

# Work.com Quick Start from Rackspace Technology

Helping customers get back to work.

## Work.com packages

Work.com Quick Start packages from Rackspace Technology offer customers a fast way to put in place the basic elements needed to reopen the workplace in a controlled manner.

### Work.com Command Center + Employee Wellness Surveys

Feature	Included
New Org Basic Setup	✓
User Setup and Provisioning*	✓
Update Security Settings	✓
Load Required Data*	✓
Command Center Configuration	✓
Authorization Form	1
Email Template	1
Wellness Survey	1
Wellness Check Community	1
Locations with Hierarchy	Up to 5
Number of Employees	Up to 4,000
Automated Process	1
Train-the-Trainer Recorded Session	✓
<b>Timeline: 3 Weeks</b>	<b>Price: \$28K</b>

### Add-on: Contact Tracing

Feature	Included
Employee Care Program	✓
Load Required Data*	✓
Consent Document	1
Assessment Survey	1
Standard Contact Tracing Graph	✓
Employee Health Status Report	1
Train-the-Trainer Recorded Session	✓
<b>Timeline: 2 Weeks</b>	<b>Price: \$15K</b>

\* Restrictions apply

## The Rackspace Technology™ Edge

Rackspace Technology is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2020 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 120 countries
- Salesforce Platinum Partner
- Over 500 Salesforce certifications worldwide
- Salesforce cloud expertise
  - Sales Cloud and CPQ
  - Service Cloud and FSL
  - Marketing Cloud
  - Community Cloud
  - Platform & Apps
  - Analytics
  - Integration
- 1,400+ Salesforce customers
- 2,800+ Salesforce engagements

## Add-on: Shift Management

Feature	Included
Facility Plan with Maximum Occupancy	1
Standard Mobile Support	✓
Training on Standard Availability Request Feature	✓
Train-the-Trainer Recorded Session	✓
<b>Timeline: 2 Weeks</b>	<b>Price: \$15K</b>

### Assumptions

- Client has already defined a strategy for how workers will return to their facilities.
- A net new SFDC organization has or will be purchased, and this project will be implemented prior to any other configuration.
- Email addresses will be available for all persons entered into Work.com.
- This is a standard implementation effort based on a single org..

### The Advantages of Partnering with Rackspace Technology

**Experience:** With operations in multiple countries and shared offices, Rackspace Technology understands the challenges to re-opening the workplace and is able to advise and guide you on that journey.

**Shared cross-industry insight:** Rackspace Technology has ongoing dialogues with over 1,400 customers — all with differing situations to overcome. These insights have been consolidated and anonymized to draw out common solutions and share them with others.

**Outcome driven:** Because your particular set of circumstances is unique, Rackspace Technology will spend time understanding what they are to start with and only once they have been documented and confirmed by you will Rackspace Technology jointly explore the solutions options open to you and help you decide the right path forward.

### Exclusions

#### Quick Starts do not include:

- Custom Lightning Pages
- AppExchange Packages
- Third-Party System Integration
- Custom Code or Components
- Custom User Interface
- Custom Sharing
- Process Improvement or Documentation
- Data Extraction/Cleansing / Transformation/Manipulation
- End-User Training
- Multi-Currency
- Multi-Language
- Mobile Configurations
- Custom Report Types
- Migration of Unstructured Data (PDFs, Images, Attachments, etc.)
- CSS
- Compliance Considerations
- Multiple Business Entities
- Status Reports

### Take the Next Step

Let's talk about how Salesforce expertise from Rackspace Technology helps you achieve your goals.

Learn more: [www.rackspace.com/salesforce](http://www.rackspace.com/salesforce)  
Call: 1-800-961-2888