Field Service Lightning automation without the hefty price tag.

Streamline your field service management processes and optimize your resources with Salesforce's Field Service Lightning solution.

Eide Bailly's Simply Salesforce FSL Accelerator is designed specifically to get organizations up and running quickly with a focused eight week implementation. Our initial implementation provides organizations with a foundational FSL instance to serve your team's basic needs and provide a scalable infrastructure to allow for future customization. To keep costs low and fixed, our award-winning team follows a tested approach and set scope of work. The result is increased productivity, utilization, and visibility for your organization and your field team.

How It Works

Analysis & Design

Discovery and review of your organization and core business processes, and its alignment to the design of your Salesforce FSL environment.

Configure

Focused implementation of your core FSL infastructure, including: Permission Sets, Workforce, Work Orders, Dispatching and Appointments, Service Reports, Workflow Automation, and FSL Mobile.

Enable

Education and training for your Salesforce Administrator and field staff to ensure adoption and successful project hand-off.

What You Get

Manage Your Work

- Work Order Management for improved responsiveness to issues.
- Service Reports that summarize work completed for customers.
- Basic automation of business processes to minimize clicks and streamline user experience.

Scheduling and Dispatching

- Gantt chart for appointments with simple, easy-to-use drag-and-drop interface.
- Map of service territory with visual locations of work to be performed and where technicians are currently.

Tools For Your Workforce

- Simplified tracking of technician time spent working and traveling to improve utilization.
- Mobile app to give field technicians access to their work and ability to update information in real-time.

SALESFORCE CERTIFIED
Field Service Lightning Consultant

salesforce
PARTNER SINCE 2009

$35,000
8 weeks

844.476.8957
techinfo@eidebailly.com