



Giving our customers another option to try and resolve a heating problem with our help remotely is very appealing. This tool can be used anywhere at any time, the possibilities are endless!

- Customer Care, Atco Gas

ICwhatUC enables virtual work for the mobile workforce in an amazingly simple way.

Every day, millions of trips are made to job sites where estimates, site inspections, and customer fixes are required. Workers can arrive with the wrong tools or information which end up creating expensive additional trips and wasting valuable time. And yet, business rolls on...

There is a better way to connect workers and customers to solve problems, save money, and save time. ICwhatUC connects instantly to any smartphone with a single tap; meaning there is no app download or account setup required.

Customers receive a customized ICwhatUC link via SMS to connect them in a seamless video session. These sessions allow your team to direct your customers through tasks remotely using industry leading augmented reality markup for efficient resolution. You reduce your service costs by up to 90% while reducing travel and site risks, and creating a data rich video asset. Your customer receives hands on service solutions in minutes. Or what we call a "win-win".

ICwhatUC features:

- Custom branded messaging and whitelabelling
- Leading AR markup
- Recording and storage of all customer interactions, for liability and learning
- Security and privacy by design

You've already got an incredible team who are accustomed to working with photo and video. Why not allow them to do the same work in a secure, branded, enterprise way and capture customer data to run your business better?

It's time for your "win-win".