

Supplier Quality Management

Build a Culture of Quality with Your Suppliers

Effective Supplier Quality Management is critical in managing the impacts on the Total Cost of Quality (TCoQ), brand equity, customer satisfaction and patient safety. Suppliers are an integral part of the supply chain, and disparate quality processes are being strained with the increasing complexity of the supplier network, exposing a company to undue risk.

From qualification to incident management and analytics, TrackWise Digital's Supplier Quality Management solution allows quality teams to effectively manage and digitally collaborate with suppliers and contract manufacturers across the supply chain.

Digital Collaboration by Externalizing Your QMS

Go beyond traditional means of collaboration, such as phone and e-mail, and engage in proactive communication by collaborating with suppliers in real-time directly within TrackWise Digital.

Increase Visibility and Accountability

Reduce unintended exposure, consolidate supplier data and manage costs of audits and risk assessments with a centralized system for managing supplier data.

Reduce Supplier Onboarding Cost and Risk

Save time and money with streamlined and collaborative supplier audit, certification and material qualification processes.

Insight into Supplier Performance

Increase operational efficiency while reducing total cost of quality with robust supplier analytics and reporting capabilities.

Features



Supplier Collaboration

Collaborate with suppliers directly within TrackWise Digital Supplier Quality Management, securely and compliantly, on specific records:

- Supplier Initiated change request and corrective action reports
- Supplier self service to maintain certificates



Approved Supplier List

Manage information for supplier network with visibility to supplier site level.

- Supplier details with scorecard and risk evaluation
- Link approved materials/ingredients to manufacturing sites
- Supplier dashboard and reports based on global catalog



Supplier Onboarding

Manage supplier certifications, qualify materials/ingredients and record specifications for each site.

- Supplier site onboarding assessment
- Material qualification and site certificates



Supplier Audit

Record and catalog suppliers, perform site audits, submit findings and review corrective actions.

- Supplier site audits, corrective actions and status
- Allow suppliers to directly respond to audit findings and provide evidence of implemented corrective actions



Integrated Incident Management

Manage all internal and external incidents related to supplier materials.

- Supplier event management
- Supplier performance and risk analysis



Real-time Reporting and Analytics

Monitor complaint, quality and risk analytics related to supplier performance.

- Cost of quality analytics & risk analytics
- Operational excellence and supplier performance analytics
- Reporting on open supplier tasks/actions





Achieve Proactive Quality with TrackWise Digital

TrackWise Digital is the world's first AI-enabled quality management system. The solution's integrated modules work together to support quality and compliance and enable more efficient and effective decision-making to help organizations achieve proactive quality.

Get in Touch

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Sparta Systems, a Honeywell Company, is the world's premier provider of cloud and on-premises quality management software. For nearly three decades, companies in the life sciences have relied on Sparta for the innovative tools, analytics and expertise that speed up quality and compliance.

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