



AC eCommerce Non-Profit Edition User Guide

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Introduction

Advanced Communities provides a comprehensive eCommerce software solution for online products and service sales. AC eCommerce is built on the Salesforce platform for the Community Cloud.

We provide two types of eCommerce software: application and bolt solution. If you already have a Community and would like to add a shop as additional community pages, we recommend using the [AC eCommerce](#) app.

If you would like to create a standalone online shopping site, we recommend using the [AC eCommerce Non-Profit Edition](#) bolt solution with a prebuilt community template and pages.



Overview

AC eCommerce Non-Profit Edition is an online shop lightning bolt solution designed for use on Salesforce Community Cloud.

AC eCommerce Non-Profit Edition provides the functionality to sell all kinds of goods or services online using the ready-made community template. It accepts debit and credit card payments.

Main features:

- Ready-made lightning community template
- Configurable products with standard and custom fields support
- Product categories and subcategories hierarchy
- Product categories filtering
- Preconfigured community pages and layouts
- Stripe integration
- Flexible tax and shipping system
- Various payment methods: credit/debit card and offline payment



Installation and Configuration

Install AC eCommerce Non-Profit Edition from the AppExchange:

<https://appexchange.salesforce.com/appxListingDetail?listingId=a0N3A00000FMabRUAT>

Set up Permissions

AC eCommerce Non profit edition comes with custom objects and fields, and you need to provide appropriate access to these objects and their fields for the component to function correctly.

Set up User Profiles according to the table below.

Organization-Wide Defaults (Default External Access):

To change OWD go to Setup - Sharing Settings.

User - Read Only

Payment Transaction - Public Read/Write

Product Category - Public Read/Write

App Permissions (admin only)

AC eCommerce: Visible

Tab Permission (admin only)

AC eCommerce Settings - Default On

AC eCommerce Subscribers - Default On

Products - Default On

Product Categories - Default On

Orders - Default On

Layout Assignments

For the eCommerce application, we provided additional layouts for Order, Order Product and Product objects and a few custom fields. We recommend that you assign the following layouts to appropriate user profiles for these

objects and that you check that all available custom fields are added to the page.

Order - **Order Layout (Installed Package: AC eCommerce)**

Order Product - **Order Product Layout (Installed Package: AC eCommerce)**

Product - **Product Layout (Installed Package: AC eCommerce)**

Page Layout Assignment Order Product

The table below shows the page layout assignments for different profiles.

Edit Assignment	
Profiles	Page Layout
Analytics Cloud Integration User	Order Product Layout
Analytics Cloud Security User	Order Product Layout
Authenticated Website	Order Product Layout
Contract Manager	Order Product Layout
Custom: Marketing Profile	Order Product Layout
Custom: Sales Profile	Order Product Layout
Custom: Support Profile	Order Product Layout
Customer Community Login User	Order Product Layout (Installed Package: AC E-commerce)
Customer Community Plus Login User	Order Product Layout (Installed Package: AC E-commerce)
Customer Community Plus User	Order Product Layout (Installed Package: AC E-commerce)
Customer Community User	Order Product Layout (Installed Package: AC E-commerce)
Customer Portal Manager Custom	Order Product Layout
Customer Portal Manager Standard	Order Product Layout
Force.com - App Subscription User	Order Product Layout
Gold Partner User	Order Product Layout
High Volume Customer Portal User	Order Product Layout
Marketing User	Order Product Layout
Partner App Subscription User	Order Product Layout
Partner Community Login User	Order Product Layout
Partner Community User	Order Product Layout
Read Only	Order Product Layout
Solution Manager	Order Product Layout
Standard Platform User	Order Product Layout
Standard User	Order Product Layout
System Administrator	Order Product Layout (Installed Package: AC E-commerce)
Edit Assignment	

Object permissions and Field-level security

Objects and Fields	eCommerce Admin	eCommerce User	eCommerce Guest
Order	Read, Create, Edit, Delete	Read, Create	
Billing Address	Read/Edit	Read/Edit	
Billing Phone	Read/Edit	Read/Edit	
Billing User Name	Read/Edit	Read/Edit	

Currency	Read/Edit	Read/Edit	
Order Amount	Read/Edit	Read/Edit	
Payment Method	Read/Edit	Read/Edit	
Shipping Address	Read/Edit	Read/Edit	
Shipping Phone	Read/Edit	Read/Edit	
Shipping Rate	Read/Edit	Read/Edit	
Shipping User Name	Read/Edit	Read/Edit	
Tax	Read/Edit	Read/Edit	
Order Product	Read, Create, Edit, Delete	Read, Create	
Product Options	Read/Edit	Read/Edit	
Product Title	Read/Edit	Read/Edit	
Product	Read, Create, Edit, Delete	Read	Read
Product Attribute Set	Read/Edit	Read	Read
Product Code	Read/Edit	Read	Read
Product Description	Read/Edit	Read	Read
Product Description (RichText)	Read/Edit	Read	Read
Product Name	Read/Edit	Read	Read
Product Options Set	Read/Edit	Read	Read
Product SKU	Read/Edit	Read	Read
Stock Quantity	Read/Edit	Read/Edit	Read
Taxable Product	Read/Edit	Read	Read

Visible in Community	Read/Edit	Read	Read
Price Book	Read, Create, Edit, Delete	Read	Read
eCommerce Subscribers	Read, Create, Edit, Delete	Read, Create	Read, Create
Subscriber Email	Read, Edit	Read, Edit	Read, Edit
Featured Product to Category Assignments	Read, Create, Edit, Delete	Read	Read
Sort Order	Read, Edit	Read	Read
Product	Read, Edit	Read	Read
Product Category	Read, Edit	Read, Edit	Read
Payment Transactions	Read, Create, Edit, Delete	Read, Create	Read, Create
Amount	Read, Edit	Read, Edit	Read, Edit
Brand	Read, Edit	Read, Edit	Read, Edit
Card Last Digits (last 4)	Read, Edit	Read, Edit	Read, Edit
Currency	Read, Edit	Read, Edit	Read, Edit
Failure Message	Read, Edit	Read, Edit	Read, Edit
Order	Read, Edit	Read, Edit	Read, Edit
Paid	Read, Edit	Read, Edit	Read, Edit
Payment Method	Read, Edit	Read, Edit	Read, Edit
Status	Read, Edit	Read, Edit	Read, Edit
Transaction ID	Read, Edit	Read, Edit	Read, Edit

Product Categories	Read, Create, Edit, Delete	Read	Read
Active	Read, Edit	Read	Read
Background File Name	Read, Edit	Read	Read
Landing Content	Read, Edit	Read	Read
Parent Category	Read, Edit	Read	Read
Show Featured Products	Read, Edit	Read	Read
Show Landing Content	Read, Edit	Read	Read
Show List of Products	Read, Edit	Read	Read
Visible in Navigation	Read, Edit	Read	Read
Product to Category Assignments	Read, Create, Edit, Delete	Read	Read
Primary Category	Read, Edit	Read	Read
Product	Read, Edit	Read	Read
Product Category	Read, Edit	Read, Edit	Read
Shopping Cart Items	Read, Create, Edit, Delete	Read, Create, Edit, Delete	Read, Create, Edit, Delete
Product	Read, Edit	Read, Edit	Read, Edit
Quantity	Read, Edit	Read, Edit	Read, Edit
Shopping Cart	Read, Edit	Read, Edit	Read, Edit
Shopping Carts	Read, Create, Edit, Delete	Read, Create, Edit, Delete	Read, Create, Edit, Delete

Total Quantity	Read	Read	Read
User	Read, Edit	Read, Edit	Read, Edit

Alternatively, you can assign permission sets for admins and users provided in the package:

AC Ecommerce Admin

AC Ecommerce Community User

Remember: Permission sets that come with the managed package DO NOT provide access to standard salesforce objects.

Apex Classes Access

According to the Salesforce access restriction to @AuraEnabled Apex Methods for Guest and Portal Users, provide access for external users (including guests) to the following Apex Classes:

```
breca.brAddToCartButtonCtrl
breca.brBreadcrumbsCtrl
breca.brCartPreviewCtrl
breca.brCategoriesHomeNavCtrl
breca.brCategoriesInnerNavCtrl
breca.brCheckoutContainerCtrl
breca.brCheckoutFormCtrl
breca.brCustomMetadata
breca.brEcommerceBigSliderWrapper
breca.brEcommerceCountriesService
breca.brEcommerceShippingRateWrapper
breca.brFeaturedProductsCtrl
breca.brFeedbackFormCtrl
breca.brLoginFormCtrl
breca.brMetadataRecordDataCtrl
breca.brOrderDetailCtrl
breca.brOrderItemWrapper
breca.brOrderSummaryCtrl
breca.brOrderSummaryWrapper
breca.brOrderWrapper
breca.brPaymentCtrl
breca.brPaymentTransactionWrapper
```



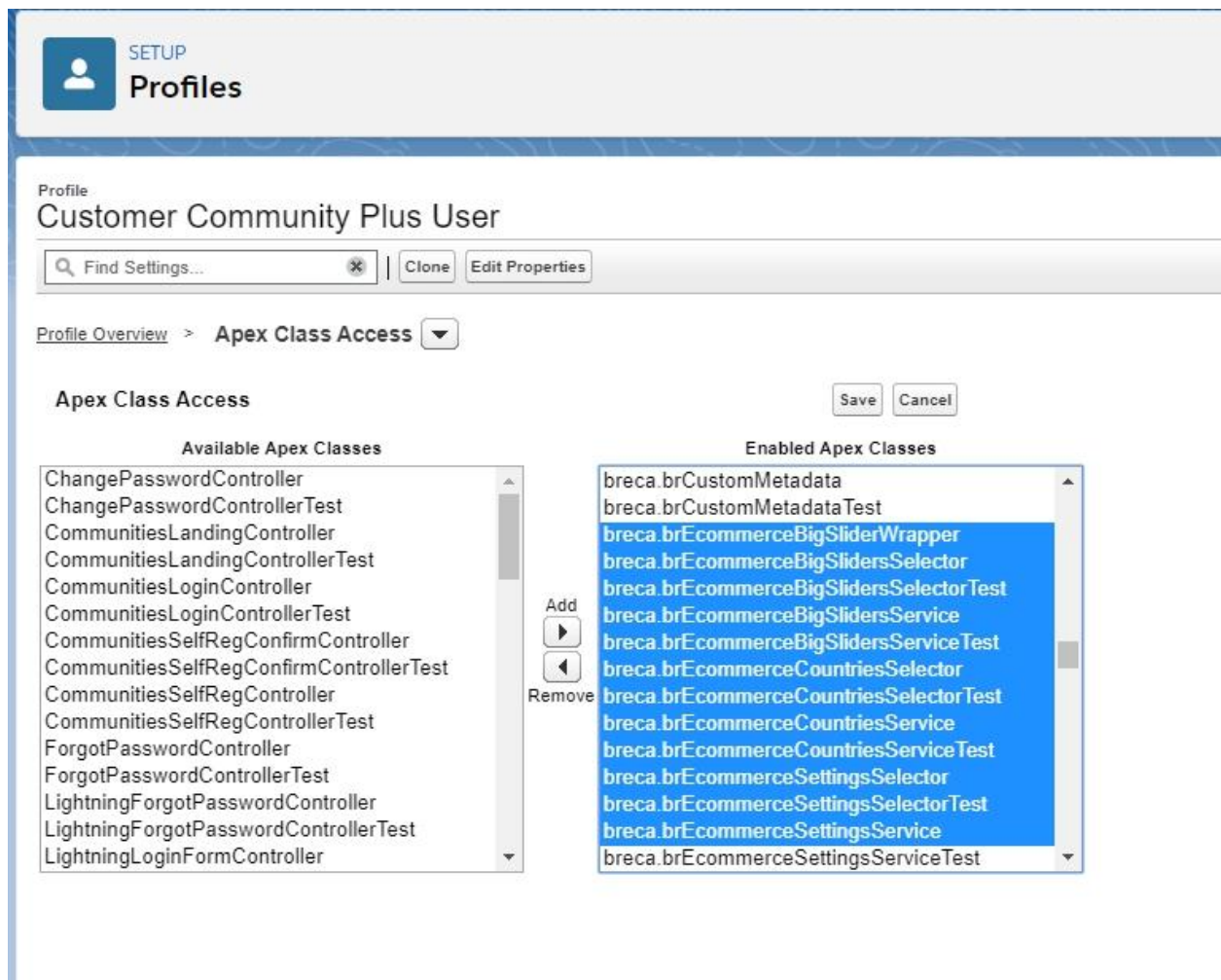
breca.brProductCardCtrl
breca.brProductCategoryContentCtrl
breca.brProductCategoryWrapper
breca.brProductDetailsCtrl
breca.brProductImageGalleryCtrl
breca.brProductListCtrl
breca.brProductOptionsCtrl
breca.brProductWrapper
breca.brRecaptchaCtrl
breca.brSearchCtrl
breca.brSelectCtrl
breca.brShoppingCartCtrl
breca.brShoppingCartItemCtrl
breca.brShoppingCartItemWrapper
breca.brShoppingCartSummaryCtrl
breca.brSliderWideCtrl
breca.brStreamingCtrl
breca.brStripePaymentCtrl
breca.brUserAccountCtrl
breca.brUserMenuCtrl
breca.brUserOrdersCtrl

To set Apex class security from a profile:

1. From Setup, enter Profiles in the Quick Find box, then select **Profiles**.

We recommend using the Enhanced Profile User Interface to see the full list of available Apex classes!

2. Select a profile.
3. In the Apex Class Access page or related list, click **Edit**.
4. Select the Apex classes that you want to enable from the Available Apex Classes list and click **Add**.



The screenshot shows the Salesforce Setup interface for the 'Customer Community Plus User' profile. The 'Apex Class Access' tab is selected. It displays two lists of Apex classes: 'Available Apex Classes' and 'Enabled Apex Classes'. The 'Enabled Apex Classes' list contains the following classes:

- breca.brCustomMetadata
- breca.brCustomMetadataTest
- breca.brEcommerceBigSliderWrapper
- breca.brEcommerceBigSlidersSelector
- breca.brEcommerceBigSlidersSelectorTest
- breca.brEcommerceBigSlidersService
- breca.brEcommerceBigSlidersServiceTest
- breca.brEcommerceCountriesSelector
- breca.brEcommerceCountriesSelectorTest
- breca.brEcommerceCountriesService
- breca.brEcommerceCountriesServiceTest
- breca.brEcommerceSettingsSelector
- breca.brEcommerceSettingsSelectorTest
- breca.brEcommerceSettingsService
- breca.brEcommerceSettingsServiceTest

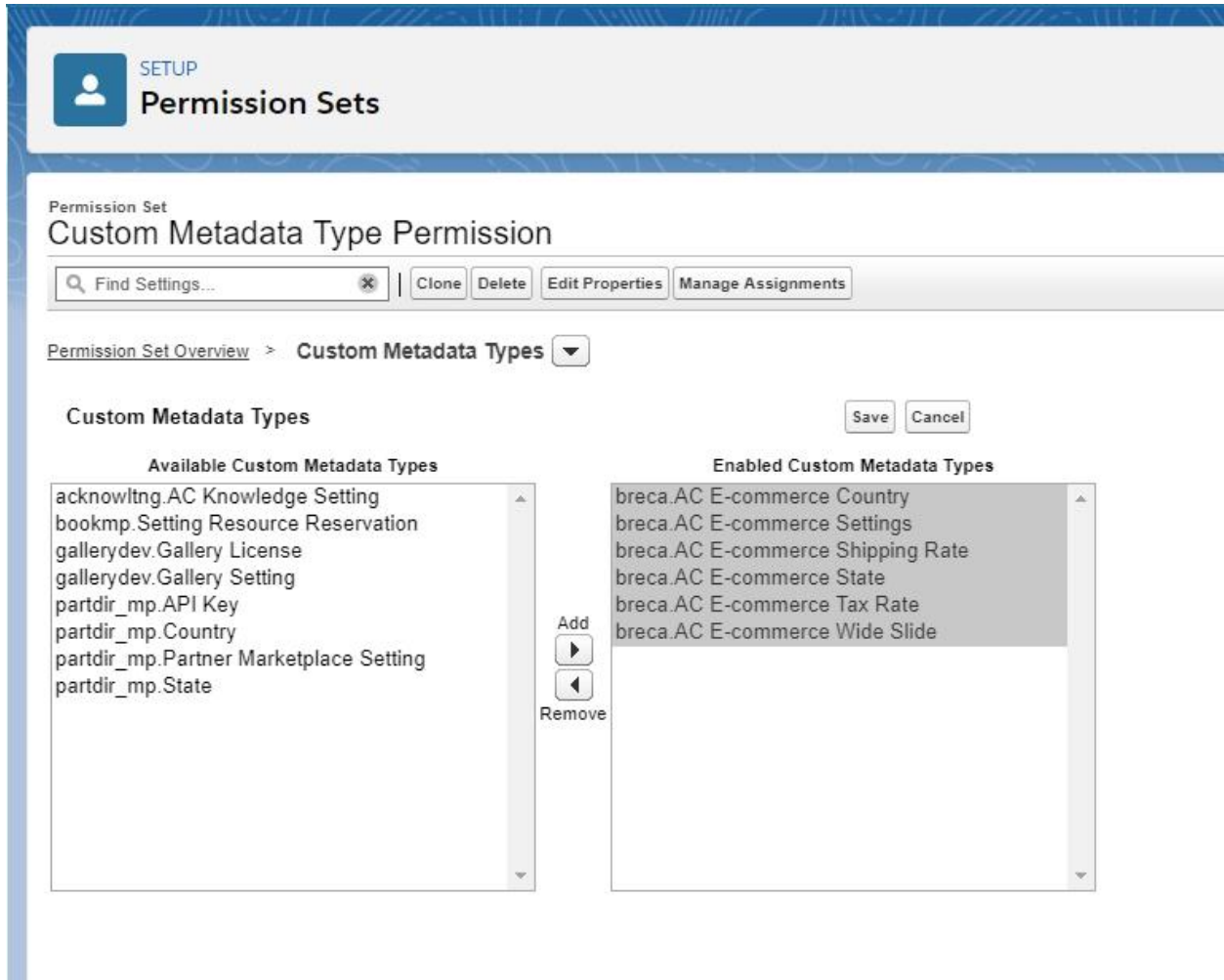
Custom Metadata Types Access

AC eCommerce edition uses Custom Metadata Types. To make this data visible for users on the community (including guests), provide them with the read access to the following custom metadata types:

- breca.AC eCommerce Country
- breca.AC eCommerce Settings
- breca.AC eCommerce Shipping Rate
- breca.AC eCommerce State
- breca.AC eCommerce Tax Rate
- breca.AC eCommerce Wide Slide

To grant a profile or permission set read access to a custom metadata type:

1. Go to the profile or permission set that you want to grant access to.
2. Under Enabled Custom Metadata Type Access, click **Edit**.
3. Add the custom metadata type to the list of enabled custom metadata types.



The screenshot shows the 'Permission Sets' configuration page. The breadcrumb trail is 'Permission Set Overview > Custom Metadata Types'. The main heading is 'Custom Metadata Type Permission'. Below this is a search bar 'Find Settings...' and buttons for 'Clone', 'Delete', 'Edit Properties', and 'Manage Assignments'. The 'Custom Metadata Types' section has 'Save' and 'Cancel' buttons. It contains two lists: 'Available Custom Metadata Types' and 'Enabled Custom Metadata Types'. The 'Available' list includes: 'acknowltnng.AC Knowledge Setting', 'bookmp.Setting Resource Reservation', 'gallerydev.Gallery License', 'gallerydev.Gallery Setting', 'partdir_mp.API Key', 'partdir_mp.Country', 'partdir_mp.Partner Marketplace Setting', and 'partdir_mp.State'. The 'Enabled' list includes: 'breca.AC E-commerce Country', 'breca.AC E-commerce Settings', 'breca.AC E-commerce Shipping Rate', 'breca.AC E-commerce State', 'breca.AC E-commerce Tax Rate', and 'breca.AC E-commerce Wide Slide'. Between the lists are 'Add' and 'Remove' buttons with arrow icons.

eCommerce Settings

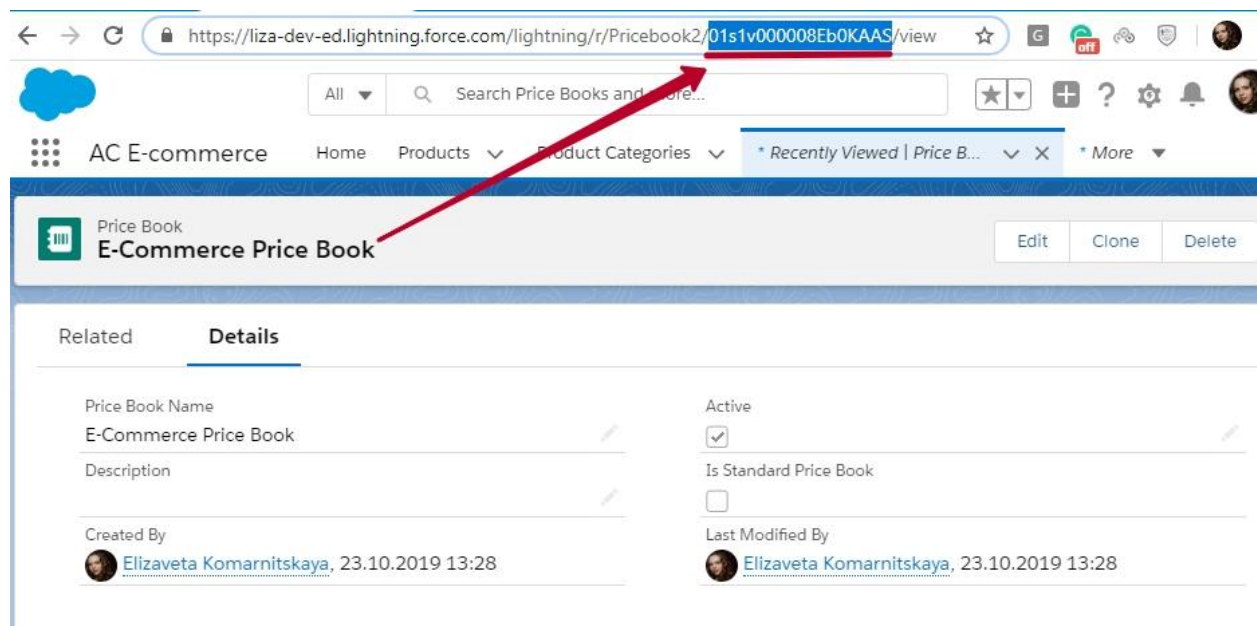
Customize the following settings within the eCommerce Settings tab.

General

AC eCommerce component uses standard Salesforce Product, Order, and Price Book objects. To work with eCommerce and to collect Orders, create the following records:

- Price Book
- Account
- Contract

Insert the IDs of the Price Book, Account, and Contract you created for the eCommerce component into the General Settings section.



E-commerce Settings

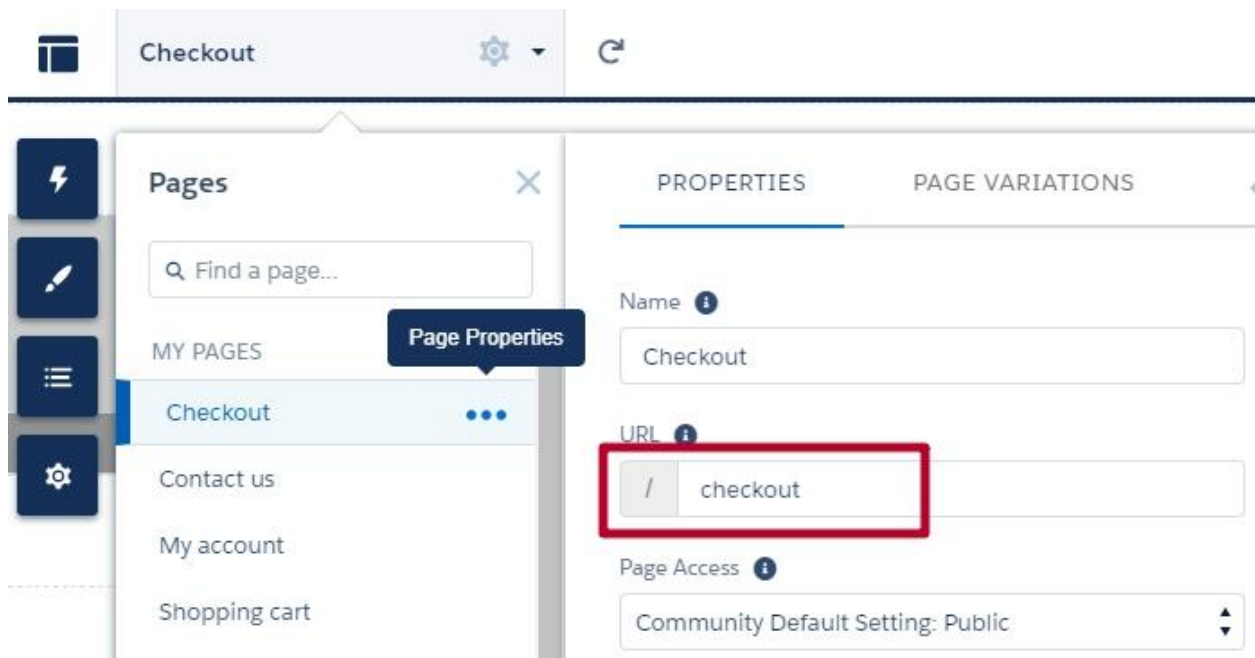
General	General
Routing	Price Book ID
Payments	Account ID
Shipping	Contract ID
Security	Case Origin
	Web
	Save

Routing

The routing section requires URL addresses of the following community pages: home, shopping cart, and checkout.

If you want, you can skip this step for now and return to it after setting up the community pages ([Community Setup](#) section).

After the community pages have been configured, click on the page properties in the list of pages and copy its URL.



Checkout

Pages

Find a page...

MY PAGES

Checkout

Contact us

My account

Shopping cart

Page Properties

PROPERTIES

PAGE VARIATIONS

Name

Checkout

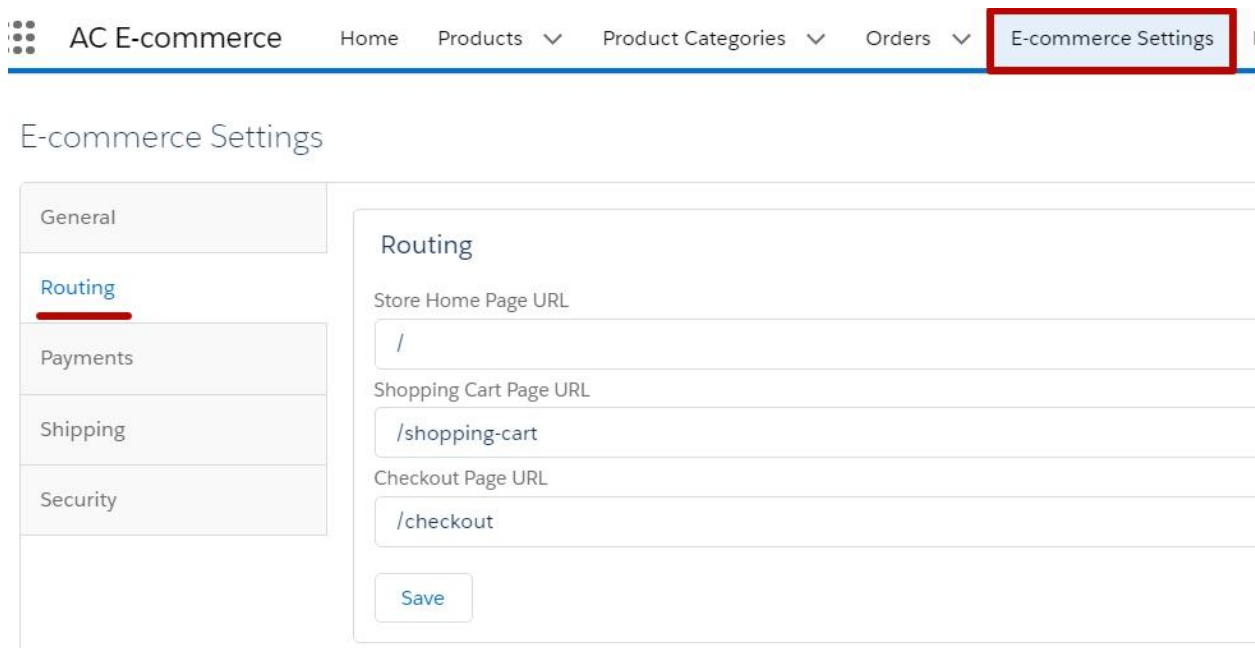
URL

/ checkout

Page Access

Community Default Setting: Public

Paste the copied URL into the appropriate field in the Routing section.



AC E-commerce

Home

Products

Product Categories

Orders

E-commerce Settings

E-commerce Settings

General

Routing

Payments

Shipping

Security

Routing

Store Home Page URL

/

Shopping Cart Page URL

/shopping-cart

Checkout Page URL

/checkout

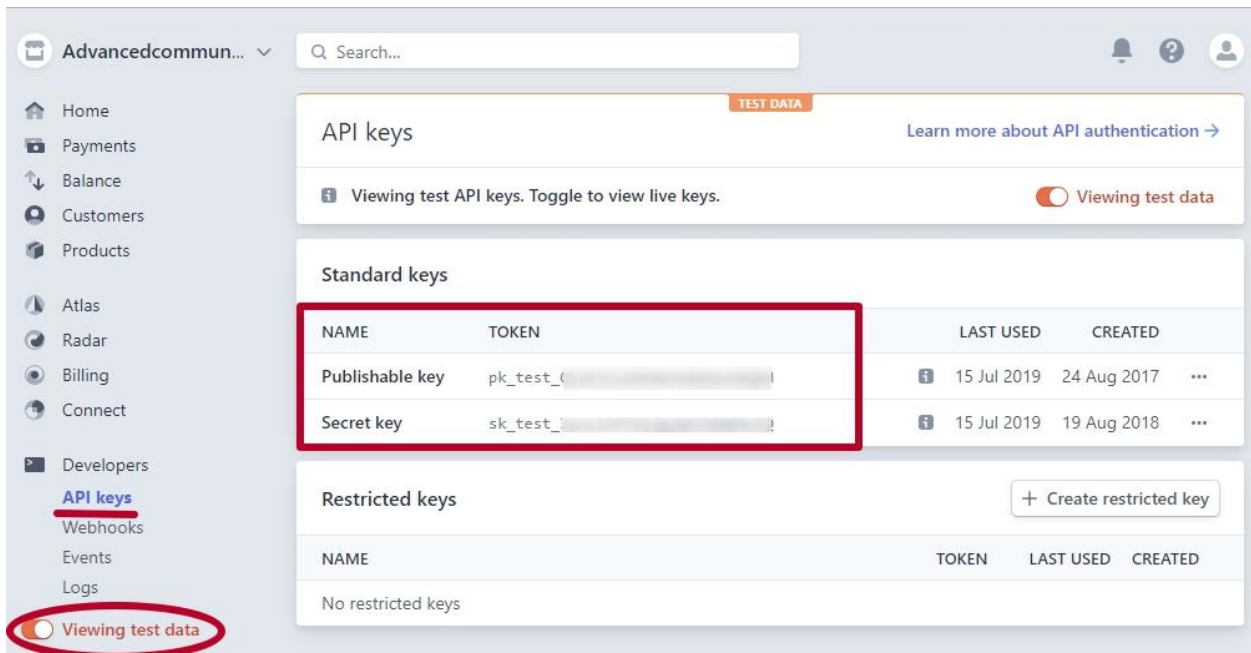
Save

Payments

AC eCommerce component relies on the Stripe payment gateway for accepting card payments. To accept payment transactions, provide Stripe API Keys into your Salesforce org eCommerce Settings.

Where to get API keys:

- 1) Log in to your Stripe account (create a Stripe account first if you don't already have one)
- 2) Go to Dashboard page - Developers - API Keys



API keys

Viewing test API keys. Toggle to view live keys. Viewing test data

Standard keys

NAME	TOKEN	LAST USED	CREATED
Publishable key	pk_test_...	15 Jul 2019	24 Aug 2017
Secret key	sk_test_...	15 Jul 2019	19 Aug 2018

Restricted keys

No restricted keys

API Keys are available in live and test mode. To show the test API keys, switch the “View test data” toggle.

- 3) Copy both the publishable and secret keys and paste them to the following fields.



E-commerce Settings

General	Payments Stripe Publishable API Key dsfsdgdhfhghjgfdasedsdgfdg Stripe Secret API Key dfgdgfbdsfhggfsgdfdsafsd Save
Routing	
Payments	
Shipping	
Security	

Shipping

Set up the default shipping country by choosing the relevant country from the drop-down list of added countries.

Read how to add shipping countries in the [Set up Custom Metadata](#) section.

Security

Use reCAPTCHA to protect yourself from spambots.



E-commerce Settings

General	Security reCAPTCHA Key GHsdfskdlsdfSDfdfsdlf Save
Routing	
Payments	
Shipping	
Security	

Configure Custom Metadata Types

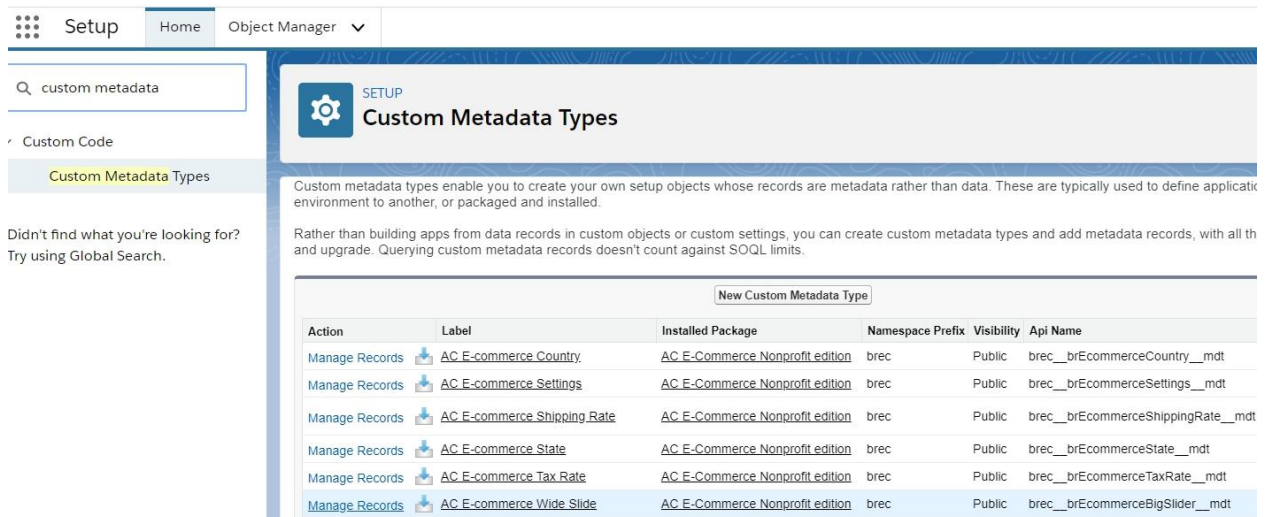
To create/modify Custom Metadata Types, make sure you have a **Customize Application** permission.

Add appropriate countries, states, and tax and shipping rates in the prebuilt custom field sets for use within eCommerce on the community.

Configure the following custom metadata types:

- AC eCommerce State
- AC eCommerce Country
- AC eCommerce Shipping Rate - add shipping rates that will be represented within different shipping methods for customers
- AC eCommerce Tax Rate - if any product requires tax, add tax rates. These can vary according to the country

Go to Setup - Custom Metadata Types - click Manage Records next to the appropriate field set.



Setup Home Object Manager

Q custom metadata

Custom Code

Custom Metadata Types

Didn't find what you're looking for? Try using Global Search.

SETUP Custom Metadata Types

Custom metadata types enable you to create your own setup objects whose records are metadata rather than data. These are typically used to define application environment to another, or packaged and installed.

Rather than building apps from data records in custom objects or custom settings, you can create custom metadata types and add metadata records, with all the and upgrade. Querying custom metadata records doesn't count against SOQL limits.

New Custom Metadata Type

Action	Label	Installed Package	Namespace Prefix	Visibility	Api Name
Manage Records	AC E-commerce Country	AC E-Commerce Nonprofit edition	brec	Public	brec__brEcommerceCountry__mdt
Manage Records	AC E-commerce Settings	AC E-Commerce Nonprofit edition	brec	Public	brec__brEcommerceSettings__mdt
Manage Records	AC E-commerce Shipping Rate	AC E-Commerce Nonprofit edition	brec	Public	brec__brEcommerceShippingRate__mdt
Manage Records	AC E-commerce State	AC E-Commerce Nonprofit edition	brec	Public	brec__brEcommerceState__mdt
Manage Records	AC E-commerce Tax Rate	AC E-Commerce Nonprofit edition	brec	Public	brec__brEcommerceTaxRate__mdt
Manage Records	AC E-commerce Wide Slide	AC E-Commerce Nonprofit edition	brec	Public	brec__brEcommerceBigSlider__mdt

Add Countries and States

Add Countries and States where the products' shipping is available.

First, add countries. Click Manage Records next to the AC eCommerce Country field set, click “New”, and add all the required shipping countries.

AC E-commerce Countries

View: All ▼ [Create New View](#)

[New](#)

Action	Label ↑	AC E-commerce Country Name
Edit Del	<u>Germany</u>	Germany
Edit Del	<u>UK</u>	UK
Edit Del	<u>Ukraine</u>	Ukraine
Edit Del	<u>USA</u>	USA

Add also states for the country. Click Manage Records next to the AC eCommerce State field set, click “New”, add a state and choose an appropriate country via the lookup field.

AC E-commerce State

AC E-commerce State Edit

[Save](#) [Save & New](#) [Cancel](#)

Information

Label Protected Component ☐ [i](#)

AC E-commerce State Name [i](#)

Country [🔍](#)

[Save](#) [Save & New](#) [Cancel](#)

You can also edit or delete existing records.

Add Tax Rate

- AC eCommerce Tax Rate

The tax rate can vary according to the country/state and products.

Add tax rates for the AC eCommerce Tax Rate field set.

AC E-commerce Tax Rate

AC E-commerce Tax Rate Detail

EditDeleteClone

Label	Tax Rate
AC E-commerce Tax Rate Name	Tax_Rate
Country	<u>USA</u>
State	<u>California</u>
Rate	10.00
Created By	<u>Vladimir Opyata</u> , 12/04/2019 15:07

EditDeleteClone

If the product requires a tax, enable the “Taxable Product” checkbox on a Product record. The tax will be also added to the customer’s shopping cart according to his country and state.

Add Wide Slide

Create bright banners on the community by adding records to the AC eCommerce Wide Slide metadata type.

AC E-commerce Wide Slide (Managed)

 This AC E-commerce Wide Slide is managed, meaning that you may only edit certain attributes. [Display More Information](#)

AC E-commerce Wide Slide Edit

Save

Save & New

Cancel

Information

Label

First Slide

AC E-commerce Wide Slide Name

First_Slide

i

Image Url

<https://ecommercesr-devel>

Title

Are You Ready For Miracle

Subtitle

New Salesforce Componen

Hide Button

☐

Button Color

Button Label

Try It Now

Sort Order

1

Target URL

/

Active

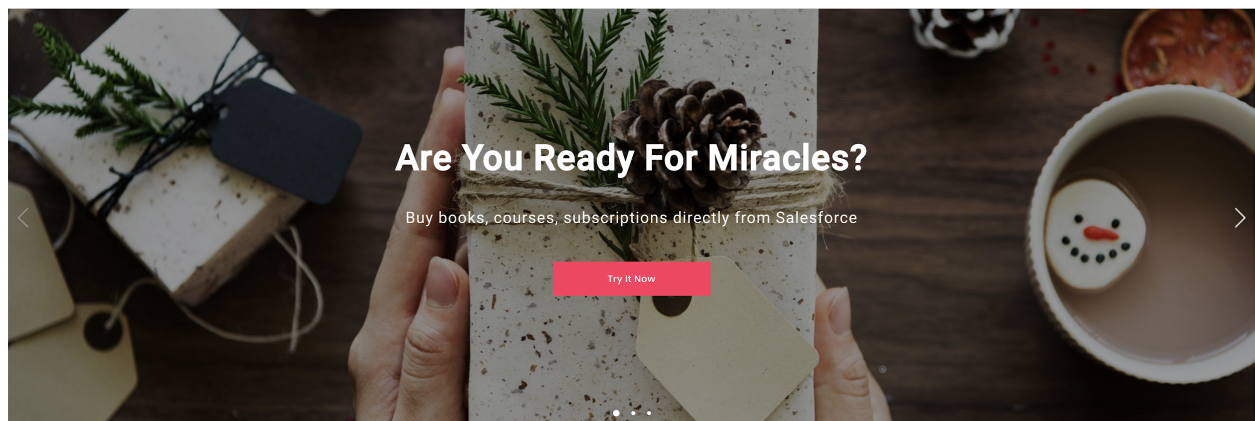
☒

Save

Save & New

Cancel

You can add a title and subtitle. Insert the image URL in the URL field. Enable/disable the “Hide button” checkbox. If using the button, add the targeted URL value.



Please Note!



To make Custom Metadata visible for community users and guests, provide them with the read access as said in the section [Custom Metadata Types Access](#).

Products Configuration

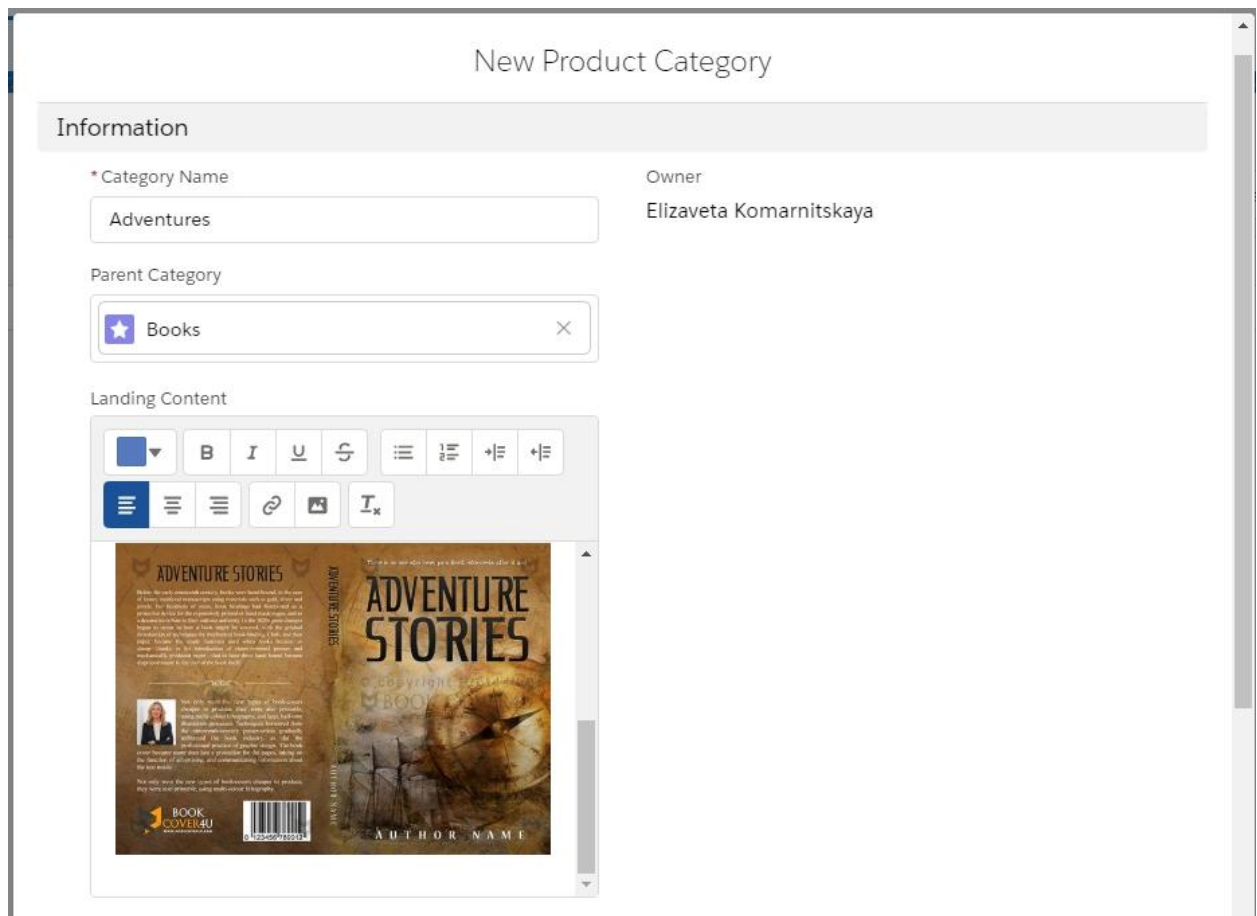
Follow the short instructions below to configure product categories and add products.

Add Product Categories

Configure product categories to let customers quickly navigate through the shop and find relevant products.

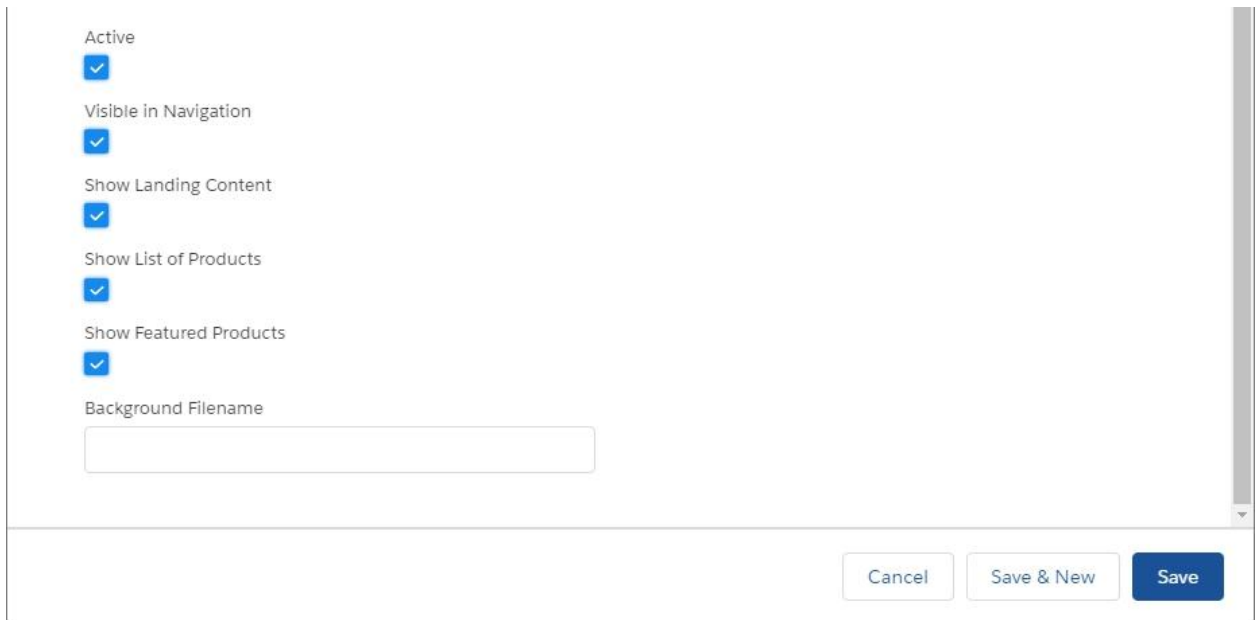
You can add an unlimited number of categories and sub-categories within the Product Categories tab.

To add a category, go to the Product Categories tab and click the “New” button.



The screenshot shows the 'New Product Category' form. It has a title bar 'New Product Category' and a tab 'Information'. The form contains the following fields:

- * Category Name:** A text input field with the value 'Adventures'.
- Owner:** A text input field with the value 'Elizaveta Komarnitskaya'.
- Parent Category:** A dropdown menu with a star icon and the value 'Books'.
- Landing Content:** A rich text editor with a toolbar containing icons for bold, italic, underline, link, unlink, list, and image. Below the toolbar is a preview of a book cover titled 'ADVENTURE STORIES' by 'AUTHOR NAME'.



The screenshot shows a settings form for a category in Advanced Communities. It includes several checkboxes, all of which are checked: 'Active', 'Visible in Navigation', 'Show Landing Content', 'Show List of Products', and 'Show Featured Products'. Below these is a text input field for 'Background Filename'. At the bottom right, there are three buttons: 'Cancel', 'Save & New', and 'Save'.

Setting	Status
Active	☒
Visible in Navigation	☒
Show Landing Content	☒
Show List of Products	☒
Show Featured Products	☒
Background Filename	

Buttons: Cancel, Save & New, Save

For the main categories, add a category name only. For the sub-categories, add also the parent name.

- Active - the category is active and visible on the community
- Visible in Navigation - enable to use category for navigation on the community via AC eCommerce Breadcrumbs
- Show Landing Content - use for sub-categories to show the landing image on the Product Category detail page
- Show list of Products - enable to show the list of products on the Product Category detail page
- Show Featured Products - enable to show featured products this category presents

To show featured products on the community, enable the “Show Featured Products” checkbox on the product category, and add products to the category related list, Featured Products.


Product Category
Fantasy

Related
Details


Product Categories (0)
New


Products (2)
New

Product	Created Date	Created Date
Percy Jackson and the Lightning ...	27.12.2019 13:21	▼
Twilight by Stephenie Meyer	11.05.2020 12:31	▼

[View All](#)


Featured Products (2)
New

Product	
Percy Jackson and the Lightning Thief	▼
Twilight by Stephenie Meyer	▼

[View All](#)

Add Images for Categories

For the top-level categories that will appear on the Main Categories slider component, which is typically used on the community Home page, add images via chatter.

Chatter

Post Poll Question

Share an update...

B I U        

To link to a record, enter / then start typing the record name.

 books (479KB) X

To All with access ▼



Share

↑↓

Search this feed...



Insert image name into the Background Filename field.



Active



Visible in Navigation



Show Landing Content



Show List of Products



Show Featured Products



Background Filename

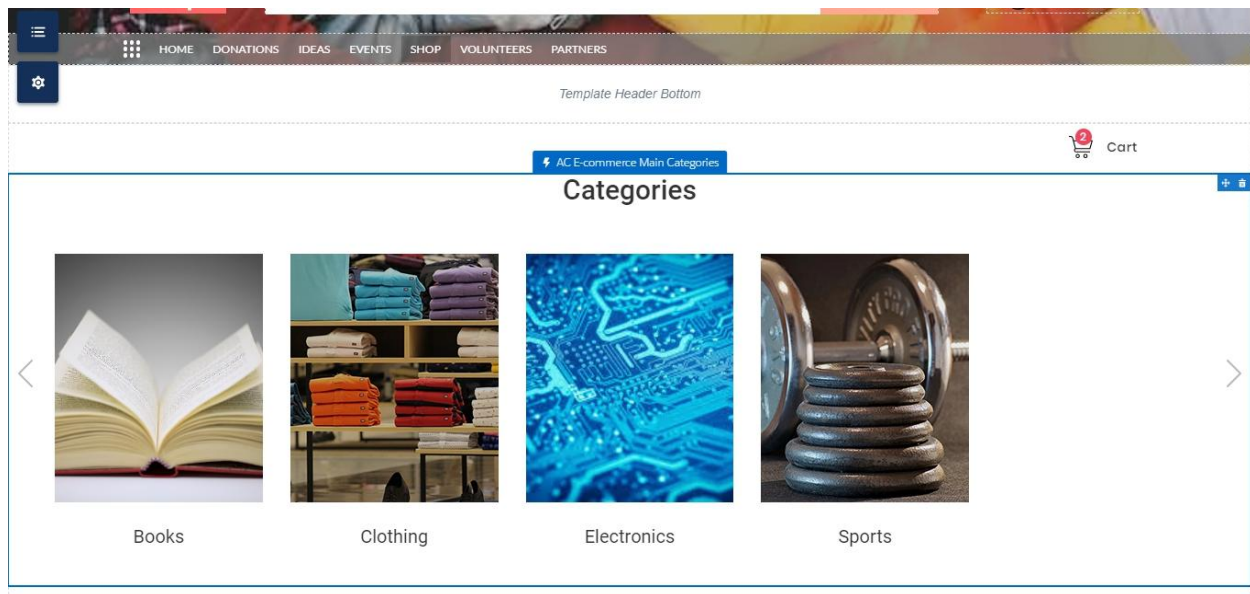
books

Created By

Elizaveta Komarnitskaya, 23.10.2019 13:40

Last Modified By

Elizaveta Komarnitskaya, 29.10.2019 15:58



For sub-categories, add images into the Landing Content field and enable the “Show Landing Content” checkbox.

Edit Books

* Category Name

Owner
Elizaveta Komarnitskaya

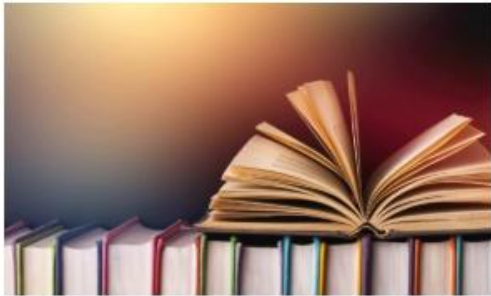
Parent Category

Landing Content

B

I

U



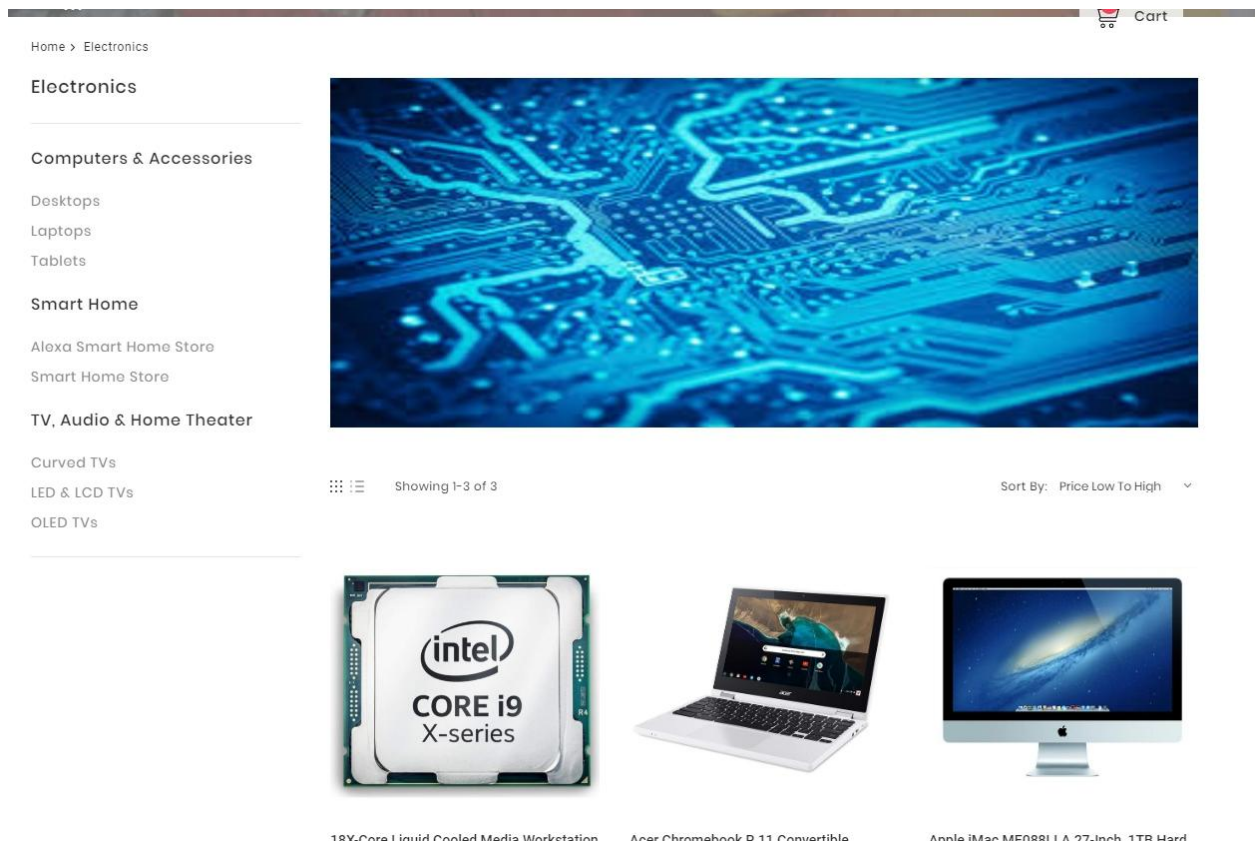
Active
☒

Visible in Navigation
☒

Show Landing Content
☒

Show List of Products
☒

This image will be shown within the Category Banner component which is on the Product Category detail page.



Add Products

For the eCommerce application, we provide additional custom fields for the Product object. We recommend that you assign the provided in the package custom **Product Layout (Installed Package: AC eCommerce)** to appropriate profiles.

You can also update the standard Product layout and add all available custom fields and related lists to the page.

SETUP > OBJECT MANAGER
Product

Details
Fields & Relationships
Page Layouts
Lightning Record Pages
Buttons, Links, and Actions
Compact Layouts
Field Sets
Object Limits
Record Types
Related Lookup Filters
Search Layouts
Search Layouts for Salesforce Classic
Triggers

Save Quick Save Preview As... Cancel Undo Redo Layout Properties

Fields

Quick Find Field Name *

Section	Display URL	Image Source	Product Currency	Product Name	Taxable i
Blank Space	External Data Source	Last Modified By	Product Description	Product SKU	Visible ir
Active	External ID	Product Attribute...	Product Descripti...	Quantity Unit Of ...	
Created By	Image Area	Product Code	Product Family	Stock Quantity	

app pages that use this layout. If you customize the actions in the Quick actions in the Salesforce Classic Publisher section, and have saved the layout, then this section inherits that set of actions by default when you click to override

Product Detail

Standard Buttons: Change Record Type Printable View Edit Delete Clone Custom Buttons

Product Information (Header visible on edit only)

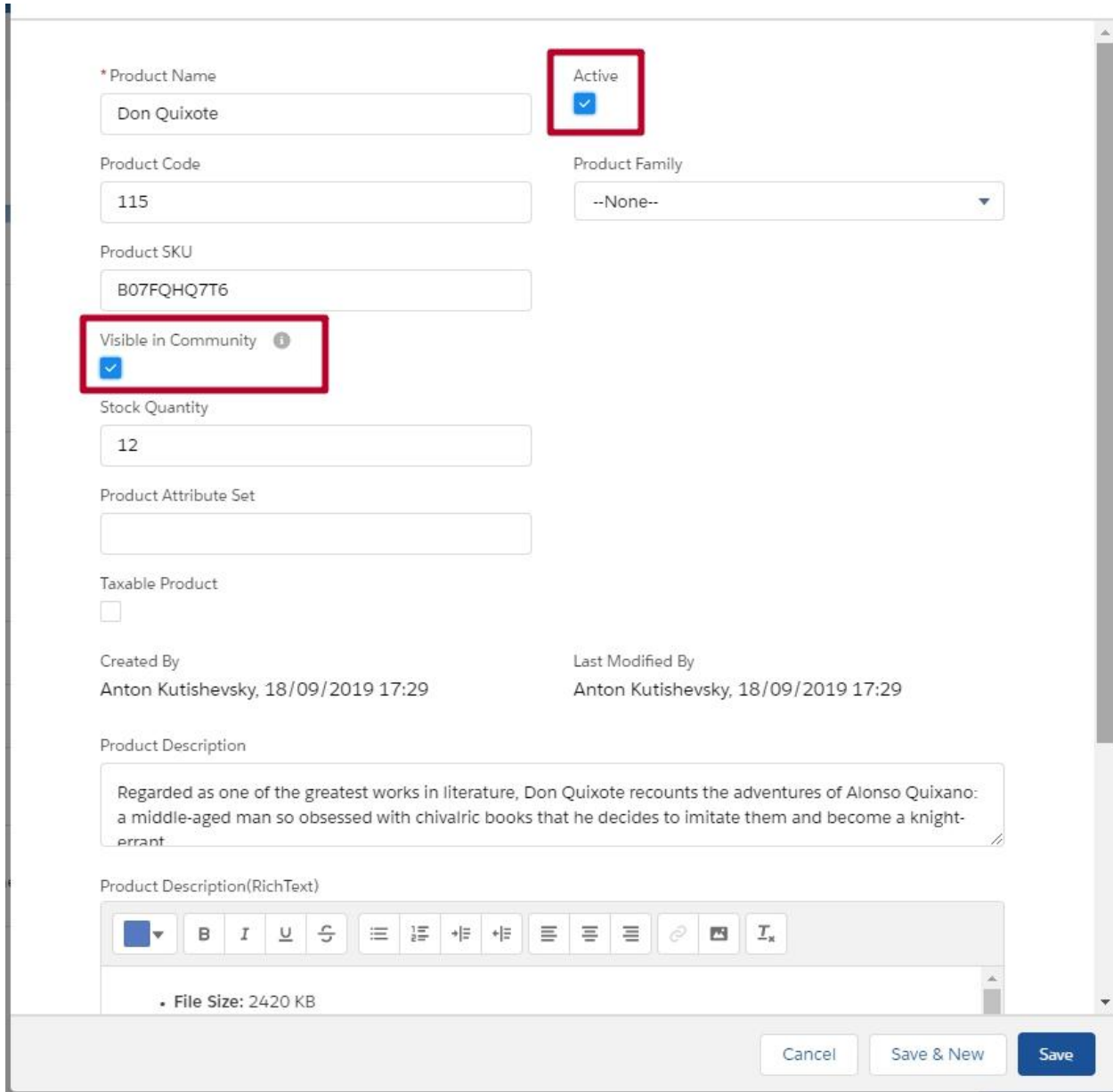
Product Name	Sample Text	Active	☒
Product Code	Sample Text	Product Family	Sample Text
Product Description(RichText)	Sample Text	Product SKU	Sample Text
Product Currency	Sample Text	Stock Quantity	67,913
Image Source	Sample Text	Taxable Product	☒
		Visible in Community	☒

Fields (Header not visible)

Created By	Sample Text	Last Modified By	Sample Text
------------	-------------	------------------	-------------

To add a product, go to the Product tab and click the “New” button.

Select “Active” and “Visible in Community” checkboxes to start selling the product on your community within eCommerce.



* Product Name
Don Quixote

Product Code
115

Product SKU
B07FQHQT6

Visible in Community ☒

Stock Quantity
12

Product Attribute Set

Taxable Product
☐

Created By
Anton Kutishevsky, 18/09/2019 17:29

Last Modified By
Anton Kutishevsky, 18/09/2019 17:29

Product Family
--None--

Product Description
Regarded as one of the greatest works in literature, Don Quixote recounts the adventures of Alonso Quixano: a middle-aged man so obsessed with chivalric books that he decides to imitate them and become a knight-errant.

Product Description(RichText)

File Size: 2420 KB

Cancel Save & New Save

The “Stock Quantity” field is recalculated automatically via the paid orders. If the stock quantity field has 0 value, the product will be marked “Out of Stock” on the community.

If the product requires taxes, enable the “Taxable Product” checkbox.

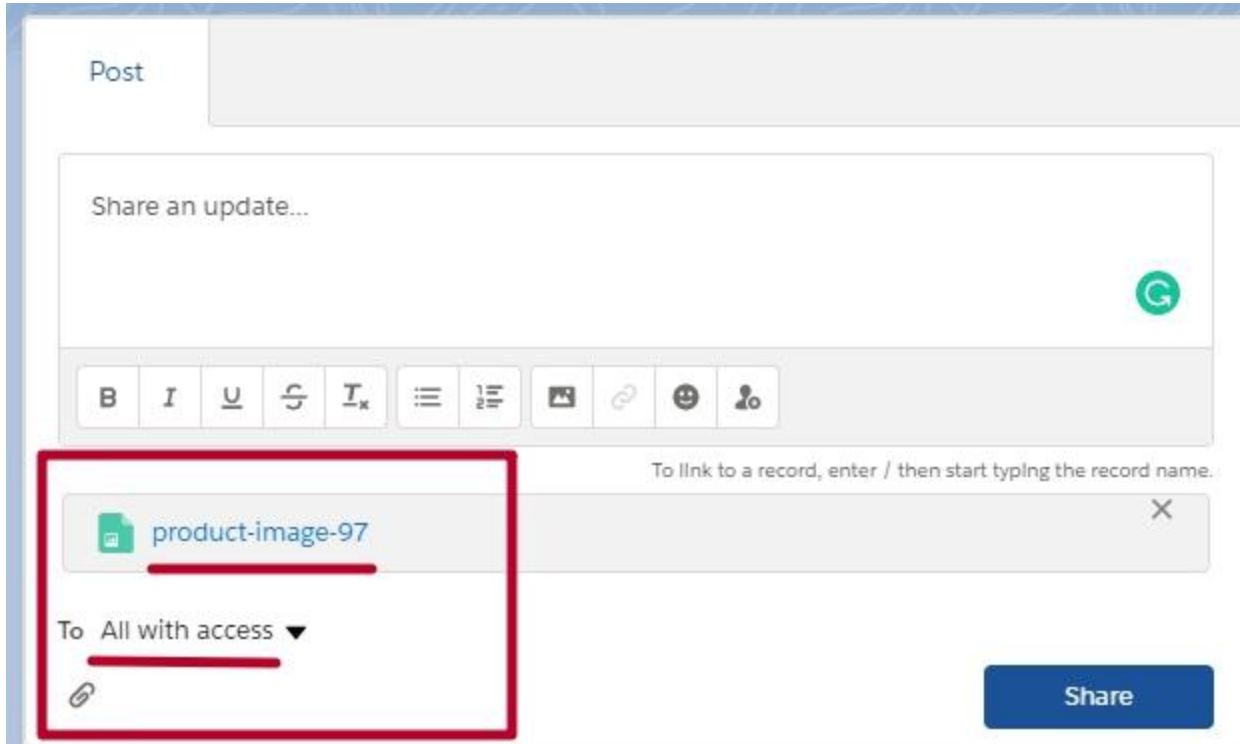
Add an image via Chatter:

- 1) The image you upload should have a specific name

-product-image-{number}.

For example, **product-image-001**

2) Choose “All with access” for an image to be visible on the community.



The screenshot shows the 'Post' interface in Advanced Communities. A text box labeled 'Share an update...' is at the top. Below it is a toolbar with icons for bold, italic, underline, strikethrough, bulleted list, numbered list, image, link, emoji, and user. A red box highlights a link 'product-image-97' and a dropdown menu 'To All with access'. Below the dropdown is a link icon. To the right of the red box is a text box with the placeholder 'To link to a record, enter / then start typing the record name.' and a 'Share' button.

Assign a category in the Related list, Categories object.

New Product to Category Assignment

Information

Assignment Number

Product

 Fahrenheit 451 by Ray Bradbury

×

* Product Category

 Adventures

×

Primary Category

☐

Cancel

Save & New

Save

If you assign more than one category, choose the primary one by enabling the “Primary Category” checkbox.

If you want the product to be featured, choose appropriate categories in the related list, Featured in Categories. The “Show Featured Products” checkbox should be enabled for the category.


Product
Berydress Women's Classic 3/4 Sleeve V Neck Sheath

[+ Follow](#)
[Edit](#)
[Delete](#)
[Clone](#)

[Related](#)
[Details](#)
[Feed](#)


Price Books (2)
[Add to Price Book](#)

Price Book Name	List Price	Use Standard Price	Active
Standard Price Book	£82.00	☐	☒
E-commerce	£81.00	☐	☒

[View All](#)


Categories (1)
[New](#)

Product Category	Primary Category	Created Date
Men	☐	06/11/2019, 13:20

[View All](#)


Featured in Categories (1)
[New](#)

Product Category
Clothing

Add a standard **Price Book Entry**.

New Price Book Entry

* Product Divergent (book 1) by Veronica Roth ×	Active ☒
* Price Book Standard Price Book ×	Product Code
* List Price 26	Currency USD - U.S. Dollar ▼

Use Standard Price

☐

Cancel

Save & New

Save

Add product to the custom price book you've created.

You can use a standard price book entry or create a custom one for this price book.

Add to Price Book

Price Book

E-Commerce Price Book

▼

Currency

USD

▼

Cancel

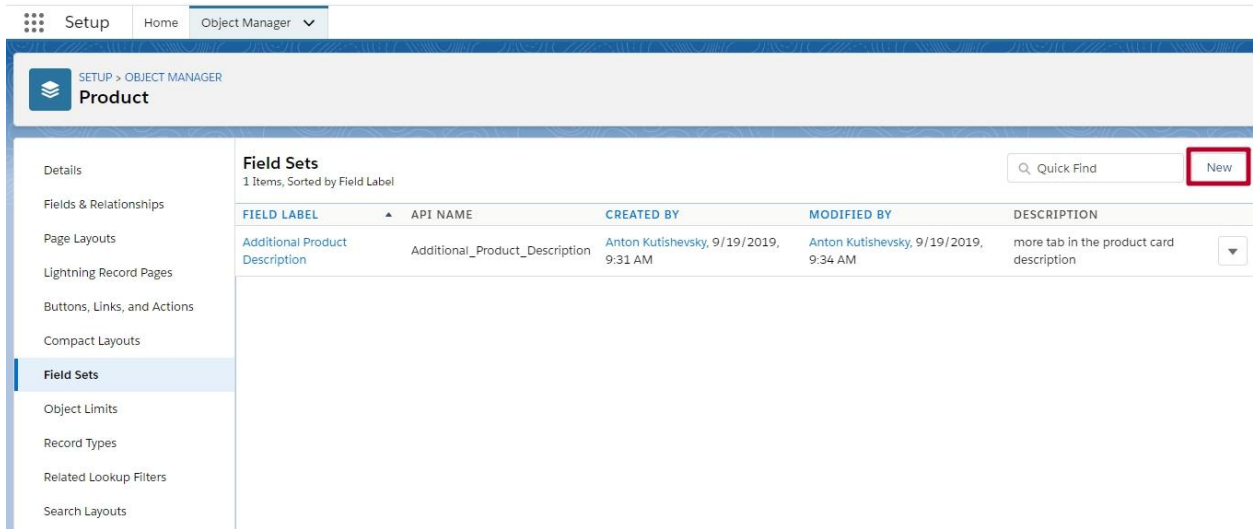
Next

Note! The Feed Tracking for Product and Product Category objects must be enabled.

Product Attribute Set

You can create a separate field set for each product group using different fields. If you want to show some custom fields on the detail preview, you have to create your own field sets:

1. Go to Setup - Object Manager - Product - Field Sets.



Setup > OBJECT MANAGER
Product

Field Sets
1 Items, Sorted by Field Label

Quick Find New

FIELD LABEL	API NAME	CREATED BY	MODIFIED BY	DESCRIPTION
Additional Product Description	Additional_Product_Description	Anton Kutishevsky, 9/19/2019, 9:31 AM	Anton Kutishevsky, 9/19/2019, 9:34 AM	more tab in the product card description

2. Drag and drop the fields you want to be listed in the field set and save.

Additional Product Description [Help for this Page](#)

Save Cancel Undo Redo Field Set Properties

Product
Created By ID
Last Modified By ID

Quick Find Product Name *

Active	Deleted	Last Modified By	Product Attribute...	Product Family	Quantity Unit Of ...	Visible in Community
Archived	Display URL	Last Modified Date	Product Code	Product ID	Stock Quantity	
Created By	External Data Source	Last Referenced Date	Product Description	Product Name	System Modstamp	
Created Date	External ID	Last Viewed Date	Product Descripti...	Product SKU	Taxable Product	

Drag any of the fields above into one of the lists below.

Available for the Field Set [i](#)

Drag and drop the fields you want administrators to have available to add to the Field Set.

In the Field Set [i](#)

- Product Name
- Product Code
- Product SKU
- Product Description
- Product Family

- Copy the API name of the field set and enter it to the Product Attribute Set field.

Edit Don Quixote

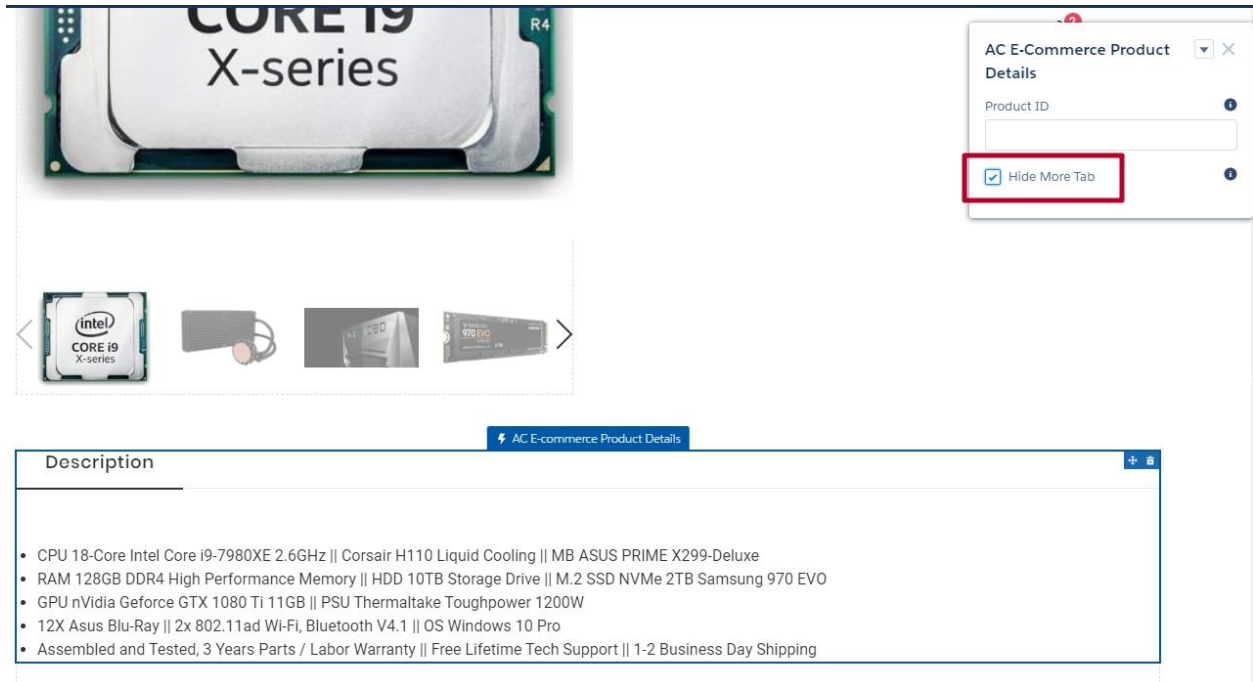
* Product Name Don Quixote	Active ☒
Product Code 115	Product Family --None--
Product SKU B07FQHQT6	
Visible in Community ⓘ ☒	
Stock Quantity 12	
Product Attribute Set Additional_Product_Description	
Taxable Product ☐	
Created By Anton Kutishevsky, 18/09/2019 17:29	Last Modified By Anton Kutishevsky, 18/09/2019 17:29
Product Description Regarded as one of the greatest works in literature, Don Quixote recounts the adventures of Alonso Quixano: a middle-aged man so obsessed with chivalric books that he decides to imitate them and become a knight-errant.	

The field set you created will be visible on the community Product Detail page under the “More” tab.

Description	More
-------------	---

Product Code	110
Product Description	KORSIS Women's Short Sleeve Pockets Casual Loose Round Neck Knee Length Tunic T-shirt Dress Wear this dress when you are seeking to show your softer and more feminine side. You will look like a sweet body doll in this cute dress. It has a slight rounded neckline
Product SKU	B0794GF9Y5

You can hide the “More” tab by enabling the checkbox in the Product Detail component properties box.



Product Options Set

You can also add special configurable product options for different groups of goods. The product options allow your customers to configure such product options as color, size, etc.



The Style of Movement: Fashion & Dance

£22.00

In Stock

Please fill in all options.

Font

✓ -- Select --

Times New Roman

Arial

Roboto

Lato

Font Style

-- Select --

Colour Paper

-- Select --

Line Spacing

-- Select --

Word Spacing

-- Select --

Binding Type

-- Select --

First, you have to create custom multi-select picklist fields with appropriate options on the Product object.

Product
New Custom Field

Step 2. Enter the details

Field Label [i](#)

Values ☐ Use global picklist value set
☒ Enter values, with each value separated by a new line

Red
Yellow
White
Black
Green
Blue
Pink

☐ Display values alphabetically, not in the order entered
☐ Use first value as default value [i](#)
☒ Restrict picklist to the values defined in the value set [i](#)

Multi-select picklists are displayed in a scrolling box on edit pages.

Visible Lines

Field Name [i](#)

Create a field set and add appropriate picklist (multi-select) fields.

Product Options ▾

Save Cancel Undo Redo Field Set Properties

Product

Created By ID
Last Modified By ID

Quick Find Product Name ✕

Active	Created By	External Data Source	Font Style
Archived	Created Date	External ID	Last Modified
Binding Type	Deleted	Font	Last Modified
Colour Paper	Display URL	Font Size	Last Reference

Drag any of the fields above into the list below.

In the Field Set ⓘ

- Font
- Font Size
- Font Style
- Colour Paper
- Line Spacing
- Word Spacing
- Binding Type

Copy the API name of the field set and enter it to the Product Options Set field.



Product

Berydress Women's Classic 3/4 Sleeve V Neck Sheath
[+ Follow](#)
[Edit](#)
[Related](#)
[Details](#)
[Feed](#)

Product Name

Berydress Women's Classic 3/4 Sleeve V Neck Sheath

Active



Product Code

3

Product Family

Product SKU

B07G5YS8XX

Visible in Community ⓘ



Stock Quantity

9

Product Attribute Set

Product_Attribute_Set

Taxable Product



Product options set ⓘ

Product_options_set

Edit the product and choose values that will be used on the community from the list of available ones.

Edit Berydress Women's Classic 3/4 Sleeve V Neck Sheath

Color

Available

Black
Blue

Chosen

Red
White

Material

Available

Plastic

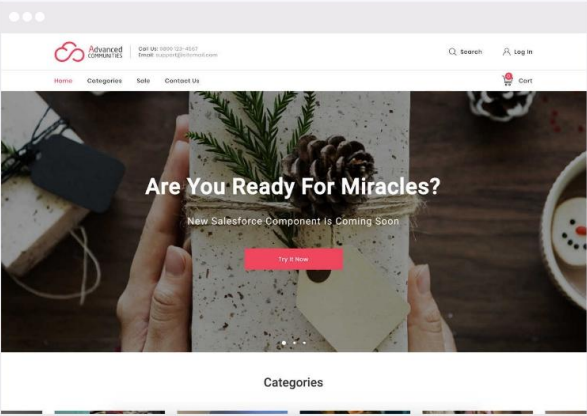
Chosen

Latex
Metal

[Cancel](#)[Save & New](#)[Save](#)

Community Setup

AC eCommerce Non-Profit edition comes with a ready-made community template that includes pages and prebuilt layouts. We recommend that you set up the community pages and components following the instructions below.



AC E-commerce

by Advanced Communities

Get Started

Give customers an ability to purchase products or services easily.

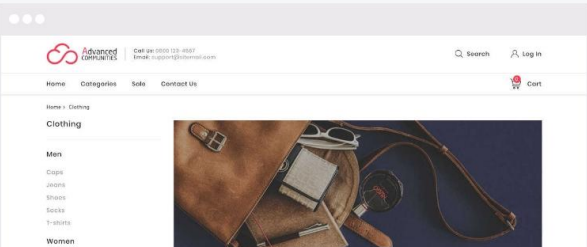
Features

Product Catalogues
Organize products in the brand new catalogues. Display the list of products in most efficient way with the help of sorting.

Categorize Products
Classify products into multiple categories. Create an unlimited number of category hierarchies.

Shopping Cart
Add products to the shopping cart easily. View and manage items in the shopping cart.

Stripe integration
Convenient and reliable payment processing. Purchase products and pay with credit card safely.



eCommerce Lightning Community Components:

- AC eCommerce Header
- AC eCommerce Wide Slider
- AC eCommerce Cart Preview
- AC eCommerce Main Categories
- AC eCommerce Featured Products
- AC eCommerce Subscription Form
- AC eCommerce Breadcrumbs
- AC eCommerce Product Image Gallery
- AC eCommerce Product Card
- AC eCommerce Categories Navigation

- AC eCommerce Category Banner
- AC eCommerce Product Catalogue
- AC eCommerce Cart
- AC eCommerce Summary
- AC eCommerce Checkout
- AC eCommerce Case Form

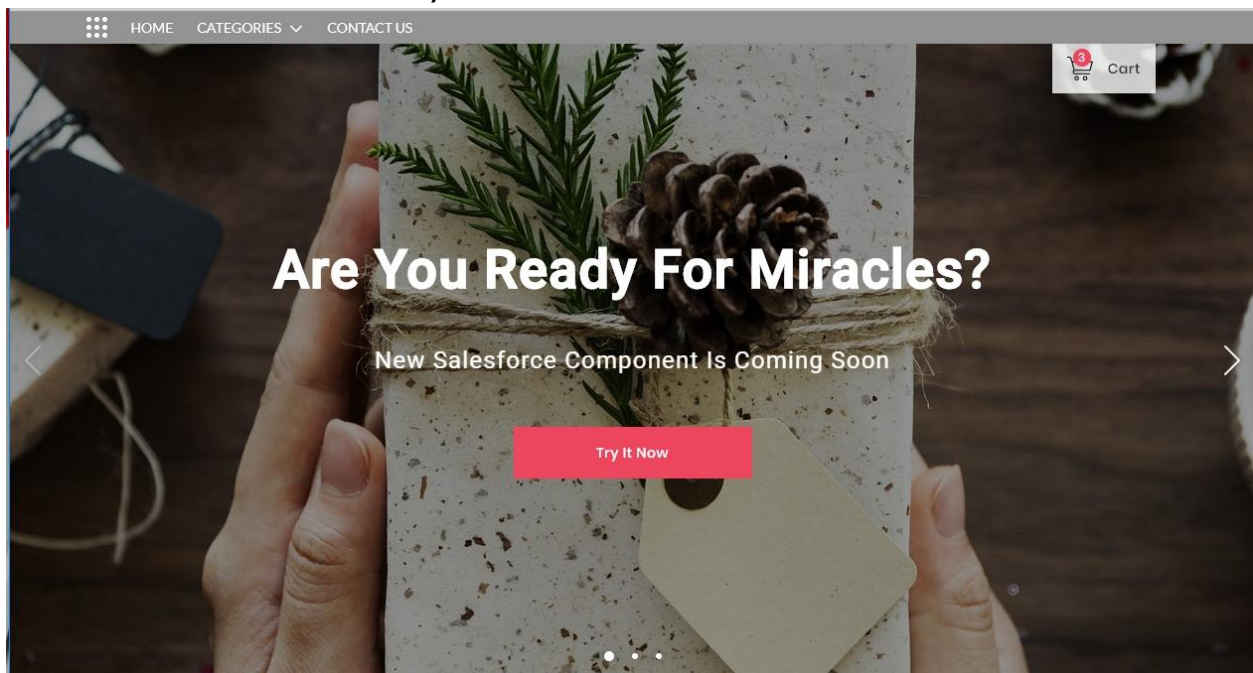
eCommerce Home Page

You have a ready Home page with the prebuilt AC eCommerce Home Page layout and the following components:

- AC eCommerce Header - add your company information here.



- AC eCommerce Wide Slider - can be optionally added to any page to brand the community

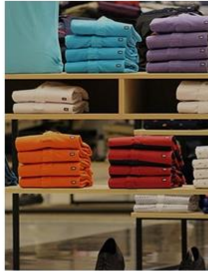


- AC eCommerce Cart Preview - added to each community page to display the cart with the number of chosen products in the right upper corner of the screen

Categories



Books



Clothing



Electronics



Footwear



Handmade



Home & Garden

Featured Products



Men's Jeans Daoroka
Men's Ripped Slim Fit
£221.00

Add to Cart



3D Logo Cap Classic
Hat Outdoor Sports
£4.00

Add to Cart



Women's Vansport
Quarter-Zip Active
£198.00

Add to Cart



Womens Yoga
Workout Long Sleeve
£99.00

Add to Cart



Men's Distressed
Denim Bib Overalls
£199.00

Add to Cart



Red Devil Clothing
Hellbound Trucker
£29.00

Add to Cart



Men's Skinny Slim Fit
Stretch Straight Leg
£298.00

Add to Cart



Tank Tops Women
chaofanjiancai
£232.00

Add to Cart

- AC eCommerce Main Categories - used on the Home Page to represent the list of main categories
- AC eCommerce Featured Products - can be used on any community page and shows the list of products you marked as featured

AC E-Commerce ▼ ×

Featured Products

Title i

Featured Products

Category ID i

a034J000004r2RA

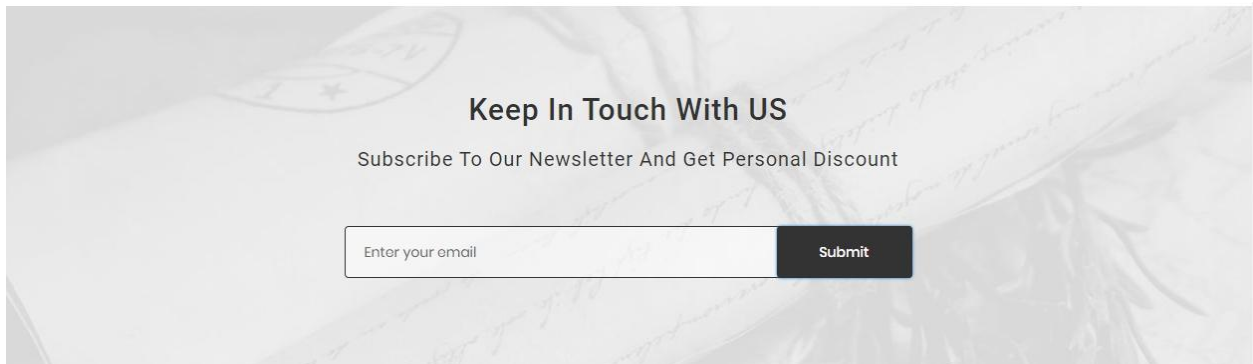
Number of visible slides i

8 ▼

- ✓ 8
- 3
- 6

Insert the Product Category ID to show the featured products of this category. Choose the number of visible slides: 3, 6, or 8.

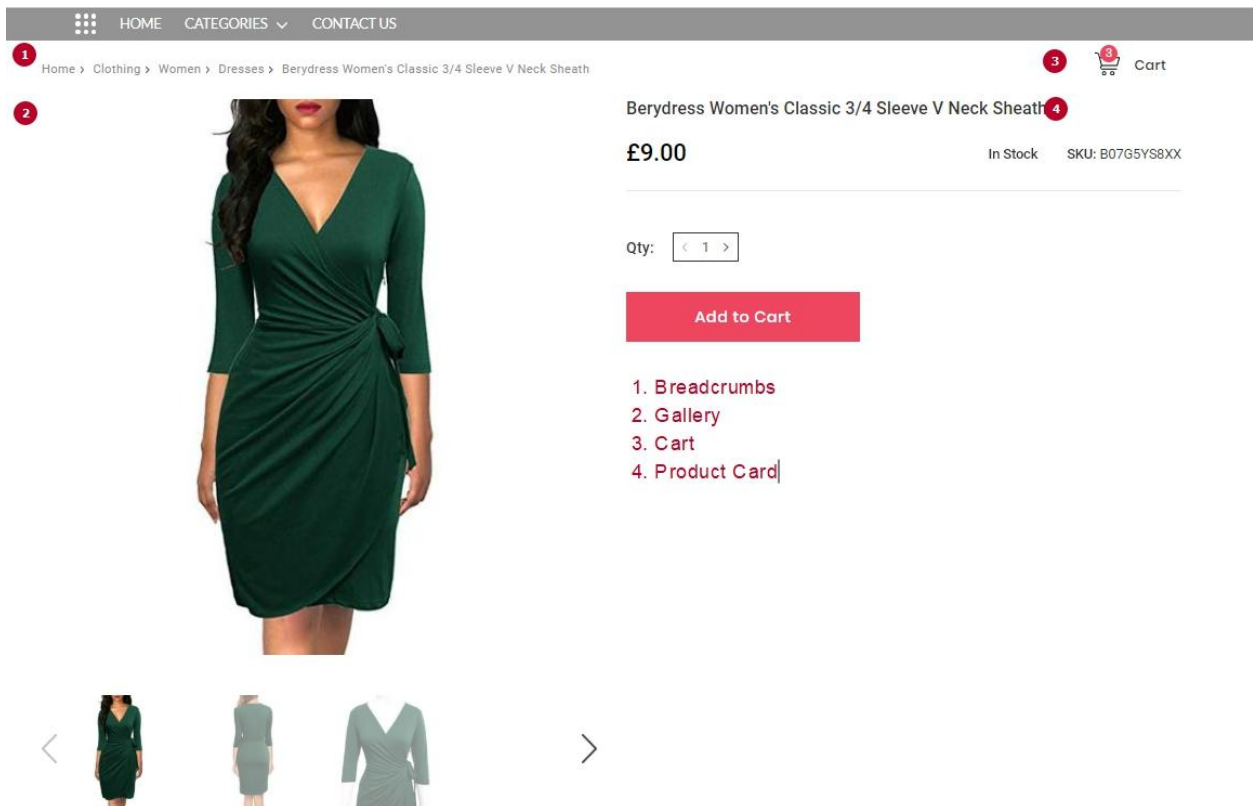
- AC eCommerce Subscription Form - can be added to any community page and creates a corresponding record in the eCommerce Subscribers tab



Product Page

The preconfigured Product Detail page has an eCommerce Product layout and contains the following components:

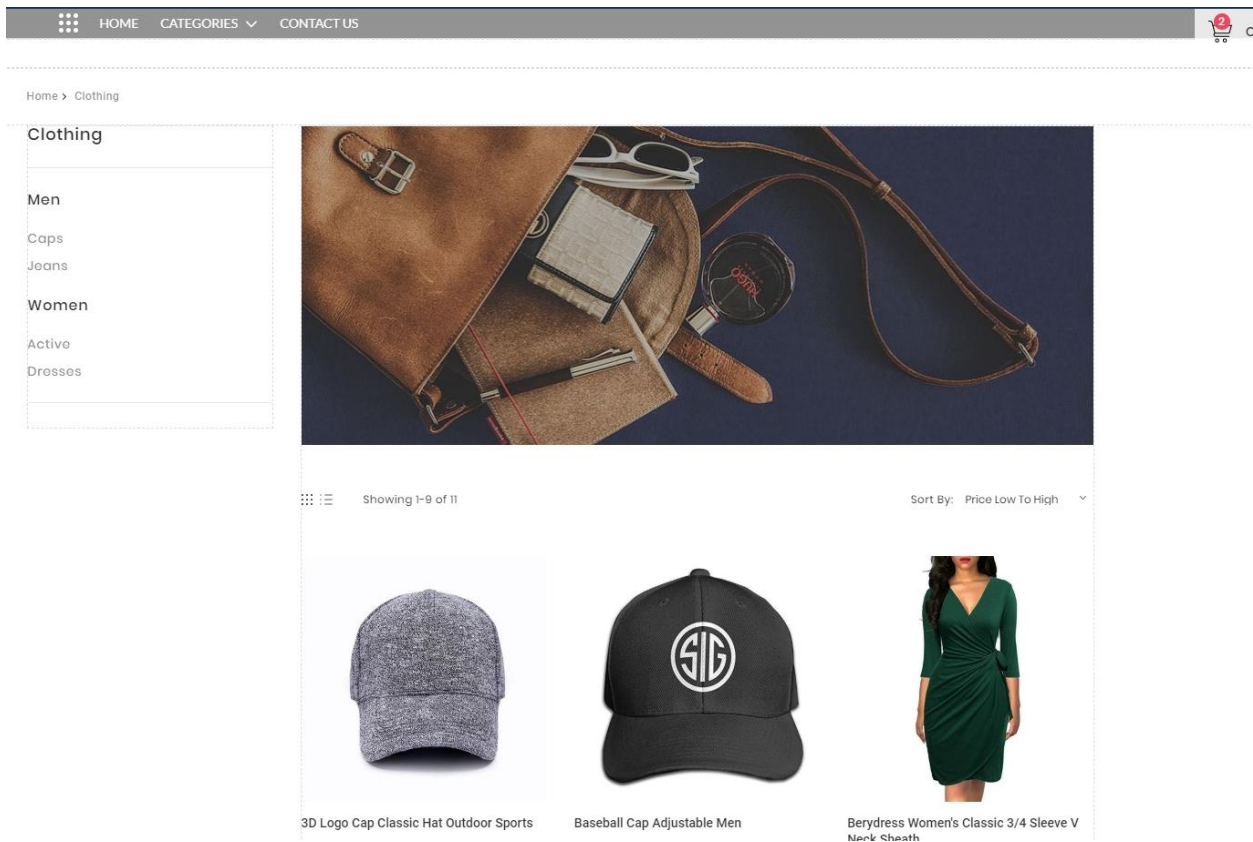
- AC eCommerce Cart Preview
- AC eCommerce Breadcrumbs - shows the path you made to this page
- AC eCommerce Product Image Gallery - shows images added to the product
- AC eCommerce Product Card - shows the product info like price, quantity, etc.



Product Category Page

The preconfigured Product Category Detail page has an eCommerce Category layout and contains the following components:

- AC eCommerce Cart Preview
- AC eCommerce Breadcrumbs
- AC eCommerce Categories Navigation
- AC eCommerce Category Banner
- AC eCommerce Product Catalogue
- AC eCommerce Featured Products



You can also add categories to the navigation menu.

Edit Default Navigation

*** Menu Name**

Default Navigation

Menu Structure

+ Add Menu Item

Categories
×

Books
×

Clothing
×

Electronics
×

Footwear
×

Handmade
×

Home & Living
×

Sports & Tourism
×

Menu Item

*** Name**

Books

*** Type**

Community Page ▼

*** Page**

Product Category Detail ▼

*** URL**

/brproductcategory/a034J0000002aRi

Please replace the parameters in the url of the page you selected. Parameters start with ":" and point to specific data, For example, :recordId.

☒ Publicly available

> Optional

Cancel

Save Menu

Choose a Product Category Detail page and add a URL to the specific category.

Standard pages

Use the following standard pages that come with the package:

1. Shopping Cart

HOME

CATEGORIES

CONTACT US

3

Cart

Shopping Cart

Item		Price	Qty	Subtotal	
	Baseball Cap Adjustable Men	£7.00	1	£7.00	
	Womens Yoga Workout Long Sleeve Sports Shirts	£99.00	2	£198.00	

Summary

Estimate Shipping and Tax

Country

United Kingdom

State/Province

London

Subtotal

£205

Order Total

£205.00

Proceed to Checkout

Update Shopping Cart

Shopping cart page contains the following components:

- AC eCommerce Cart - shows the list of chosen items, their quantity, and price
- AC eCommerce Summary - shows shipping details and the total order amount

2. Checkout

1

2



SHIPPING

REVIEW AND PAYMENT

3

Shipping Address

First Name *

Last Name *

Company

Street Address *

City *

Country *

Zip/postal code *

State/Province *

Phone *

Order Summary

2 Items in Cart



Baseball Cap
Adjustable Men

Qty: 1

£7.00



Womens Yoga
Workout Long
Sleeve Sports...

Qty: 2

£99.00

Next

The checkout page contains the following components:

- AC eCommerce Checkout - shows an order summary and the shipping address fields to fill in

Shipping Methods

If you provided different shipping methods (see [Configure Custom Metadata Types](#)), your customers will be able to choose which one they prefer according to their location or price.

Shipping Methods

☒ £0	Free Shipping
☐ £8	Two-day Shipping
☐ £15	One-day Shipping

Payment Methods

There are also two available payment methods for customers:

- Card - provides your customers with easy and fast online payments

Payment methods:

- ☒ Credit or Debit card
☐ Offline payment

Cardholder Name *

Steve Jobs

Credit or Debit card

VISA 4242 4242 4242 4242 04 / 24 242 42424

Place Order

- Offline payment - lets your customers pay when receiving their products

Payment methods:

- ☐ Credit or Debit card
- ☒ Offline payment

Place Order

The orders and their status can be checked in My Profile/My Account page.

3. Contact Us



Contact us for any questions

First Name *

Last Name *

Email *

Subject *

Description *



I'm not a robot



reCAPTCHA
Privacy - Terms

Create Case

The Contact Us page contains the following components:

- AC eCommerce Case Form - allows customers to contact you; creates case records on your org

Add the “Contact Us” page to the Navigation Menu.

4. My Account

You can use a preconfigured “My Account” page, or you can add the AC eCommerce User Account component to the existing User Profile community page.

My Account

Account Information	Order#	Date	Ship to	Order Total	Status	Action
My Orders	00000110	20 Jan 2020, 12:07:37	Lisa Jones	£35	Draft	View Order

If you use a ready-made page, do not forget to add it to the navigation menu.

AC eCommerce User Account component shows the customer’s account and orders information.



Notification

Once a community user has placed and confirmed an order, he gets an email notification with order details.

Thanks for your purchase!

Order#: 00000116	date ordered: 20/05/2020	
Billing Address Vladimir Opyata Ukraine city, 73000 street 35 524641386465	Shipping Address Vladimir Opyata Ukraine city, 73000 street 35 524641386465	
Payment Method Offline payment		
Product Men Jeans Daoroka Men's Ripped Slim Fit Straight Denim Motorcycle with Broken Holes Younger <i>Level: Junior</i> <i>Season: Summer</i> <i>Type: Shopping</i> <i>Color: Red</i> <i>Material: Metal</i> <i>Condition: New</i> <i>Location: Stock2</i>	Qty 2.00	Price £35.00
Subtotal: £70.00 Shipping Rate: £0 Tax: £0.00 Order Total: £70.00		

The prebuilt visualforce email template comes with the package.

You can customize the template according to your company branding and style in Setup – Search Find box – Classic Email Templates - Ecommerce folder.

To change an Email Template:

Select a template – click on its Name – click Edit Template button.


SETUP

Classic Email Templates

Email Template Detail

Edit Properties
Delete
Clone

Folder	Ecommerce		
Email Template Name	Success Order	Available For Use	✓
Template Unique Name	Success_Order	Last Used Date	
Namespace Prefix	brec	Times Used	
Installed Package	AC E-Commerce Nonprofit edition	Salesforce.com API Version	45.0
Encoding	General US & Western Europe (ISO-8859-1, ISO-LATIN-1)		
Author	Lisa Jones [Change]		
Description			
Created By	Lisa Jones , 3/18/2020 5:18 PM	Modified By	Lisa Jones , 3/18/2020 5:20 PM

Edit Properties
Delete
Clone

Email Template

Edit Template
Send Test and Verify Merge Fields

Subject

See also:

- [Add Images to Email Templates](#)
- [Using a Custom Stylesheet in a Visualforce Email Template](#)

Setup Checklist

Make sure you configured all the steps listed below:

1. [Set up Permissions](#)

- OWD External Access (User, Payment Transaction, Product Category)
- Layout Assignment (Order, Order Product, Product)
- Object and FLS
- [Apex Classes Access](#)
- [Custom Metadata Types Access](#)

2. Set up eCommerce app on org - [eCommerce Settings](#)

- 1) [General](#) - create the following records and fill the section with their IDs:
 - Price Book
 - Account
 - Contract
- 2) [Routing](#) section requires the Home, Checkout, and Shopping Cart community pages URLs ([Create standard pages](#))
- 3) [Shipping](#) - choose the default shipping country (see [Add Countries and States](#))
- 4) [API Keys](#) - provide Stripe API Keys and reCAPTCHA

3. Add records to custom metadata - [Configure Custom Metadata Types](#)

- Countries
- States (optional)
- Shipping rates
- Tax rates
- Wide slide (optional)

4. Add Product Categories - [Add Product Categories](#)

- Define main categories and sub-categories
- Add images - [Add Images for Categories](#)



- Define featured categories
 - Add featured products
5. Add Products - [Add Products](#)
- Configure [Product Attribute Set](#) (optional)
 - Configure [Product Options Set](#) (optional)
6. Check the community pages - [Community Setup](#)
- Define the properties for AC eCommerce Featured Products component
7. Login to the community as a customer and guest user and check the settings and visibility.



Get In Touch

AC eCommerce Non-Profit Edition is created and maintained by [AdvancedCommunities.com](https://advancedcommunities.com) – the Community Cloud experts.

We specialise in Community Cloud customisation, development and consulting.

Feel free to contact us regarding anything related to Community Cloud.

<https://advancedcommunities.com>
sales@advancedcommunities.com