

Value Delivered

- Streamlined transition to Service Cloud and Field Service Lightning with less risk.
- Jolt expertise and best practices derived from 170+ service engagements.
- Preconfigured Service Cloud/ Field Service Lightning best practice functionality.





Contact Jolt Today

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> 2.8 million Customer interactions improved (annually)

> > 12,800 Field technicians empowered

170+ Client engagements completed

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LIGHTNINGJOLT

ServiceMax to Salesforce FSL Migration

Jolt Consulting Group's *LightningJolt*SM is the blueprint for companies to migrate from ServiceMax to Salesforce's Service Cloud / Field Service Lightning solutions.

Jolt's team of experts will provide a seamless transition to assist organizations realize the value of Service Cloud and Field Service Lightning by providing access to migration tools and best practice configurations.

LightningJoltSM Features

As part of *LightningJolt*SM, Jolt Consulting Group will provide:

- Jolt developed proprietary ServiceMax to Service Cloud / FSL migration software automating object and field mappings and data migration.
- Jolt designed proprietary Service Cloud / FSL best-in-class workflows immediately available to the customer.
- ServiceMax product and implementation experience honed from more than 30 ServiceMax implementations that will aid in minimizing transition risk.
- Salesforce expertise and knowledge enabling the business objectives.
- Service domain expertise regarding best practices to elevate service organizations.



About Jolt Consulting Group

A provider of transformational business and technology services for organizations specializing in field service and customer service management. Jolt Consulting Group enables organizations to connect more deeply with their customers through comprehensive business analysis, effectively managing change, and by selecting and deploying enabling technologies. Jolt's team is comprised of industry veterans who each year have improved over 2.8 million customer experiences. Jolt's experienced consultants have led service organizations, run technology companies that offer solutions to the service industry, worked as service industry analysts, and have deployed dozens of solutions in service organizations across a wide variety of industries