

Customer Success Story

Utah State Board of Education (USBE)

The Utah State Board of Education provides programmatic and fiscal support to public education organizations across the State of Utah. Apart from supporting public education, USBE supports student services such as Child Nutrition (free and reduced lunch program), Anti-bullying, Career & Technical Education, Driver's Education, Online Education, and Suicide Prevention programs. Additionally, the Department provides teacher training/effectiveness programs and promotes education-centric legislation.



of Grant Staff & Recipients
1,400 Individuals



Volume of Grants
\$4.5 Billion



Key Grant Programs
Min. School Program (MSP)

The Challenge



Managing \$4.5 billion in grants on 40+ spreadsheets. Highly error-prone approach in high volume, high stakes environment



Undetected overpayments to recipients, non-compliance with award contracts, and Single Audit findings



Inundated with operations-related emergencies vs. driving better grant outcomes



Lack of transparency, awareness, and trust among constituents – internal and external

The GovGrants® Advantage

Since the launch of GovGrants in May of 2018, USBE has automated the entire grant lifecycle management from publishing programs, receiving electronic applications, conducting reviews, awarding grants, and monitoring post-award events. USBE has experienced the following benefits:

- **Time Savings** - Automation of payment processing through integration with State Financial system has reduced effort from weeks to hours.
- **Faster Payments** - 80% reduction in time in processing MSP payments using Direct Awards and bulk payments.
- **Staff Optimization** - 3 staff previously focused on financial operations and reconciliation efforts are now focused on working with recipients on grant outcomes.
- **Real-time Visibility** - Complete 360° visibility and awareness among school districts and community-based organization with respect to their grant portfolio, payments, compliance, and risks
- **Less Risk and Waste** – System-driven checks and notifications in alignment with Single Audit findings
- **Payment Accuracy** - Zero (0) payment processing errors for \$1.2 billion dollars of payment.

With the simple, user-friendly, centralized grants management system – GovGrants – the State has been able to increase its overall productivity by approximately 35%.