

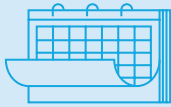
## Rapid Series

Rapid Deploy for Field Service

# AN IDEAL INITIAL LAUNCH OPTION



QUICK TO VALUE | LEVERAGE BEST PRACTICES | DESIGNED RIGHT THE FIRST TIME



6 weeks  
from  
start to finish



- Best practices
- Accelerators
- Rapid process



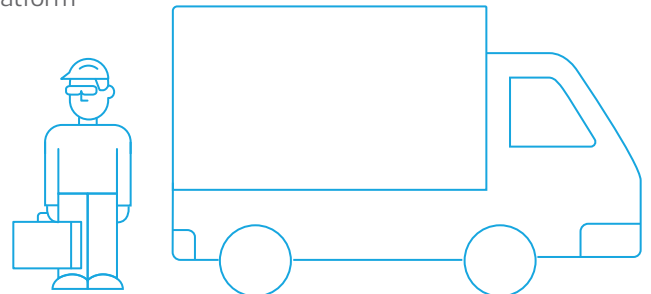
Field  
Service

### The smart quickstart

RSM's Rapid Deploy for Field Service is designed to get you up and running and delivering value quickly. The goal of the Rapid Deploy engagement is a successful quick launch that provides many key benefits, including:

- Salesforce built to manage existing and new field service process flows
- Dispatchers, field workers and managers are trained and launched to fully use the system
- System is architected using best practices to take full advantage of platform
- Ability to do your own administration going forward
- Dashboards and reports that provide full visibility
- A clear road map for future growth

Designed for a successful Phase I launch, the Rapid Deploy framework creates an initial launch that delivers value immediately and serves as a proper, scalable foundation for continued growth.



## Rapid Deploy for Field Service

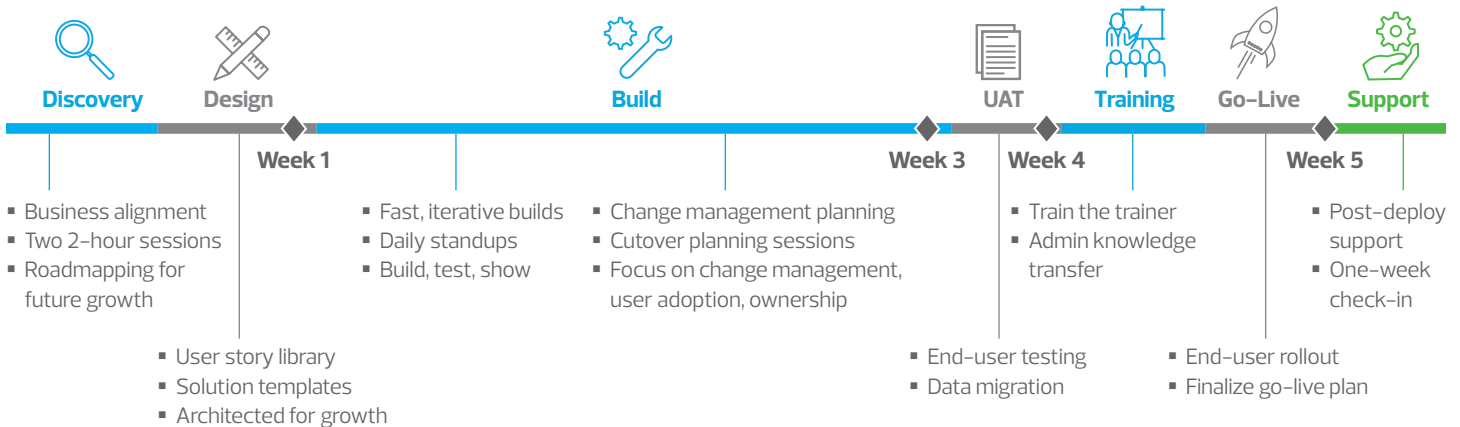
- Work types
- Product items
- Service territories
- Service resources
- Skills
- Maintenance plans
- Dispatcher dashboard
  - Assignment and utilization
- Foundational assignment rules
- Field service mobile app
- Security configuration
- Page layouts
  - Accounts, contacts, service appointments, work orders
- Custom fields
- Chatter groups
- Validation rules
- Process builders
- Reports and dashboards

## Additional Add-ons

- Booking optimizer
- Map layers
- Shapes
- Mobile app custom actions
- Geolocation of field resources
- Timecards
- Advanced reporting
- Customer experience cloud



## The Rapid Deploy process



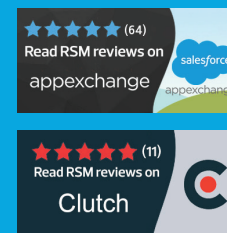
**700+**  
clients



**4.83/5**  
CSAT rating

### Other Rapid Deploys

- Service Cloud
- Digital Engagement
- Customer Experience Cloud
- Partner Experience Cloud
- Service Cloud Voice
- Sales Cloud



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**rsmus.com**

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