

Cybersource and Salesforce Order Management

Secure payments for customer centric commerce



Consumers expect a smooth and straightforward buying experience, whether they 'buy online, ship to home' or 'buy online, pick up in store.' To maintain brand confidence and loyalty, retailers must deliver nothing less than a seamless experience. Salesforce Order Management delivers on the buy, fulfill, and service anywhere needs of today's retailers, with a single, unified customer-centric platform for managing orders, payments, customer records, fulfillment, inventory visibility, business processes, customer care, and invoicing.

Salesforce and Cybersource, a global leader in payment management, have partnered to ensure the essential payments element of the buying experience is secure and simple, however and wherever a customer is ordering. Cybersource has over 2 decades experience of delivering innovative payments and offers unrivalled payments reach and security that can help you operate with agility, grow revenue, and reduce risk.

The importance of acceptance

One of the key factors to financial success and customer satisfaction is the ability to take payments in a fast, efficient way. With Cybersource, you get reliability as standard, with a platform built on Visa's global processing network, as well as unparalleled access to a range of different banks around the world - we're in 190+ countries and territories. Select a bank that meets the regional needs of your customer and take payments in new markets with ease. The Cybersource network delivers choice and connection to merchants wanting to offer the best possible local shopping experiences.

Deploy quickly with Cybersource

Access the Cybersource Integration for Order Management via the **AppExchange**. The integration is written in simple yet powerful REST API, offering reliability and ensuring that the technical integration is straightforward and deployment time is reduced.

We accept credit card payments, Apple Pay and Google Pay. Visit the **AppExchange** for further information.

