

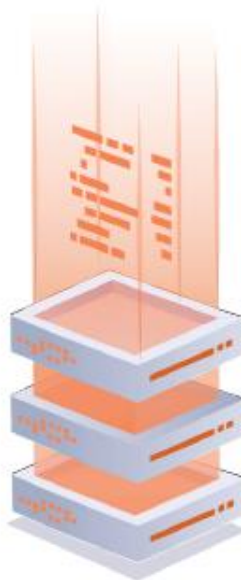


CARE BEYOND CLINICAL

CARESERVICE CONNECT IS YOUR SOLUTION TO UNNECESSARY READMISSIONS CAUSED BY SOCIAL DETERMINANTS OF HEALTH.

For too long, the systems to access clinical and non-clinical resources for patients have been completely separate. Social determinants of health (SDoH) - the conditions in which people are born, grow, live, work and age - contribute significantly to health outcomes. Patients' social barriers to care are not easily identified or resolved in a clinical environment, with suggested interventions being prescribed in an even more fragmented fashion. More tools are needed to bring a unified strategy to both identifying and resolving patients' social barriers to care.

CareService Connect sits natively on top of Salesforce Health Cloud and connects to the largest and only nationwide network of social service agencies in the U.S. From one streamlined platform, care managers make SDoH information actionable, pairing barriers to care with social services interventions, searchable by zip code, and tracking them to completion. Closed-loop referrals improve outcomes, lowering patient risk scores and providing longitudinal health record views.



BENEFITS

- ▶ Removes silo between Health Cloud and SDoH systems
- ▶ Closes the loop by tracking SDoH referrals to completion
- ▶ Lowers patient risk score by removing barriers to care
- ▶ Provides longitudinal patient record views

Studies have revealed that:

UP TO
68%
OF PATIENTS

SUFFER FROM AT
LEAST ONE SOCIAL
DETERMINANT OF
HEALTH CHALLENGE

SDoH contribute to:

MORE THAN
50%
OF READMISSIONS

80%
OF OVERALL
HEALTH OUTCOMES
AS OPPOSED TO ACTUAL
CLINICAL CARE

1/3
OF PATIENT
DEATHS