



WalkMe **Embedded** for Salesforce Lightning

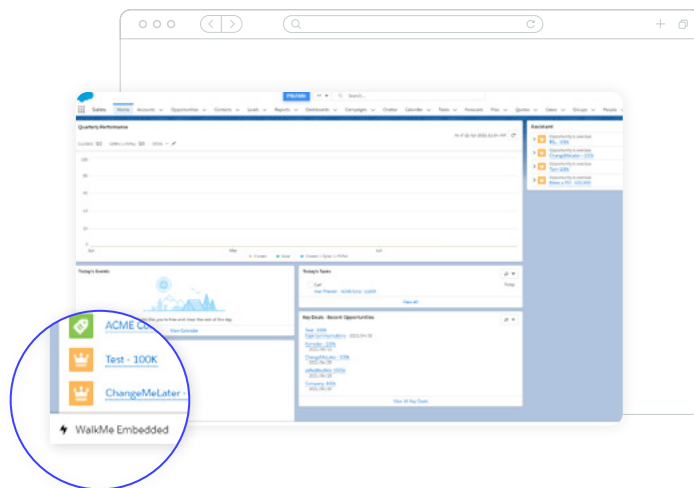
Ensure your employees have the **information** and **tools** they need to complete business critical tasks and processes without context change.



WalkMe Embedded integrates with Salesforce Lightning, to simplify process completion, search, and access information within Salesforce Lightning, without having to leave the application.

Engage and empower sales teams

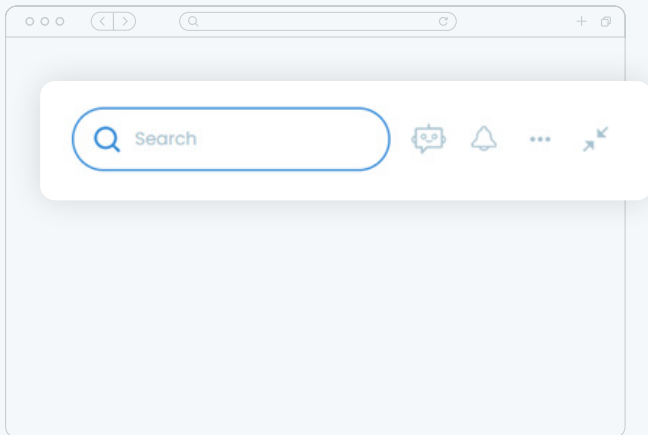
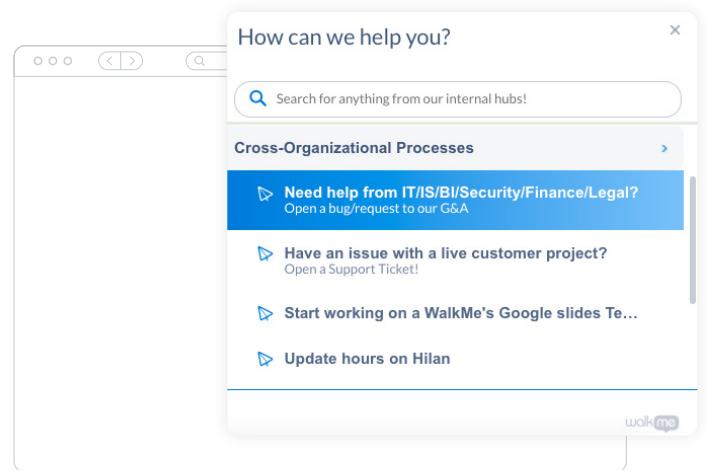
- **Keep users engaged and informed** by instantly communicating contextual updates and engaging users in-app.
- **Increase user productivity and efficiency** by making it easier to search and access information without leaving the app.
- **Assure process completion and data integrity** by accessing information in context and without switching between apps and windows.



Central hub

Access direct links to relevant information and resources through a central hub.

- Connect all useful resources into one consolidated hub leading to help, support information, shortcuts, and any other business critical tasks.
- Minimize time spent on locating useful information by customizing content to your team's needs.



Enterprise search

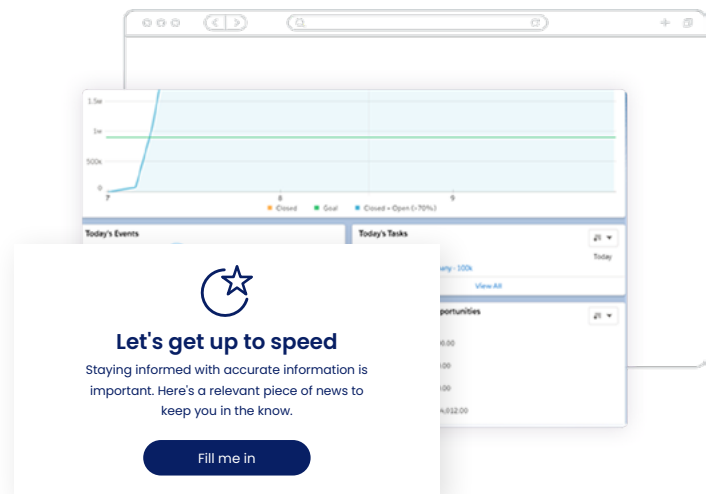
Locate supporting resources and information across the enterprise.

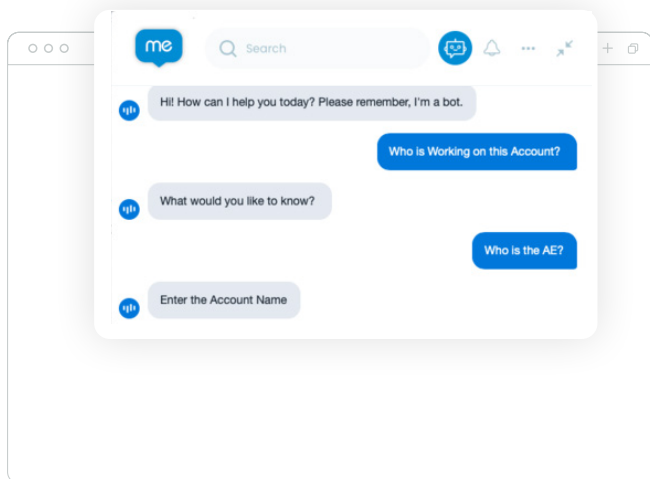
- Find information from other resources directly within Salesforce Lightning: Internal knowledge base, documents, company information, websites and more.
- Integrate with additional enterprise resources to search and access information without leaving the app.

Personalized notifications

Alert to new features or business updates with customized and segmented messages within the app.

- Reach employees with targeted and personalized messages including business updates, security alerts, new work guidelines and more.
- Leverage premade templates to create your own personalized messages.





ActionBot

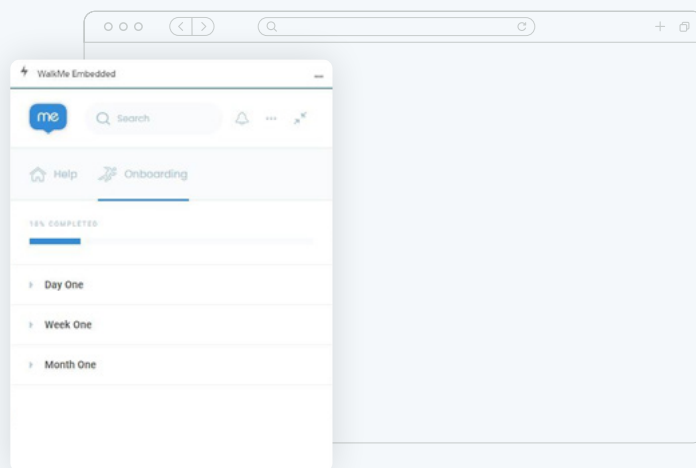
Access in app information with a natural language chat interface.

- Retrieve information on an account, lead, or opportunity without context change.
- Automate data retrieval of common queries: lead stage, date opportunity created, account ARR, etc.

Employee onboarding

Ensure employees are proficient on Salesforce Lightning with a dedicated onboarding list.

- Get new employees up and running on day one with a detailed onboarding task list.
- Document and monitor onboarding process.



About WalkMe

WalkMe's cloud-based Digital Adoption Platform enables organizations to measure, drive, and act to ultimately accelerate their digital transformations and better realize the value of their software investments. Our code-free platform leverages our proprietary technology to provide visibility to an organization's CIO and business leaders, while improving user experience, productivity and efficiency for employees and customers. For more information, please visit our website at : www.walkme.com.

WalkMe is successfully deployed on:

