

Cloud Advisor



Why Choose Cloud Advisor?

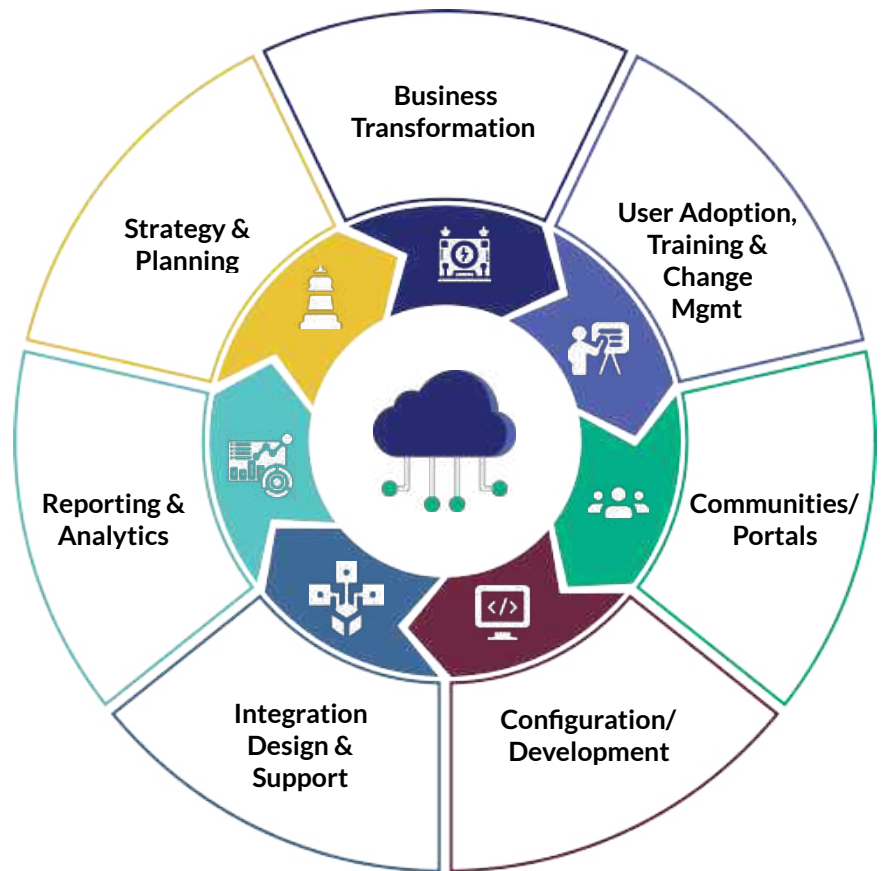
Our Salesforce Cloud Advisors will be an extension of your organization. We have a dedicated team of Salesforce experts to support your organizations requirements when you most need it. EMS provides competitive pricing comparable to hiring a single resource, but with a wide range of skillsets that are nearly impossible to find in one person.

How Will Cloud Advisor Benefit Your Organization?

Your Advisor will help you uncover innovative opportunities to optimize value from your investment. Instead of just depending on one resource, you'll get the knowledge and experience from the entire Cloud Advisor Delivery Services team with over 100+ certifications. We understand all aspects of the Salesforce Platform and can help guide you.

- ▶ Personalized support model of Advisors
- ▶ Coverage 52 weeks/year
- ▶ In-depth functional & technical skillsets
- ▶ Extensive MuleSoft integration experience
- ▶ Program oversight to meet critical deadlines

We provide resources to handle all your Salesforce tasks including:



What's Included?

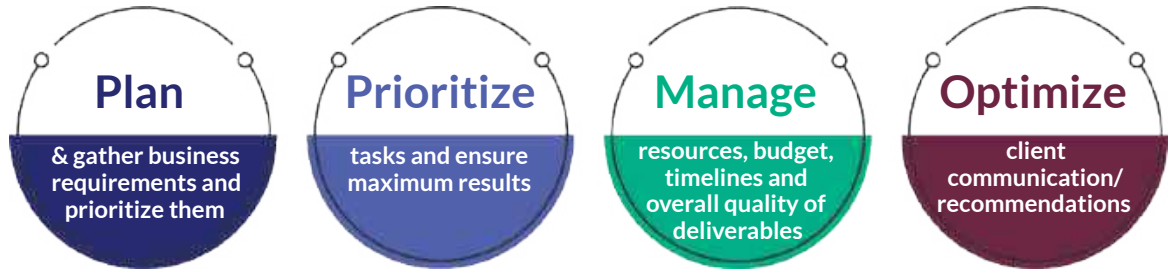
The focus of our EMS Cloud Advisor service offering includes: Project Oversight/Management, Configuration & Development, Strategy & Design and Technical Support! We offer a hybrid model of support with a choice of Advisor Plans to fit your needs.

Additional Expertise

- ▶ MuleSoft Expert Services
- ▶ Digital Marketing Advisory
- ▶ Integration Architecture

Project Oversight/Management

As your Advisor, we build a unified approach with full transparency throughout all your projects jointly:



Configuration & Development

Our Cloud Advisors will handle your configuration and development requests with ease by leading sessions to validate:

- ▶ Creation of new workflows, validation rules, process builder and flows
- ▶ Create new fields, objects, reports & dashboards
- ▶ Manage developers to build Visualforce and/or Lightning components
- ▶ Provide testing to ensure that your solutions are of highest quality



Strategy & Design

EMS will be your Trusted Advisor and optimize the most value from your Salesforce platform.

- ▶ Provide strategic planning services bi-weekly with our experts
- ▶ Keep you abreast of all the new features Salesforce rolls out
- ▶ Provide technical direction around design, best practices and other technical considerations
- ▶ Plan and prioritize your initiatives to drive user adoption and value

Technical Services

Cloud Advisor has a team of MuleSoft experts to lean on to plan and execute an enterprise integration strategy. Our technical services team includes application development, integration, customization, migration, and other offerings as a part of our Salesforce Cloud Advisory services.