XENOGENIX

Expert for a Day

Have your own Salesforce expert on-site for a day

Our Expert for a Day service is a cost effective way to have an experienced Salesforce Consultant available onsite for a mixture of consultative and hands on assistance to help you get the most out of your investment in Salesforce.

Do you need some help to improve the performance of your Salesforce system so it delivers the results you need?

Despite its ease of use, it can sometimes take a lot of effort to figure out how to get Salesforce to do exactly what you want it to.

For many organisations Salesforce training occurs only at launch and over time users can develop practices which result in the application not being used correctly, which undermines the quality of information in the system.

If you don't have the time or resources to decipher the administrator guides and make necessary system changes or the knowledge and expertise to prepare and deliver effective training then our Expert for a Day service is the answer.

Xenogenix improve the way people, processes, and systems work together
via a single world-leading cloud platform,
so that our customers can compete in a digital world.

salesforce
PARTNER

www.xenogenix.co.uk

Configured entirely around your needs we can:

- Address those common 'how should I do this' queries
- Fix configuration issues so the system does what you want it to
- Carry out system modifications and provide knowledge transfer to your System Administrator
- Demonstrate & implement new features & functionality to further improve efficiency
- Provide professional needs based training to your end-users

Our Expert for a Day service will ensure you get the most out of your investment in Salesforce.

Prior to meeting with you, we carry out an on-line audit of your current Salesforce system and configuration. After the online audit we arrange a workshop with you to:

- Define and document your business processes and system configuration
- Understand your operational requirements
- Identify what could be improved
- Change the design of your data model to align to the processes
- Agree any further change and development requirements we feel you could benefit from
- Use the balance of the time to modify the system, show you better ways of working, share best practices, solve problems or deliver training

You prioritise what is most important to you and what you would like us to focus on and we will get on with the job in hand.

To find out more about our Salesforce support services please contact us at:
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www.xenogenix.co.uk

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