

All-In-One Insurance Solution

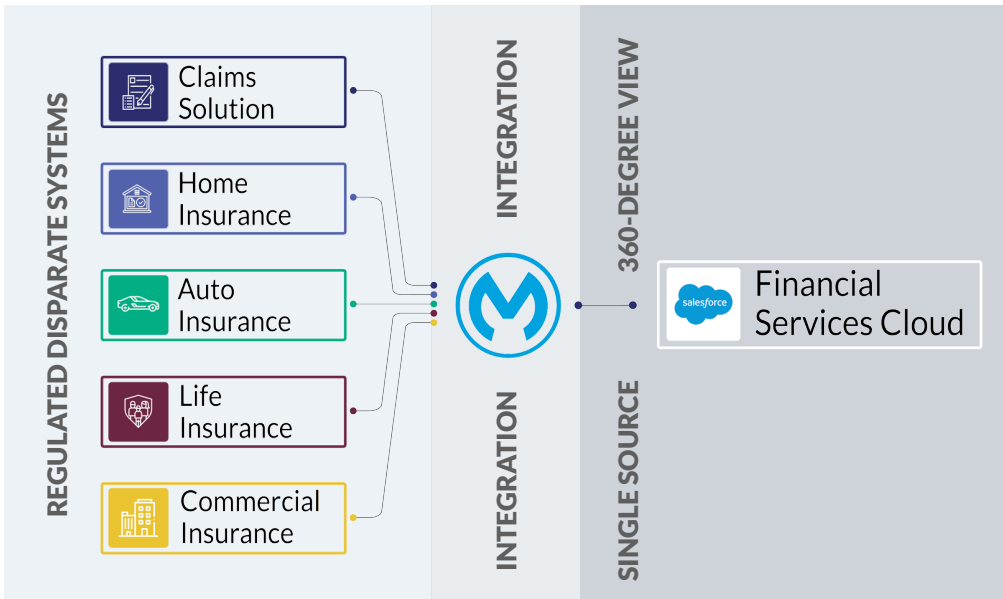
Solution Overview

EMS Consulting provides a streamlined, automated solution for any insurance shop built on scalable, enterprise Salesforce products that utilizes the industry standard data model for insurance. Our solution offers:

- ▶ Virtual portal allowing customers to view claim status, upload documents and access policy information
- ▶ Enhanced communication for policy holders and agents
- ▶ Unified mobile portal for submission of claims
- ▶ Advanced collaboration features (i.e. live chat, online scheduling, self-serve knowledge search)
- ▶ Online request submission, case management, and routing for requests related to quotes, cards, policies, and renewals
- ▶ Auditing capabilities with dashboards and actionable decision points
- ▶ Automated workflow and routing of claims with SLAs
- ▶ Customized forms with electronic signatures and automated workflows

Our Insurance Solution Solves Challenges:

 Disparate Systems & Databases	 Underutilized Data for Decisions	 No Single Source of Truth
 Lacks Collaboration Capabilities	 No 360-Degree View	 Operational Efficiencies
 Minimal Integration to Core Systems	 Lack of Timely & Relevant Information	



Why EMS Consulting?

We understand the industry and how to **customize appropriately for insurance firms**. EMS Consulting has deep knowledge and experience with **custom integrations** and our experts will help you **optimize system functionality and performance**.