Master the Salesforce Selling Advantage

SalesAndTechnology.com





YouTube Videos provided by Salesforce to prepare for the Lightning Experience:

/ideo Name and Link		
•	What is CRM?	2:20
•	Salesforce Sales Cloud Overview Demo	2:01
•	Lightning Experience: Let's Take it for a Spin	4:26
•	Search in Salesforce (Lightning Experience)	2:05
•	Salesforce Lead and Campaign	1:32
•	Accounts and Contacts Management - Sales Cloud Demo	0:47
•	Opportunity Management - Sales Cloud Demo	0:56
•	Reports and Dashboards - Sales Cloud Demo	0:58
•	Connecting to Salesforce in Outlook	3:37
•	Working with List Views (Lightning Experience)	4:06
•	Salesforce Files in Lightning Experience	2:30
•	Work Your Opportunities and Manage Your Pipeline (Lightning Experience)	4:16
•	Use Tasks to Boost Sales Productivity (Lightning Experience)	4:28



Trailhead Modules recommended to familiarize you with the Lightning Experience

Learn Salesforce with Trailhead: Click here or navigate to Trailhead.Salesforce.com

Trails	Time	Trail Modules
<u>Trailhead Basics</u>	~15 min	Getting Started With Trailhead
		Find Your Way Around Trailhead
		Troubleshoot and Find Answers to Common Questions
Sales Cloud: Quick Look	~45 min	Get to Know Sales Cloud
		Grow Your Business with Sales Cloud
		Measure Sales Metrics that Matter
		Learn About the Salesforce Platform Advantage
Learn to Work in Lightning Experience	~1 Hr	Get Your Bearings
		Navigate Around
		Work with List Views
		Work with Your Data
Leads & Opportunities for Lightning Experience	~1 Hr	Create and Convert Leads
		Work Your Opportunities
		Visualize Success with Path and Kanban
Accounts & Contacts for Lightning Experience	~30 min	Get Started with Accounts and Contacts
		Understand Account and Contact Relationships
Opportunity Management	~30 min	Work as a Team to Build a Strong Pipeline
		Qualify and Route Leads to Your Reps
		Manage Opportunities to Close Deals
Total Estimated Time To Complete	4 Hours	