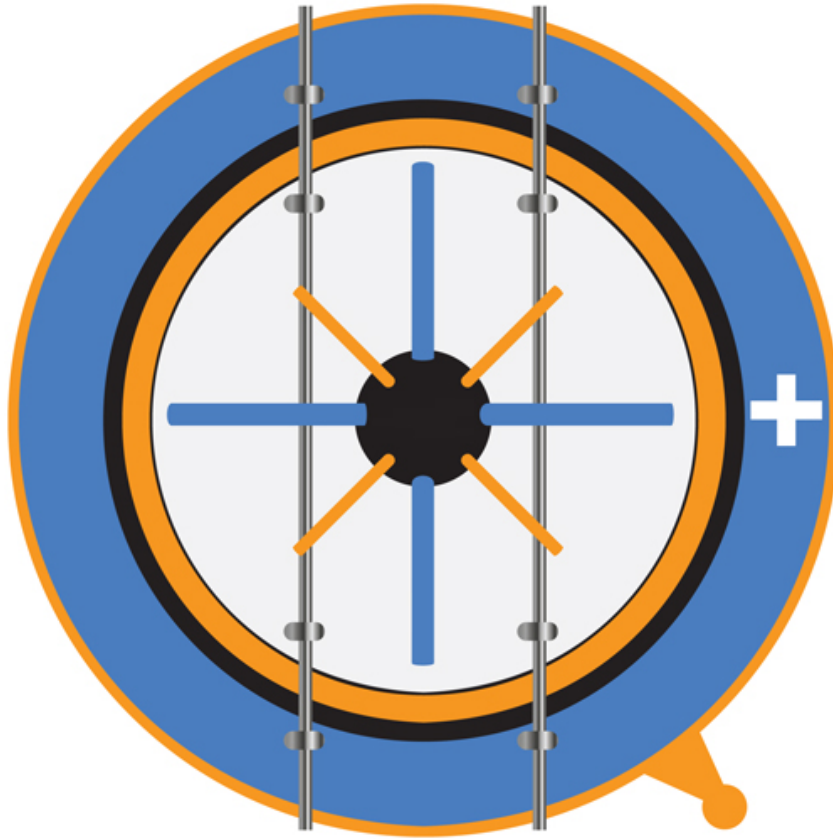




QStorage+

FAQ

Functionality

This app allows your company flexible storage space in the cloud. The following pages will guide the user through setting up the app and starting to store your files and/or share them with others.



How do I purchase QStorage+?

You can find the app on the Salesforce AppExchange.

How do I install QStorage+?

Installation is easy. Just download, register, and install.

What if I have technical issues?

Please contact us at QStoragePlus_Support@cloudq.net and we'll be happy to help.

Is there a per-user cost?

No. You only pay for the storage space you use, regardless of the number of users.

How do use my new storage space?

Once you download and verify your account in the app, you'll be sent a user guide that will walk you through the process.

Are my files secure?

Yes. Very. Your files are stored on the AWS infrastructure.

How do I uninstall QStorage+?

You can find detailed instructions in the user guide, but if you still find yourself stuck, please contact us at QStoragePlus_Support@cloudq.net and we'll be happy to assist you.

What if I have questions not addressed here?

Please send an email with your question to our support team:
QStoragePlus_Support@cloudq.net