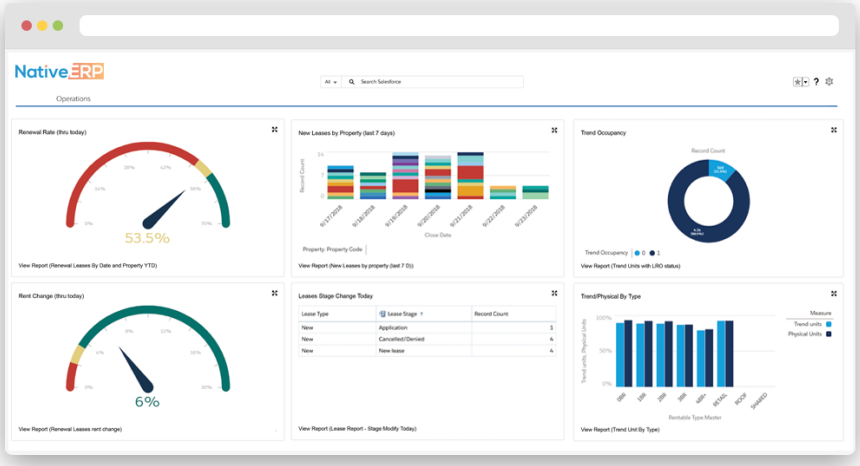


67%

Of residents say their standards for a good experience **is higher than ever.**

NativeERP for Property Management Spec Sheet

It's not just a property management system, it's a platform where you can leverage all the functionality that you need to maximize performance. It's powerful, flexible and 100% yours: it's custom-tailored to your company and designed to easily evolve as your business needs shift and expand. Gain the most accurate data about your business performance, while increasing user engagement and generating better insight in areas such as: accounting, sales, marketing, maintenance, and operations. Easily evaluate real time financial and asset performance metrics from the most comprehensive cloud-based platform used by thousands of organizations today.

Benefits of NativeERP?

- Centralized access to all functions from one unified platform.
- Cross-solution workflow automation between key business processes.
- Track users, consumers, rentable items or properties throughout its life cycle.
- Relational data structure schema allows for the creation of rentable items without unit association.
- User customized built-In reporting and dashboards.
- Single Sign-On (SSO) access to all applications.
- In-site adoption and training.

Benefits of the Cloud?

We built NativeERP on the Salesforce Platform providing you with complete access to everything that Salesforce offers, including world-class innovation and thousands of apps and tools. Your Property Management operations can now utilize the innovation and expertise already available and deployed by dozens of industries, transforming the way you do business. NativeERP takes the concept of an open and flexible platform ensuring your technology conforms to your unique business requirements.

Features

NativeERP

Residential Operations

- Move-In/Move-Out Processes
- Monthly Billing and Collection
- Month-to-Month Billing
- Automatic Late Fee Calculation and Posting
- Automated Late Fee Communications
- Eviction Management
- Collection Management
- Termination and Skip Processing
- IOT Management
- Visitor and Package Management
- Lessee Change and Sub-Lease Management
- Customizable Mass Email and SMS Communication(s)
- Accelerated Rent Charge Processing
- Resident Transfers
- Promotion and Concession Validation Automated Renewal Offers and Reminders
- Paper-Free Digital Operations
- Branded Resident Portals
- Built-In CRM and Customer Service Tools
- Call Center/Contact Center Management

Maintenance

- Automated Work Order Assignments
- Key and FOB Inventory Control
- Workorder Material & Tool Allocation
- Field Estimates and Capital Project Management
- Automated Work Order Completion Survey
- Digital Turnover Process and Scheduling
- Part and Tool Analytics/Inventory Lists
- Preventative Maintenance Inspection Management
- Resident Worker Order Completion Notifications
- Archived Inspection History by Unit and Resident
- Mobile Work Order(s)

Sales and Leasing

- Account and Contact Management
- Lead Management
- Complete Automation of Leasing/Sales Process
- Showing/Tour Logging Application
- Enhanced Unit Search
- Daily, Weekly, Monthly Bookings
- Follow-Up and Appointment Setting
- Document Management
- Integration with Preferred Screening Provider(s)
- Real Time Availability and Pricing

Marketing

- ILS Integration
- Seamless Customer Experience
- Audience Targeting
- Personalized and Scalable Campaigns
- Lead Source and Journey Analytics
- Personalized Messaging
- Branded Website
- Social Media Ad Posting and Monitoring
- Promotion and Concession Management

Accounting

- Bank Reconciliation
- Journal Entries
- Forecasting and Budgeting
- Separate Control Period Settings
- Multi-Country/Multi-Currency/Multi- Company
- Month End Reconciliation
- Project Accounting

Accounts Payable/Recv.

- Prospect and Resident Billing
- Purchase Orders and Invoicing
- Invoice Creation and Tracking
- Inventory & Purchasing Management
- Vendor Management: Portal, Insurance & 1099 Tracking
- Credit Card/ACH Payment Processing
- Check Stock Inventory and Printing