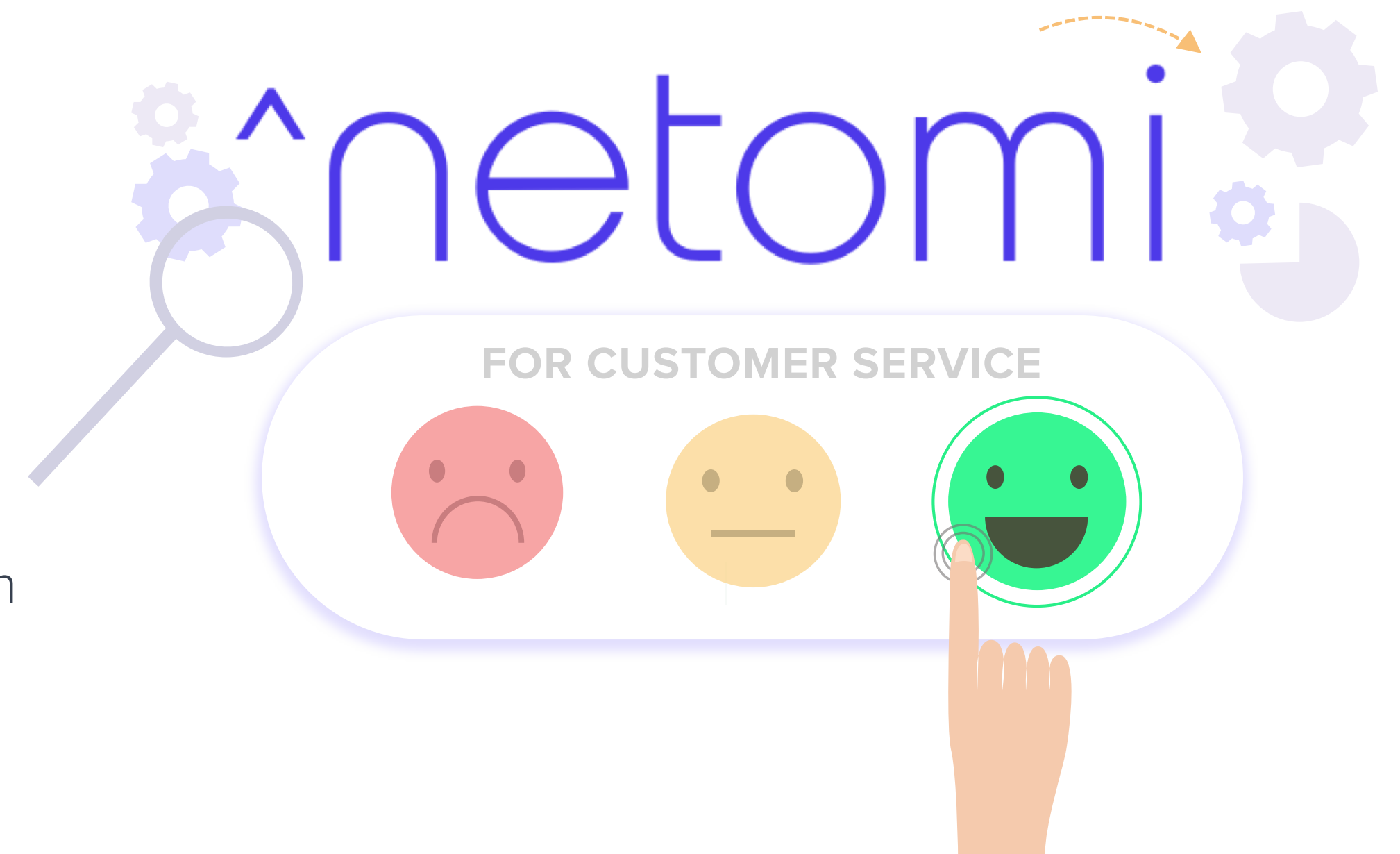


The time to adopt AI for customer service is now

Customers today expect more: Immediate resolutions, not delayed responses. Personalization, not generalization. Any channel, not a single channel.

To provide a world class customer experience that drives loyalty and unlocks new revenue, companies need to adopt AI. AI chatbots resolve up to 70% of customer service tickets immediately, without any human intervention. This frees up human agents to focus on complex issues. The result is lower resolution times, reduced costs and increased customer happiness.



You can't afford to wait to adopt AI for customer experience

AI is here now

AI is now successfully used in everyday life including driving, buying a home and surgery. As proof, Tesla's stock is up 750% in one year. Opendoor, which uses AI to value and buy homes, is valued at \$5B. And AI-assisted orthopedic surgery resulted in 5x fewer complications.

The cost benefits with AI are undeniable

265 billion customer support requests made every year, costing \$1.3 trillion. AI can automatically resolve up to 70% of customer services immediately, without any human intervention.

- CHATBOTS JOURNAL

Your customers no longer accept poor customer service

90% of Americans use customer service as a deciding factor when choosing to do business with a company.

- AMERICAN EXPRESS

Customer service can be a revenue generator

Businesses can grow their revenue by as much as 8% above competition when the customer service experience is improved.

- BAIN AND COMPANY

Customer service is now a business risk or opportunity

Failing to meet customer expectations is two times more destructive than exceeding them.

- KPMG

Turn customer service into a competitive differentiator

By 2021, more than 50% of enterprises will spend more on bots than traditional mobile.

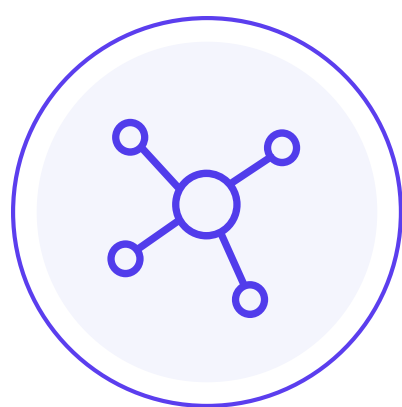
- GARTNER

Prioritize C/X? AI is essential

AI holds the keys to delivering the world-class experience that your customers expect. Meet your customers on the channels they love. Scale up and down in seconds as ticket volume changes on a moment's notice. AI for C/X spurs customer happiness, builds loyalty and unlocks new revenue like never before.

It's incredibly easy to get started

Get up and running within 2-4 weeks on email, chat, social or voice.



Rapid training leveraging your historical data



Seamless integration with your existing agent desk platform



White-glove customer success team manages the entire process

We're trusted by leading brands

WESTJET



FIGO
PET INSURANCE

Mellanox
TECHNOLOGIES

megabus.com

FRESHLY

GRUNDFOS



Kimberly-Clark

Singtel

About Netomi

Netomi's Customer Experience AI platform automatically resolves customer service issues at the highest rate in the industry. The company's patented AI delivers unsurpassed accuracy and customer satisfaction, yet is surprisingly easy to deploy and use. It works seamlessly alongside your live agents and business systems to provide autonomous resolution via chat, social, voice and email. Netomi enables a world-class customer experience, while simultaneously reducing support costs and unlocking hidden revenue.

Ready to get started?
Email info@netomi.com today!