



Customer Success Story

Louisiana Community and Technical College System (LCTCS)

LCTCS aims to provide Louisiana residents access to adult education and workforce training opportunities to enhance their marketable skills and pursue more diverse career options.



of Grant Staff & Recipients
210 Individuals



Volume of Grants
\$21 Million



Key Grant Programs
Perkins Career; Technical Education; Adult Education

The Challenge



Lack of real-time reporting tools and structured data



Poor collaboration and sharing between recipients and grants staff



Numerous errors and inefficiencies due to manual business processes and paper-based forms



Absence of grant performance metrics

The GovGrants[®] Advantage

GovGrants was configured and deployed to support LCTCS's grant calendar in less than six months. The implementation included in-person training for all of LCTCS' recipients, while paper-based applications were created directly within GovGrants. Since launch, LCTCS has seen the following benefits from using GovGrants:

- **More than 50%** reduction in data errors resulting from near elimination of manual data entry and business validation rules.
- Automated reminders and workflow-driven tasking have increased LCTCS grant staff productivity by **more than 35%**.
- Time to review recipient applications has been cut by **more than 50%** given higher quality applications and aggregated review data.
- LCTCS now allows auditors to simply log into the system in read-only mode, saving **100+ hours** of audit preparation work.



"[GovGrants] just goes above and beyond that because it pulls everything into one place. We wouldn't be able to do what we're doing now without this system."

— Gerald Paul Mayeaux, Associate Director of Fiscal Affairs at LCTCS